

NWN – Carousel Sub-processors

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Scope

This documentation describes the Sub-processors applicable to the company’s offerings and associated services listed in the Sub-processors Table below (collectively, for the purposes of this document only, the “**Covered Services**”). The list of Sub-processors in this document is organized by Covered Services. This document is incorporated by reference into the Data Processing Agreement and/or the Master Agreement, as applicable.

Some Covered Services are hosted on NWN Carousel’s own first-party hosted infrastructure. Many of the Covered Services are fully or partly hosted on third-party infrastructures, which operate as NWN Carousel’s sub-processors. Many of the Covered Services run across multiple infrastructures as identified in the Tables below. Covered Services are often interconnected through the Experience Management Platform (EMP) to provide harmonized visibility and control to Customers when purchasing multiple Covered Services.

Certain Sub-processors labeled under the Corporate table span across all NWN Carousel’s offerings and are applicable to all Covered Services. Further, certain Sub-processors process and/or store Customer Data across multiple offerings and therefore will appear in more than one offering category. For your convenience and when available, NWN Carousel has also included a Compliance Portal column that provides the website where the Sub-processors data privacy and processing activities are described in more detail.

Sub-processor Updates

Customers should frequently check back to consult with this document to ensure they know the current list of Sub-processors applicable to their purchased Covered Services. This list will be updated in NWN Carousel’s sole discretion on an as needed basis as the Covered Services develop and evolve to offer Customers best-in-class technology.

Sub-processors Storing Customer Data

Some Services offer multiple alternative locations to process and/or store Customer Data. Cell's listing countries in the table below represents an available “region” in which NWN Carousel or a Sub-processor stores and/or processes data for a given purpose.

When a Service offers alternative locations to process/and or store data, the Customer may be able to choose their region during the setup process or by working with an Account Executive. If available for your purchased Service, you may request to have your Customer Data or feature hosted in a different region, which may be accommodated. Further, if your customer data is hosted in a different region for one Covered Service, this may also affect where your data is hosted in other related services.

Corporate Infastructure

From unified communications and intelligent infrastructure to robust cybersecurity, managed devices, visual collaboration, and AI-powered contact centers, we cover it all. Our Managed Services delivered by the Experience Management Platform provides world-class support and exceptional results, driving success at every turn.

| Vendor | Applicable Offering | Locations | Purpose of Processing | Compliance Center |
|------------|---------------------|---------------|-------------------------|---|
| Box | Corporate | United States | File Repository | https://www.box.com/trust |
| Cisco | Corporate | United States | Corporate collaboration | https://trustportal.cisco.com/c/r/ctp/home.html |
| Five9 | Corporate | United States | Contact Center | https://www.five9.com/trust/security-privacy |
| Microsoft | Corporate | United States | Corporate collaboration | https://learn.microsoft.com/en-us/purview/purview-compliance-portal |
| NetSuite | Corporate | United States | ERP | https://www.netsuite.com/portal/products/erp/financial-management/governance-risk-compliance.shtml |
| SalesForce | Corporate | United States | CRM | https://compliance.salesforce.com/ |
| ServiceNow | Corporate | United States | ITSM | https://www.servicenow.com/company/trust/compliance.html |
| Zoom | Corporate | United States | Corporate collaboration | https://www.zoom.com/en/trust/legal-compliance/ |

Managed Services

NWN Carousel is an integrated full-service managed IT services provider. Regardless of where you are in your technology adoption curve we have you covered with our secure, scalable, and flexible delivery model that enables you to consume our solutions in your preferred way – on-prem, cloud, or hybrid.

