

MASTER AGREEMENT
between
**Connecticut State Colleges and Universities on behalf of Connecticut State University System,
the Regional Community-Technical Colleges, and
Charter Oak State College**
and
NWN Corporation

This Master Agreement ("Contract"), is entered into by and between the **Connecticut State Colleges and Universities**, a constituent unit of the State of Connecticut System of Higher Education, with an address of 61 Woodland Street, Hartford, Connecticut 06105 (hereinafter "CSCU" or "Customer" or "Institution"), and **NWN Corporation** (hereinafter "NWN" or "Contractor"), with a principal place of business at 271 Waverley Oaks Road, Waltham, MA 02452, to provide Information Technology Solutions including Hardware, Software, Supplies and Services.

1. TERM OF THE AGREEMENT

This Contract shall become effective only as of the date of signature by Institution's authorized officials and, the date of approval by the Office of the Attorney General (OAG), if applicable, whichever occurs last, and shall continue in effect until September 30, 2024 unless terminated earlier in accordance with the terms of Section 8.6 below. This Contract may be extended for up to five (5) additional extensions of one (1) year each, or parts thereof, to a maximum final expiration date of September 30, 2029, by written contract amendment(s) signed by the parties hereto and approved by the OAG when applicable.

2. PROCUREMENT ENTITIES

2.1 This Contract or Master Agreement is awarded consequent to RFP CSCU-1902 ("the RFP"), which was jointly issued by CSCU together the University of Connecticut ("UConn"). All Constituent Units of the State of Connecticut System of Higher Education may purchase products and/or services within the limitations of the Agreement. The descriptions of the CSCU institutions are on Appendix B of this Contract.

2.2 Definition: Procurement Entity. For purposes of this Contract, "Procurement Entity" refers to any individual agency, educational institution, or other entity purchasing goods and/or services under the terms of this Contract.

2.3 Addition Procurement Entities. At Contractor's discretion, this Contract may be extended to public schools, municipalities, agencies or political subdivisions of the State of Connecticut, and quasi-public procurement units of the State, as well as any member institution of the Connecticut Colleges Purchasing Group (CCPG). In accordance with CGS 4a-53(b), Connecticut executive branch agencies must obtain authorization from the Department of Administrative Services/Procurement Division for the use of this Contract.

2.4 Policies. All services must be delivered within the governance of the CSCU Information Technology policies as found at <http://www.ct.edu/it/policy>. Non-CSCU participating Procurement Entities, including but not limited to UConn, may have their own respective policies, governance of which shall apply to services conducted by the Contractor for and at such respective entity, and may require Contractor to adhere to certain standards in compliance with such policies.

2.5 Financial Responsibility. CSCU shall not be financially responsible for payment of any other Procurement Entity's purchase of goods and/or services.

3. GENERAL SCOPE OF SERVICES

Information Technology Solutions provided may be physical or virtual in form and, therefore, may be of the following defined categories: Hardware, Software, Information Technology (“IT”) Services. The general categories of the scope of services are as follows:

3.1 Hardware

IT Hardware includes computers, appliances and devices capable of the processing of data and/or networked voice or data communications and may include the following:

3.1.1 Computing solutions including and not limited to servers, workstations, desktops, laptops, tablets, handheld (including telephonic) devices, robotics, programmable manufacturing or service industry systems, computer-based classroom technology products, et al.

3.1.2 Peripheral equipment and devices for input or output purposes. Such include but are not limited to mouse, keyboard, user interface device, printer (2D/3D), scanner, plotter, monitor, image processor, copier, shredder, et al.

3.1.3 Audio and/or Visual solutions including camera systems (still or video; analog, digital, or optical), sound systems, broadcast communications systems, imaging systems, image display systems such as for classroom or office or advertising or large-screen display/processing. System application may be for business, classroom education, vocational laboratory, graphics, physical or data security, surveillance, public interface, et al.

3.1.4 IT Infrastructure hardware such as routers, modems, firewalls, appliances, power supplies; data storage devices and/or solutions of any type.

3.1.5 IT Physical Plant Hardware necessary to the operation of the technology includes furniture, racks, carts, fixtures, wiring/cabling, specialized tools, et al. Installation of furniture, racks, fixtures and other such items may require structural modification of the facility into which installed. Such work is within the scope of IT Services defined in Section 3.3 of this Agreement.

