

NWN Carousel + Microsoft for State and Local Government

Unified Communications Designed for the Unique Needs of Government Organizations

NWN Carousel, a **Microsoft Gold-Certified partner**, has distinct competencies in both on-premise and cloud-based Microsoft implementations, upgrades, and migrations.

We hold **Advanced Specializations** in Teams Calling, Teams Meetings and Meeting Rooms, and Change Management and Adoption. Based on our extensive design, implementation, migration experience, certifications, proven and repeatable project methodology, and project management approach, NWN Carousel is uniquely qualified to deliver highly successful State & Local Microsoft solutions.

In recognition of NWN Carousel's deployments and adoption of Teams Voice and Meetings, NWN Carousel was awarded the **MSUS Partner Award in 2021** for Teams Meetings, Calling, and Devices. Our deep understanding of voice and collaboration solutions allows you to work with a single partner who understands Microsoft, Avaya, Cisco, and many more to ensure your migration is successful.

MICROSOFT SKYPE FOR BUSINESS & MICROSOFT TEAMS

As SLED agencies accelerate their shift from Skype for Business to Microsoft Teams, NWN Carousel takes a holistic approach in ensuring all aspects from Identity, Messaging, Security, and Governance are reviewed to guarantee a successful Teams deployment while keeping sensitive agency data secure.

NWN Carousel's value add is about its deep experience in the collaboration space. Our team of technical specialists have decades of experience dating back to OCS. Coupled with NWN Carousel's vast experience in telephony, audio visual, and networking, will ensure any migration to a Skype for Business or Teams voice project will be successful. Whether you are looking at migrating to Teams Calling Plans or integrating Teams with your current IP-PBX with Direct Routing, NWN Carousel is the leading Cloud Communications Service Provider (CCSP) to ensure all aspects are accounted for.

Why Work with NWN Carousel?

Deep Expertise delivering over 20,000 seats of Microsoft Teams voice leveraging our Teams Direct Routing as-a-service for many large state agencies

Unique Service ability to quickly deploy Teams Calling within 2 hours

Vast Consulting Experience with over 3 Million seats migrated to the cloud.

Experience Management Portal for consolidated UC solutions with built-in resiliency and access to analytics

As part of our overall portfolio, NWN Carousel offers certified and turnkey solutions for the following:

- **Hosted Teams** Direct Routing as a Service
- **SBC's** and Analog Gateways
- **Microsoft Teams** Room System and Cloud Video Interoperability Services
- **E911**
- **IP Handsets** and Headsets
- **Consulting**

MICROSOFT EXCHANGE & EXCHANGE ONLINE MIGRATION SERVICES

NWN Carousel's Microsoft certified consultants have worked in the largest Exchange implementations and leverage that expertise to help your agency understand the business value of Exchange Server and ensure a reliable and secure Exchange infrastructure.

- Exchange Migrations (from 2010 - 2019)
- Hybrid Exchange and Exchange Online
- Notes to Exchange Migrations
- Gmail to Exchange Migrations

MICROSOFT ACTIVE DIRECTORY & IDENTITY

- Broad range of services from Health Assessments to Design and Architecture reviews
- Active Directory Migrations from 2003 - 2019
- Hybrid Configuration with Azure Active Directory Azure Active Directory Setup and Migration
- Assistance in designing your Active Directory structure and effectively implementing group policies

OFFICE 365 MIGRATION, CHANGE MANAGEMENT & CONSULTING

- **Migrating to Office 365 Enterprise** is a multi-phased project that requires expertise in project management, change management, technical consulting, and technical support.
- **Adoption and Change Management** is a critical component of any successful Office 365 Migration. NWN Carousel's people-centric approach reduces implementation risk to ensure outcomes. More importantly we help transform how employees think about Microsoft Productivity tools and accelerate the value it provides to their day to day job functions.