| Vendor | Applicable Offering | Data Location | Purpose of Processing | Compliance Portal |
|----------------------------|---------------------|--------------------------|-------------------------------|---|
| 2Ring | Managed Services | United States | Service Delivery | https://www.2ring.com/2ring-cloud-agreement/ |
| 911Inform | Managed Services | United States | Products Sold | https://inform.911inform.com/ |
| Alarmtraq | Managed Services | United States | Service Delivery | https://www.alarmtraq.com/support/ |
| Amazon Web Service (AWS) | Managed Services | United States | Products Sold | https://aws.amazon.com/compliance/ |
| Appspace | Managed Services | United States | Products Sold | https://account.appspace.com/ |
| Arctic Wolf Networks | Managed Services | United States | Products Sold | https://arcticwolf.com/compliance/ |
| Aruba Networks | Managed Services | United States | Service Delivery | https://www.arubanetworks.com/techdocs/fedramp/compliance/Content/compliance.htm |
| Avaya | Managed Services | United States | Products Sold | https://www.avaya.com/en/trust-center-compliance/ |
| BeyondTrust | Managed Services | United States | Service Delivery | https://www.beyondtrust.com/solutions/compliance |
| Calabrio | Managed Services | United States | Products Sold | https://www.calabrio.com/trust-center/ |
| Cisco | Managed Services | United States | Service Delivery,Product Sold | https://trustportal.cisco.com/c/r/ctp/home.html |
| Cisco Webex | Managed Services | United States | Service Delivery,Product Sold | https://blog.webex.com/video-conferencing/secure-and-compliant-collaboration-with-webex-teams/ |
| Cyxtera | Managed Services | United States | Colo Data Centers | https://securityguard.cyxtera.com/ |
| Digital Realty | Managed Services | United States | Colo Data Centers | https://portal.digitalrealty.com/ |
| Extreme Networks | Managed Services | United States | Products Sold | https://www.extremenetworks.com/support/ |
| Fiberlink | Managed Services | United States | Products Sold | https://www.ibm.com/docs/en/maas360?topic=guide-maas360-portal-home-page |
| Five9 | Managed Services | United States | Service Delivery | https://www.five9.com/trust/security-privacy |
| Fortinet | Managed Services | United States | Products Sold | https://trust.fortinet.com/ |
| Group Elite | Managed Services | United States | Service Delivery | https://www.groupelite.com/ |
| HCLSoftware - BigFix | Managed Services | United States | Service Delivery,Product Sold | https://www.hcl-software.com/bigfix/products/compliance |
| Hewlett Packard Enterprise | Managed Services | United States | Products Sold | https://www.hpe.com/us/en/hpe-managed-it-compliance.html |
| Ibridge | Managed Services | United States | Products Sold | https://authbridge.com/products/ibridge/ |
| Infoblox | Managed Services | United States | Products Sold | https://www.infoblox.com/solutions/compliance/ |
| Innovatia | Managed Services | India; United States | Service Delivery | https://www.innovatia.net/blog/compliance |
| Iron Bow Technology | Managed Services | United States | Service Delivery | https://ironbow.com/privacy-rights |
| Juniper | Managed Services | United States | Products Sold | https://apps.juniper.net/compliance/ |
| Kurmi | Managed Services | United States | Service Delivery | https://kurmi-software.com/products/kurmi-provisioning-suite-for-enterprises/ |
| LogMe In | Managed Services | United States | Service Delivery | https://www.logmein.com/trust/resource-center?filter=General%20Agreements%20and%20Resources |
| Microsoft | Managed Services | United States | Service Delivery,Product Sold | https://learn.microsoft.com/en-us/purview/purview-compliance-portal |