3.1.6 Consumable Supplies or Components, such as are necessary in order that an IT device can function, are within the scope of this Agreement. For example: toner, parts, portable media or other material necessary for a printer (2D/3D) to deliver its output is implied to be within the scope of the Agreement to provide product or services are considered Consumable Supplies or Components.

3.2 Software

IT Software includes system software, including virtual software, and communications software and end-user application solutions required to perform or facilitate any functional task including and not limited to business administrative, academic administrative, vocational training, teaching and learning, scientific/research, engineering, security and monitoring. This includes software necessary for the hardware to perform its function.

3.3 IT Services

IT Services include and are not limited to installation, training, support, maintenance, professional services, managed services, repair and/or refurbishment, equipment buy-back, asset disposition, Software as a Service (SaaS), Infrastructure as a Service (IaaS), Platform as a Service (“PaaS”), “Cloud” Solutions, Internet access, et al.

All services must be delivered within the governance of the policies and guidelines of the respective Procurement Entity ordering the service.

3.3.1 Statements of Work (“SOW”) may be executed under this Contract. An SOW is a document that specifies the goods and/or services to be procured and/or performed. For purposes of this Contract, a document that includes any request for services and/or acquisition of goods is defined to be an SOW even if it is not titled as such. Any individual SOW is in itself subject to and governed by the General State Contract Provisions of this Agreement, including the State’s right to terminate for convenience (Section 8.6.1).

3.3.2 Order of Precedence. An SOW executed under the Contract may not contain terms or conditions that conflict with any of those in Section 8 of this Contract. In the event of a conflict of terms between this Contract and any SOW, Order Form, project document, communication, or any other document which may be associated to works ordered by the respective Procurement Entity under the Contract, the Contract shall govern and control.

3.3.3 Certifications. Professional Certifications of staff or sub-contractors assigned to defined projects or programs must be maintained as appropriate to the original equipment manufacturers whose products and/or services are included in the scope of the respective SOW.

3.3.4 Large-scale Projects requiring construction services are not within the scope of services of this Agreement.

3.3.5 Asset disposition must be handled in compliance with State of Connecticut General Statutes and the State and/or Institution policies that are in place at the time of the Procurement Entity’s ordering of specific pick-up. An SOW must be executed prior to any such disposal activity, and the articles to be disposed will be itemized either in the SOW or on a Bill-of-Lading signed by a duly authorized employee of the Procurement Entity, and a duly authorized employee of the Contractor.

Disposition of Capital Assets must be in compliance with guidelines set forth in the State of Connecticut Property Control Manual (<https://www.osc.ct.gov/manuals/PropertyCntl/chapter05.htm>).

4. ADDITIONAL REQUIREMENTS

4.1 Catalog of IT Products and Services. Contractor shall provide the following:

4.1.1 All products and related services available from the manufacturers or brands found on Appendix A;

4.1.2 Any other products and related services that Contractor distributes, though not listed on Appendix A;

4.1.3 Any future products and related services sold through Contractor.

4.1.4 Product upgrades and version changes.

4.1.5 Access to the product and services catalog, including list price minus discount and volume discounts for products and services, shall be available on Contractor’s website, under the respective product and/or service description(s), for Institution view. Each Procurement Entity (i.e., institution) shall, upon its request, be given its own respective credentials to access the site.

4.2 Product Warranties

4.2.1 Contractor shall notify the ordering Institution of any pre-existing damage and/or deficiency of product to be delivered, in a reasonable time of Contractor becoming aware of such deficiency or damage.

4.2.2 Contractor shall, in conformance with such reasonable standards and conditions, receive, store and handle product in such manner necessary to ensure safe delivery of the product(s).

4.2.3 Contractor shall deliver the product(s) to the address of the ordering Institution, by the requested time and by the means designated.

4.2.4 Upon demonstration that Contractor did not cause any defect or damage in the product, Institution shall not hold Contractor liable for said defect or damage.

4.3 CSCU reserves the right to obtain services by open market solicitation for projects in excess of \$100,000.

4.4 Other Conditions

4.4.1 Compliance. This Contract is in full compliance with the statutes and regulations of the State of Connecticut and includes the Contract Provisions required by the State. Any portion of the Contract or any child document thereof determined to be in conflict with said statutes and/or regulations will be interpreted so as to be in compliance.

4.4.2 Contractor shall comply with all applicable CSCU Policies when doing business with CSCU institutions, including the Ethical Conduct Policy (i.e., Ethics Statement), which may be found by visiting: <http://www.ct.edu/files/pdfs/hr-policy-ethics.pdf>.

