

# Public Sector Innovation and Digital Transformation with NWN Carousel

Throughout the country, the pandemic has forced public agencies to rethink their approach to hybrid work. As the leading Cloud Communications Service Provider (CCSP), NWN Carousel enables state and local governments to fully realize the benefits of work from anywhere.

We apply our vast technical expertise to simplify the complexity of technology and to deliver real-time, real-world solutions to optimize the performance, security, and reliability of your IT operations so you can focus on what you know best: your organization.

## Benefits of Working with NWN Carousel

A leading cloud communications service provider in the public sector



### As a federally regulated Cloud Communications Service Provider

we have an advantage over legacy VARs and Telcos. We holistically evaluate our customers' business and technology needs



### Our national contracts

are easy to use; providing rapid, consistent delivery at a competitive price



### Vast technical expertise

to simplify the complexity of technology and to deliver real-time, real-world solutions



### Consultative advice

throughout contract pricing, ARPA funding and grant application process

## IMPROVE OPERATIONAL EFFICIENCY WITH OUR EXPERIENCE MANAGEMENT PLATFORM

NWN Carousel's **Experience Management Platform (EMP)** delivers a unified view into your entire work-from-anywhere environment. Offering advanced analytics, reporting, a customer success center, and proactive security features, EMP provides Public Sector IT teams ultimate visibility and control.

### KEY NWN CAROUSEL SLED CLIENTS

Yale



TOWN of CARY



### NWN EXPERIENCE MANAGEMENT PLATFORM

The Experience Management Platform integrates with NWN's powerful cloud communications services, including:



#### DEVICES

Improves employee uptime and ensures competitive readiness with workforce device deployment, support and security



#### UNIFIED COMMUNICATIONS

Ensures enterprise-grade collaboration and communication between employees, customers and partners with integrated tools and applications



#### CONTACT CENTER

Simplifies customer service across channels with integrated administration and analytics that improve customer experiences



#### SECURITY

Protects communications across your architecture and ensures peace-of-mind and compliance with security best practices and regulations



#### ADVANCED TECHNOLOGY SOLUTIONS

Powers work-from-everywhere and global customers with always-on connectivity



#### VISUAL COLLABORATION

Next generation collaboration spaces and enhanced digital signage for improved conferencing capabilities and information distribution.

For a full list of our national contracts, competitively bid and easy to use, visit <https://nwncarousel.com/contracts/>