| Microsoft (Intune) | Managed Services | United States | Service Delivery,Product Sold | https://learn.microsoft.com/en-us/purview/purview-compliance-portal |
| Nectar Corp | Managed Services | United States | Service Delivery,Product Sold | https://support.nectarcorp.com/docs/security-and-compliance-overview-4 |
| Netenrich | Managed Services | India; United States | Service Delivery | https://netenrich.com/policies/compliance |
| Netrix LLC | Managed Services | United States | Service Delivery | https://netrixglobal.com/support/ |
| Netscout | Managed Services | United States | Products Sold | https://www.netscout.com/corporate-responsibility/compliance |
| Nuance | Managed Services | United States | Products Sold | https://www.nuance.com/about-us/trust-center/compliance.html |
| Okta | Corporate | United States | Service Delivery | https://trust.okta.com/compliance/ |
| OpenText | Managed Services | United States | Service Delivery | https://www.opentext.com/support/connectivity-licensing-and-compliance |
| Opsramp | Managed Services | United States | Service Delivery,Product Sold | https://docs.opsramp.com/support/early-access/patch-management-2.0/compliance/ |
| Poly | Managed Services | United States | Products Sold | https://www.hp.com/us-en/privacy/privacy-central.html |
| Rapiddeploy | Managed Services | United States | Products Sold | https://portal.r2network.com/company/rapiddeploy/ |
| Ribbon Communications | Managed Services | United States | Products Sold | https://ribboncommunications.com/company/sustainability/global-positions/compliance |
| Seismic 360 | Managed Services | United States | Service Delivery | https://www.seismic360.com/privacy-policy/ |
| ServiceNow | Managed Services | United States | Service Delivery | https://www.servicenow.com/company/trust/compliance.html |
| Servion | Managed Services | United States | Service Delivery | https://servion.com/privacy/ |
| Sirvis | Managed Services | United States | Service Delivery | https://www.sirvis.com/privacy-policy |
| Sourcecx | Managed Services | United States | Products Sold | https://www.sourcecx.com/ |
| Soutec | Managed Services | United States; Venezuela | Service Delivery | https://soutec-group.com/descargas/Soutec-PrivacyPolicy.pdf |
| Speechsoft | Managed Services | United States | Service Delivery | http://www.speechsoft.com/aboutSS-contacts.aspx |
| Splunk | Managed Services | United States | Products Sold | https://www.splunk.com/en_us/about-splunk/splunk-data-security-and-privacy/compliance-at-splunk.html |
| TD Synnex | Managed Services | United States | Colo Data Centers | https://partner.tdsynnex.com/ |
| Tech Pulse | Managed Services | United States | Service Delivery | https://techpulse.com/about/ |
| Tierpoint | Managed Services | United States | Colo Data Centers | https://www.tierpoint.com/services/it-security/security-risk-compliance/ |
| Varonis Systems Inc | Managed Services | United States | Products Sold | https://www.varonis.com/trust/security |
| Verint | Managed Services | United States | Service Delivery,Product Sold | https://www.verint.com/compliance-solutions/ |
| VoxAI | Managed Services | United States | Service Delivery | https://www.voxai.com/services/managed-services/ |
| Webex Contact Center | Managed Services | United States | Service Delivery,Product Sold | https://portal-v2.wxcc-us1.cisco.com/ccone-help-new/g_webexcc-management-portal.html |
| Zenoss | Managed Services | United States | Service Delivery | https://support.zenoss.com/hc/en-us |
| Zoom | Managed Services | United States | Products Sold | https://www.zoom.com/en/trust/legal-compliance/ |