4.4.3 Summary Reporting. For the purpose of the effective management of this Contract, Contractor shall provide, to the CSCU officer designated in Section 7.1.1, an annual summary report of all procurements under this Contract; this as part of an annual review of the account. Interim or ad hoc reports may also be requested as may be determined by the contacts (7.1.1 and 7.1.2) as necessary. For the reporting period of such reports, information shall include, at a minimum, the dollar volume of purchases per Procurement Entity and categorized by the categories as defined in Section 3 of the Contract.

5. COST AND PRICING

5.1 Maximum Amount of Contract: Not to exceed \$5,000,000.00

5.2 Pricing is defined on the tables on Appendix A.

5.3 Promotions and Discounts

5.3.1 Product and service list price minus discount shall include all available discounts.

5.3.2 The minimum discount for that product or service is the list price minus the discount listed in the Contract.

5.3.3 New and/or additional products offered through distribution by Contractor shall be available for purchase at a discount equal to or greater than the discount available for like kind or similar products. New versions of existing products shall be available for purchase at a discount that is the same or greater than the earlier version.

5.3.4 Volume Discounts and Promotions. Additional discounts shall be available and applied for volume purchases and promotions whenever, for overall business or for certain manufacturers represented through Contractor, volume discounts may be made available. Sub-agreements for such programs may be negotiated under the terms of this contract.

5.3.5 Comparability. Contractor agrees that all prices, terms, warranties, and benefits granted by Contractor are comparable to or better than the equivalent terms offered by Contractor to any present end-user customer for the same volume of business. Except as otherwise provided herein, if Contractor shall, during term of Agreement, enter into arrangements with any other end-user customer of the comparable size and volume of sales, such including any consortium or other purchasing collective, providing greater benefits or more favorable terms for the same products and/or services, Contractor shall be obligated to provide same to the Institution.

5.3.6 Consortium or Government Contracts. If Customer is a member of a consortium or purchasing cooperative with whom the Contractor has a contract, or if Contractor has a contract with another sovereign jurisdiction, Customer shall be eligible for the lowest pricing afforded under all such agreements.

5.4 Pricing Structure. Contractor agrees that there shall be no pricing structure increases during the initial term of the agreement nor during any term extension executed by amendment, unless such amendment is approved by the Attorney General.

5.5 Rebates and/or Incentive Programs. Where applicable to a specific Institution that is or may become a Procuring Entity under this Agreement, Contractor may make additional incentives available, which may include and not be limited to eProcurement platform presence discounts and/or rebates and/or annual volume or aggregate contract spend rebates and/or incentives. An institution's spend-related rebates and/or incentives shall be managed by and provided directly to the designated contract manager of the respective Institution.

5.6 Delivery. Contractor shall provide free download access and/or ground shipping for all items purchased. Reasonable costs, pre-agreed upon between Contractor and Procurement Entity, which may apply for special shipping situations (e.g., overnight, large shipment, etc.) shall be paid by the Procurement Entity that issued the Purchase Order for such item(s).

5.7 Uniform Guidance Requirements for Federally Funded Purchases. To ensure compliance with federal grant requirements as established by the federal government's Office of Management and Budget (OMB), any purchases funded with federal grant funds made against the contracts resulting from this Master Agreement cannot be based on a "cost plus" contract costing model. Respondents are encouraged to consider this key requirement when developing the financial component to their proposal as a substantial amount of potential spend may be leveraging federal grant funds. For additional information on Uniform Guidance please visit <https://purchasing.uconn.edu/uniform-guidance/>.

6. INVOICING AND PAYMENT

6.1 Contractor shall submit invoices in accordance with this schedule:

6.1.1 An invoice may be submitted only upon receipt of Purchase Order duly issued by the Institution.

6.1.2 Invoices shall include, at a minimum, the Contractor name, the Purchase Order Number, the invoice date, the billing period, and an itemization of expenses invoiced.

6.1.3 Invoices are to be directed to the address designated by the respective Procurement Entity. In the case of purchases by CSCU, the designated address for electronic invoicing is so-ap-csu@ct.edu.

6.1.4 Payment shall be made by the Procurement Entity to the Contractor within forty-five (45) days after receipt of properly executed and approved invoice.

6.2 Taxes. The State of Connecticut is exempt from the payment of taxes. Therefore, Contractor invoices should not reflect the inclusion of any taxes whatsoever on services or work performed under this Contract.