Devices

NWN Carousel's Device-as-a-Service solution functions as an extension of your IT organization. It provides secure lifecycle management of laptops, desktops and tablets in a predictable OpEx business model. Our DaaS offering empowers customers with a comprehensive lifecycle management solution for endpoints that includes device fulfilment, deployment, management, recovery, repair, and decommissioning to enhance the customer experience and enable IT to focus on a more strategic initiatives.

| Vendor Name | Applicable Offerings | Purpose of Processing | Compliance Portal |
|----------------------------|----------------------|-----------------------------|---|
| Avaya | Devices | Internal use, Products Sold | https://www.avaya.com/en/about-avaya/trust-center/compliance/ |
| Barco | Devices | Products Sold | https://www.barco.com/en/about-barco/legal/compliance |
| Biamp Systems | Devices | Products Sold | https://bsifauth.biamp.com/login/ |
| Cisco | Devices | Internal use, Products Sold | https://trustportal.cisco.com/c/r/ctp/home.html |
| Crestron Electronics | Devices | Internal use, Products Sold | https://www.crestron.com/About/Compliance |
| Dell | Devices | Internal use, Products Sold | https://www.dell.com/learn/us/en/uscorp1/corp-comm/ethics-and-compliance |
| Eaton | Devices | Products Sold | https://www.eaton.com/us/en-us/company/sustainability/governance/compliance.html |
| Epson | Devices | Products Sold | https://epson.com/epson-partner-portal |
| Extron | Devices | Products Sold | https://www.extron.com/article/compliance |
| Getac | Devices | Products Sold | https://www.getac.com/us/compliance/ |
| Hewlett Packard Enterprise | Devices | Internal use, Products Sold | https://enterprisesecurity.hp.com/s/compliance |
| HP Inc | Devices | Internal use, Products Sold | https://partner.hp.com/ |
| Jabra | Devices | Products Sold | https://www.jabra.com/compliance |
| Lg Electronics | Devices | Products Sold | https://www.lg.com/global/sustainability/business-principles/compliance |
| Logitech | Devices | Internal use, Products Sold | https://www.logitech.com/en-us/compliance.html |
| Microsoft | Devices | Internal use, Products Sold | https://learn.microsoft.com/en-us/purview/purview-compliance-portal |
| Motorola | Devices | Products Sold | https://www.motorolasolutions.com/en_us/about/trust-center/compliance.html |
| Netapp | Devices | Products Sold | https://www.netapp.com/company/trust-center/compliance/ |
| Pexip | Devices | Products Sold | https://www.pexip.com/security-and-compliance |
| Planar | Devices | Products Sold | https://learn.microsoft.com/en-us/purview/purview-compliance-portal |
| Poly | Devices | Internal use, Products Sold | https://support.hp.com/us-en |
| Qsc | Devices | Products Sold | https://www.qsc.com/resources/compliance-library/?L=0 |
| Samsung | Devices | Products Sold | https://www.samsung.com/global/galaxy/security/compliance/ |
| Sound Control Technologies | Devices | Products Sold | https://www.soundcontrol.net/compliance |
| Viewsonic | Devices | Products Sold | https://www.viewsonic.com/us/compliance |
| Vmware | Devices | Internal use, Products Sold | https://www.vmware.com/security/compliance.html |

Intelligent Infrastructure

Modernize the delivery, management, and support of end-user devices with NWN Carousel's Intelligent Infrastructure. We offer tailored business connectivity solutions, including networking, telecommunications, wireless, data, and Microsoft Domain/Directory services.

| Vendor | Applicable Offering | Purpose of Processing | Compliance Portal |
|-----------------------------------|----------------------------|-----------------------------|---|
| Amazon | Intelligent Infrastructure | Products Sold | https://aws.amazon.com/compliance/ |
| Apc | Intelligent Infrastructure | Products Sold | https://smartconnect.apc.com/ |
| Avaya | Intelligent Infrastructure | Internal Use, Products Sold | https://www.avaya.com/en/trust-center-compliance/ |
| Biamp | Intelligent Infrastructure | Products Sold | https://www.biamp.com/login |
| Cisco | Intelligent Infrastructure | Internal Use, Products Sold | https://trustportal.cisco.com/c/r/ctp/home.html |
| Commvault | Intelligent Infrastructure | Products Sold | https://www.commvault.com/platform/compliance |
| Corning | Intelligent Infrastructure | Products Sold | https://www.corning.com/worldwide/en/sustainability/processes/supply-chain-social-responsibility/governance.html |
| Dell | Intelligent Infrastructure | Internal Use, Products Sold | https://www.dell.com/en-us/lp/legal/regulatory-compliance |
| Dvsanalytics | Intelligent Infrastructure | Products Sold | https://dvsanalytics.com/membership-login/ |
| Eaton | Intelligent Infrastructure | Products Sold | https://www.eaton.com/us/en-us/company/ethics-compliance.html |
| Eaton Corporation | Intelligent Infrastructure | Products Sold | https://www.eaton.com/us/en-us/company/ethics-compliance.html |
| Exacom | Intelligent Infrastructure | Products Sold | https://exacom.com/partner-portal/ |
| Exagrid Systems | Intelligent Infrastructure | Products Sold | https://www.exagrid.com/ |
| Extreme Networks | Intelligent Infrastructure | Products Sold | https://extremecloudiq.com/login |
| F5 | Intelligent Infrastructure | Internal Use, Products Sold | https://www.f5.com/company/trust-center/compliance |
| Faro | Intelligent Infrastructure | Products Sold | https://www.faro.com/en/Support-Overview/Customer-Portal |
| Fiberlink | Intelligent Infrastructure | Products Sold | https://clrp.spectrum.com/ |
| Fortinet Inc | Intelligent Infrastructure | Internal Use, Products Sold | https://community.gigamon.com/gigamoncp/login?locale=us |
| Getac | Intelligent Infrastructure | Products Sold | https://support.getac.com/Manage/Login |
| Gigamon | Intelligent Infrastructure | Products Sold | https://trust.gigamon.com/ |
| Great Lakes Data Racks & Cabinets | Intelligent Infrastructure | Products Sold | https://greatcabinets.com/solutions/government-support/ |
| Hewlett Packard Enterprise | Intelligent Infrastructure | Internal Use, Products Sold | https://www.hpe.com/us/en/hpe-managed-it-compliance.html |
| Hoffman | Intelligent Infrastructure | Products Sold | https://www.hoffmann-group.com/US/en/hus/hoffmann-group/about-us/compliance/e/739121/ |
| Hp Inc | Intelligent Infrastructure | Internal Use, Products Sold | https://enterprisesecurity.hp.com/s/compliance |
| Ibridge | Intelligent Infrastructure | Products Sold | https://compliancebridge.com/ |
| Infoblox | Intelligent Infrastructure | Products Sold | https://www.infoblox.com/solutions/compliance/ |
| Ivanti | Intelligent Infrastructure | Products Sold | https://www.ivanti.com/resources/security-compliance |
| Juniper | Intelligent Infrastructure | Products Sold | https://apps.juniper.net/compliance/ |
| Juniper Networks | Intelligent Infrastructure | Products Sold | https://apps.juniper.net/compliance/ |
| Liebert | Intelligent Infrastructure | Products Sold | https://portal.liebertassociates.com/login |
| Microsoft | Intelligent Infrastructure | Internal Use, Products Sold | https://compliance.microsoft.com/ |
| Motorola | Intelligent Infrastructure | Products Sold | https://www.motorolasolutions.com/en_us/about/trust-center/compliance.html |
| Netapp | Intelligent Infrastructure | Products Sold | https://www.netapp.com/esg/trust-center/compliance/ |
| Netbrain | Intelligent Infrastructure | Products Sold | https://www.netbraintech.com/ |
| Netgear | Intelligent Infrastructure | Products Sold | https://www.netgear.com/about/regulatory/ |
| Netscout | Intelligent Infrastructure | Products Sold | https://www.netscout.com/corporate-responsibility/compliance |
| Nutanix | Intelligent Infrastructure | Products Sold | https://www.nutanix.com/trust/compliance-and-certifications |
| Opsramp | Intelligent Infrastructure | Internal Use, Products Sold | https://docs.opsramp.com/support/early-access/network-configuration-management/compliance/ |
| Palo Alto Networks | Intelligent Infrastructure | Products Sold | https://www.paloaltonetworks.com/cyberpedia/compliance |
| Plixer | Intelligent Infrastructure | Products Sold | https://www.plixer.com/solutions/state-local-government/ |
| Pure Storage Inc | Intelligent Infrastructure | Products Sold | https://support.purestorage.com/bundle/m_security_resources/page/Production/Pure_Security/topics/concept/c_compliance_with_laws.html |
| Qnap Systems | Intelligent Infrastructure | Products Sold | https://www.qnap.com/en/how-to/faq/article/what-is-compliance-mode-worm-on-mynapcloud-storage |
| Ribbon Communications | Intelligent Infrastructure | Products Sold | https://ribboncommunications.com/company/sustainability/global-positions/compliance |
| Riverbed | Intelligent Infrastructure | Products Sold | https://www.riverbed.com/trust-center/ |
| Schneider Electric | Intelligent Infrastructure | Products Sold | https://www.se.com/ww/en/about-us/sustainability/responsibility-ethics/ |
| Sei | Intelligent Infrastructure | Products Sold | https://complianceportal.seic.com/ |
| Silver Peak | Intelligent Infrastructure | Products Sold | https://www.silver-peak.com/support/customer-login |
| Veeam | Intelligent Infrastructure | Products Sold | https://www.veeam.com/company/trust-center.html |
| Vmware | Intelligent Infrastructure | Products Sold | https://core.vmware.com/compliance |
| Western Digital Corporation | Intelligent Infrastructure | Products Sold | https://portal.wdc.com/login |

Visual Collaboration & Workspaces

NWN Carousel provides customized business connectivity based on wired, wireless and telecommunication solutions, including the video/web collaboration and conferencing and workplace offerings your organization needs in a work-from-anywhere environment.

| Vendor | Applicable Offering | Purpose of Processing | Compliance Portal |
|---------------------------------|---|-----------------------|---|
| Amx | Visual Collaboration & Workspaces Products Sold | | https://www.amxhealthcare.com/employee-resources/compliance/ |
| Appspace | Visual Collaboration & Workspaces Products Sold | | https://www.appspace.com/blog/appspace-gdpr-compliance-read-our-statement/ |
| Aver Information Inc | Visual Collaboration & Workspaces Products Sold | | https://www.aver.com/Compliance |
| Barco | Visual Collaboration & Workspaces Products Sold | | https://www.barco.com/en/about/trust-center |
| Biamp Systems | Visual Collaboration & Workspaces Products Sold | | https://www.biamp.com/legal/privacy-policy |
| Chief | Visual Collaboration & Workspaces Products Sold | | https://www.totalcompliancetracking.com/ |
| Cisco | Visual Collaboration & Workspaces Internal Use, Products Sold | | https://www.cisco.com/c/en/us/about/trust-center/gdpr.html |
| Crestron | Visual Collaboration & Workspaces Internal Use, Products Sold | | https://www.crestron.com/legal/privacy-policy |
| Crestron Electronics | Visual Collaboration & Workspaces Products Sold | | https://www.crestron.com/legal/privacy-policy |
| Da-Lite | Visual Collaboration & Workspaces Products Sold | | https://www.legrandav.com/products/da-lite |
| Dten | Visual Collaboration & Workspaces Products Sold | | https://www.dten.com/legal/ |
| Ergotron | Visual Collaboration & Workspaces Products Sold | | https://www.ergotron.com/en-us/support/resource-library/faq |
| Extron Electronics Inc | Visual Collaboration & Workspaces Products Sold | | https://www.extron.com/article/gdpr |
| Harman International Industries | Visual Collaboration & Workspaces Products Sold | | https://proportal.harman.com/_layouts/15/prologin.aspx |
| Hp Inc | Visual Collaboration & Workspaces Internal Use, Products Sold | | https://www.hp.com/content/dam/sites/worldwide/privacy/pdf/master-level/HPBinding-Corporate-Rules.pdf |
| LG Electronics | Visual Collaboration & Workspaces Products Sold | | https://www.lg.com/global/privacy/ |
| Middle Atlantic | Visual Collaboration & Workspaces Products Sold | | https://asiwaste.com/compliance-training/ |
| Neat | Visual Collaboration & Workspaces Products Sold | | https://cmp.neat-cloud.com/ |
| Nec | Visual Collaboration & Workspaces Products Sold | | https://www.nec.com/en/global/sustainability/social/privacy.html |
| Newline Interactive | Visual Collaboration & Workspaces Products Sold | | https://newline-interactive.com/privacy-policy/ |
| Pepperl + Fuchs | Visual Collaboration & Workspaces Products Sold | | https://career.pepperl-fuchs.com/data-protection |
| Philips | Visual Collaboration & Workspaces Products Sold | | https://www.philips.com/a-w/about/compliance.html |
| Planar | Visual Collaboration & Workspaces Products Sold | | https://www.planar.com/legal/supplier-code-of-conduct/ |
| Poly | Visual Collaboration & Workspaces Internal Use, Products Sold | | https://www.poly.com/us/en/legal/compliance |
| Qsc | Visual Collaboration & Workspaces Products Sold | | https://www.qscaudio.com/resources/compliance-library/ |
| Samsung | Visual Collaboration & Workspaces Products Sold | | https://www.samsungknox.com/en/gdpr |
| Sharp Corporation | Visual Collaboration & Workspaces Products Sold | | https://www.sharp.eu/news-and-events/insights-hub/white-papers-research-reports/gdpr-compliance-white-paper |
| Shure | Visual Collaboration & Workspaces Products Sold | | https://www.shure.com/en-US/legal/privacy |
| Smart | Visual Collaboration & Workspaces Products Sold | | https://www.smarttech.com/en/legal/compliance |
| Sony | Visual Collaboration & Workspaces Products Sold | | https://www.sony.com/en/SonyInfo/csr/compliance/ |
| Sound Control Technologies | Visual Collaboration & Workspaces Products Sold | | https://www.soundcontrol.net/ |
| T1V | Visual Collaboration & Workspaces Products Sold | | https://www.t1v.com/privacy-policy |
| Vaddio | Visual Collaboration & Workspaces Products Sold | | https://www.legrandav.com/products/vaddio |
| Vidyo | Visual Collaboration & Workspaces Products Sold | | https://www.vidyo.com/legal |
| Viewsonic | Visual Collaboration & Workspaces Products Sold | | https://cloud.viewsonic.com/legal/privacy-policy |
| Viewsonic Corporation | Visual Collaboration & Workspaces Products Sold | | https://cloud.viewsonic.com/legal/privacy-policy |
| Yamaha | Visual Collaboration & Workspaces Products Sold | | https://www.yamaha.com/en/about/compliance/ |
| Yealink | Visual Collaboration & Workspaces Internal Use, Products Sold | | https://www.yealink.com/en/trust-center/security-compliance |
| Zoom | Visual Collaboration & Workspaces Internal Use, Products Sold | | https://www.zoom.com/en/trust/gdpr/ |
| Zoom Video Communications | Visual Collaboration & Workspaces Products Sold | | https://zoom.us/trust/compliance |

Security

NWN Carousel helps you move from a reactive to a proactive posture with integrated offerings, services and self-service analytics so you can respond faster to security threats.

| Vendor | Applicable Offering | Purpose of Processing | Compliance Portal |
|----------------------|---------------------|----------------------------|---|
| Anomali | Security | Product Sold | https://www.anomali.com/blog/compliance-management |
| Anywhere365 | Security | Product Sold | https://learn.anywhere365.io/products/adminportal/quickstart/access-portal.html |
| Arctic Wolf Networks | Security | Product Sold | https://arcticwolf.com/compliance/ |
| Automox | Security | Product Sold | https://help.automox.com/hc/en-us/articles/5352269655060-Automox-Compliance |
| Barracuda | Security | Product Sold | https://www.barracuda.com/company/legal/security-compliance |
| Blackberry | Security | Product Sold | https://docs.blackberry.com/en/endpoint-management/blackberry-uem/12_20/device-configuration/enforcing-compliance-rules/mca1372089239343 |
| Cisco | Security | Internal Use, Product Sold | https://www.cisco.com/c/en/us/about/legal/privacy-full.html |
| Convey911 | Security | Product Sold | https://dashboard.convey.network/ |
| Crowdstrike | Security | Product Sold | https://www.crowdstrike.com/why-crowdstrike/crowdstrike-compliance-certification/ |
| Directdefense | Security | Product Sold | https://www.directdefense.com/services/professional-services/compliance/ |
| Forescout | Security | Product Sold | https://www.forescout.com/solutions/compliance-center/ |
| Fortinet Inc | Security | Product Sold | https://www.fortinet.com/corporate/about-us/privacy |
| Infoblox | Security | Product Sold | https://www.infoblox.com/solutions/compliance/ |
| Ivanti | Security | Product Sold | https://www.ivanti.com/resources/security-compliance |
| LumenVox | Security | Product Sold | https://www.lumenvox.com/knowledgebase/index.php?/article/AA-01720/0/LumenVox-Dashboard-Overview.html |
| Mcafee | Security | Product Sold | https://www.mcafee.com/en-us/consumer-support/privacy-compliance.html |
| Microcall | Security | Product Sold | https://learn.microsoft.com/en-us/purview/purview-compliance-portal |
| Ordr | Security | Product Sold | https://ordr.net/solutions/regulatory-frameworks |
| Palo Alto Networks | Security | Product Sold | https://www.paloaltonetworks.com/legal-notices/privacy |
| Proficio | Security | Product Sold | https://www.proficio.com/resources/proview-overview/ |
| Pulse Secure | Security | Product Sold | https://www.ivanti.com/company/history/pulse-secure |
| Rapid7 | Security | Product Sold | https://www.rapid7.com/solutions/compliance/ |
| Rubrik | Security | Product Sold | https://www.rubrik.com/compliance-program |
| Sophos | Security | Product Sold | https://docs.sophos.com/central/Custom/help/en-us/ManageYourAccount/Compliance/ |
| Splunk | Security | Product Sold | https://www.splunk.com/en_us/about-splunk/splunk-data-security-and-privacy/compliance-at-splunk.html |
| Tenable | Security | Product Sold | https://www.tenable.com/solutions/compliance |
| Varonis | Security | Product Sold | https://www.varonis.com/products/compliance-management |
| Varonis Systems Inc | Security | Product Sold | https://www.varonis.com/products/compliance-management |
| Verint Systems | Security | Product Sold | https://www.verint.com/compliance-solutions/ |
| Vmware | Security | Product Sold | https://www.vmware.com/help/privacy |

Contact Center

An intelligent Contact Center Solution allows you to provide a seamless experience to your customers through a flexible, scalable, reliable platform while simultaneously providing you with the analytics to manage your day-to-day operations.

| Vendor | Applicable Offering | Purpose of Processing | Compliance Portal |
|----------------|---------------------|-----------------------------|---|
| Avaya | Contact Center | Products Sold | https://www.avaya.com/en/trust-center-compliance/ |
| Calabrio | Contact Center | Products Sold | https://www.calabrio.com/trust-center/ |
| Calero | Contact Center | Products Sold | https://www.calero.com/application-compliance-manager |
| Cisco | Contact Center | Products Sold | https://trustportal.cisco.com/c/r/ctp/home.html |
| Five9 | Contact Center | Internal Use, Products Sold | https://www.five9.com/trust/security-privacy |
| Incontact | Contact Center | Products Sold | https://www.nice.com/products/interaction-recording-and-management/compliance-center |
| Nectar | Contact Center | Products Sold | https://support.nectarcorp.com/ |
| Nice | Contact Center | Products Sold | https://www.nice.com/products/interaction-recording-and-management/compliance-center |
| Novelvox | Contact Center | Products Sold | https://www.novelvox.com/ |
| Nuance | Contact Center | Products Sold | https://www.nuance.com/about-us/trust-center/compliance.html |
| Swampfox | Contact Center | Products Sold | https://www.swampfoxinc.com/support/ |
| Taske | Contact Center | Products Sold | https://www.taske.com/ |
| Telstrat | Contact Center | Products Sold | https://www.ctpros.com/cloudcare-support/training-resources/telstrat-guides |
| Verint | Contact Center | Products Sold | https://www.verint.com/compliance-solutions/ |
| Verint Systems | Contact Center | Products Sold | https://www.verint.com/compliance-solutions/ |

Unified Communications

NWN Carousel's Unified Communications offering delivers a robust and flexible cloud solution to enable effective collaboration. Our bundled offers, services, and SLAs transform your enterprise into a modern work-from-anywhere organization.

| Vendor | Applicable Offerings | Purpose of Processing | Compliance Portal |
|-------------------------------------|------------------------|-----------------------------|---|
| 911 Inform | Unified Communications | Products Sold | https://inform.911inform.com/privacy-policy.html |
| 911 Secure | Unified Communications | Products Sold | https://911secure.com/home |
| Aei Communications | Unified Communications | Products Sold | https://aeicomunications.com/support/ |
| Appspace | Unified Communications | Products Sold | https://docs.appspace.com/security/ |
| Ascom | Unified Communications | Products Sold | https://www.ascom.com/about-us/corporate-governance/ |
| Audiocodes | Unified Communications | Products Sold | https://services.audiocodes.com/ |
| Audiocodes Limited | Unified Communications | Products Sold | https://www.audiocodes.com/corporate/privacy-policy |
| Avaya | Unified Communications | Internal Use, Products Sold | https://www.avaya.com/en/trust-center-compliance/ |
| Cisco | Unified Communications | Internal Use, Products Sold | https://trustportal.cisco.com/c/r/ctp/home.html |
| Controlup Technologies | Unified Communications | Products Sold | https://www.controlup.com/privacy-policy/ |
| Cyara | Unified Communications | Products Sold | https://cyara.com/legal/privacy-statement/ |
| Genesys | Unified Communications | Products Sold | https://www.genesys.com/company/trust |
| Integraed Research Aka Ir Prognosis | Unified Communications | Products Sold | https://www.ir.com/legal/gdpr |
| Interaction Insight | Unified Communications | Products Sold | https://www.interactionic.com/compliance-recording/ |
| Intrado | Unified Communications | Products Sold | https://www.intrado.com/legal-privacy |
| Jabra | Unified Communications | Products Sold | https://www.jabra.com/supportpages/security-center |
| Microsoft | Unified Communications | Internal Use, Products Sold | https://servicetrust.microsoft.com/ |
| Motorola | Unified Communications | Products Sold | https://www.motorolasolutions.com/en_us/about/trust-center/compliance.html |
| Mutare | Unified Communications | Products Sold | https://www.mutare.com/privacy-policy/ |
| Open Text Corporation | Unified Communications | Products Sold | https://www.opentext.com/support/connectivity-licensing-and-compliance |
| Opentext | Unified Communications | Products Sold | https://myportal.pci.opentext.com/XddsPortal/ |
| Opentext Corporation | Unified Communications | Products Sold | https://www.opentext.com/about/privacy |
| Oracle | Unified Communications | Products Sold | https://www.oracle.com/corporate/cloud-compliance/ |
| Oracle America | Unified Communications | Products Sold | https://www.oracle.com/corporate/cloud-compliance/ |
| Rapiddeploy | Unified Communications | Products Sold | https://rapiddeploy.com/privacy |
| Red Sky | Unified Communications | Products Sold | https://www.redskye911.com/resources |
| Ribbon Communications | Unified Communications | Products Sold | https://ribboncommunications.com/company/company-policies/policies/information-security-policy |
| Ringcentral | Unified Communications | Products Sold | https://www.ringcentral.com/trust-portal.html |
| Singlewire | Unified Communications | Products Sold | https://www.singlewire.com/security-compliance |
| Singlewire Software | Unified Communications | Products Sold | https://www.singlewire.com/security-compliance |
| Sourcetx | Unified Communications | Products Sold | https://sourcecx.com/privacy-policy/ |
| Spectralink | Unified Communications | Products Sold | https://spectralinkpartneraccess.com/ |
| Spok | Unified Communications | Products Sold | https://gov.spok.com/certifications/ |
| Swampfox | Unified Communications | Products Sold | https://www.swampfoxinc.com/contact/ |
| Taske | Unified Communications | Products Sold | https://www.taske.com/support/ |
| Xima | Unified Communications | Products Sold | https://guide.ximasoftware.com/docs/xima-software-gdpr-compliance |
| Yealink | Unified Communications | Products Sold | https://www.yealink.com/en/trust-center/security-compliance |
| Zoom Video Communications | Unified Communications | Products Sold | https://support.zoom.com/hc/en/article?id=zm_kb&sysparm_article=KB0063849 |