7. NOTICES AND POINTS OF CONTACT

7.1 Points of Contact

7.1.1 Contractor is to direct all procurement contract questions, including scope and performance of services to:
Dr. Steve Gorman, Ed.D., PMP, IT Contracts & Compliance Officer 860-723-0110 / gormans@ct.edu

7.1.2 Contracting Agency should address all procurement contract questions to:
Alison Rossi Account Executive 860-606-2859 / arossi@nwnit.com
6 Executive Drive, Farmington, CT 06032

7.2 Notices. All notices, demands or requests provided for or permitted to be given pursuant to this Agreement must be in writing. All notices, demands and requests shall be deemed to have been properly served if given by personal delivery, or if transmitted by facsimile with confirmed receipt, or if delivered to Federal Express or other reputable express carrier for next business day delivery, charges billed to or prepaid by shipper; or if deposited in the United States mail, registered or certified with return receipt requested, proper postage prepaid, addressed as follows:

If to the Institution: Connecticut State Colleges and Universities
 61 Woodland Street – Suite 204
 Hartford, CT 06105
 Attn – Chief Information Officer

If to the Contractor: NWN Corporation
 271 Waverley Oaks Road
 Waltham, MA 02452
 Attn – General Counsel

[Note: Any party may change its Notices information in writing in accordance with this Section 7.]

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8. GENERAL STATE CONTRACT PROVISIONS

8.1 Statutory Authority. C.G.S. §§ 10a-6, 10a-1b, 4a-52a, and/or 10a-151b provide the Institution with authority to enter into contracts in the pursuit of its mission.

8.2 Claims Against the State. The Contractor agrees that the sole and exclusive means for the presentation of any claim against the State of Connecticut or the Institution arising from this Contract shall be in accordance with Chapter 53 of the Connecticut General Statutes (Claims Against the State) and the Contractor further agrees not to initiate any legal proceedings in any state or federal court in addition to, or in lieu of, said Chapter 53 proceedings.

8.3 Indemnification and Insurance:

- (a) The Contractor shall indemnify, defend and hold harmless the State of Connecticut as well as all Departments, officers, agents, and employees of the State and its officers, representatives, agents, servants, employees, successors and assigns from and against any and all (1) claims arising, directly or indirectly, in connection with the Contract, including the acts of commission or omission (collectively, the "Acts") of the Contractor or contractor parties; and (2) liabilities, damages, losses, costs and expenses, including but not limited to, attorneys' and other professionals' fees, arising, directly or indirectly, in connection with claims, Acts or the contract. The Contractor shall use counsel reasonably acceptable to the State in carrying out its obligations under this section. The Contractor's obligations under this section to indemnify, defend and hold harmless against claims includes claims concerning confidentiality of any part of or all of the Contractor's bid, proposal or any records, any intellectual property rights, other proprietary rights of any person or entity, copyrighted or uncopyrighted compositions, secret processes, patented or unpatented inventions, articles or appliances furnished or used in the performance.
- (b) The Contractor shall not be responsible for indemnifying or holding the State harmless from any liability arising due to the negligence of the State or any third party acting under the direct control or supervision of the State.
- (c) The Contractor shall reimburse the State for any and all damages to the real or personal property of the State caused by the Acts of the Contractor or any contractor parties. The State shall give the Contractor reasonable notice of any such claims.
- (d) The Contractor's duties under this section shall remain fully in effect and binding in accordance with the terms and conditions of the Contract, without being lessened or compromised in any way, even where the Contractor is alleged or is found to have merely contributed in part to the Acts giving rise to the claims and/or where the State is alleged or is found to have contributed to the Acts giving rise to the claims.
- (e) The Contractor shall carry and maintain at all times during the term of the Contract, and during the time that any provisions survive the term of the Contract, sufficient general liability insurance to satisfy its obligations under this Contract. The Contractor shall cause the State to be named as an additional insured on the policy and shall provide (1) a certificate of insurance, (2) the declaration page and (3) the additional insured endorsement to the policy to the Client Agency prior to the Effective Date of the Contract evidencing that the State is an additional insured. The Contractor shall not begin Performance until the delivery of these three documents to the Client Agency. State shall be entitled to recover under the insurance policy even if a body of competent jurisdiction determines that State is contributorily negligent.
- (f) This section shall survive the termination of the contract and shall not be limited by reason of any insurance coverage.

8.4 Sovereign Immunity. The parties acknowledge and agree that nothing in this contract shall be construed as a modification, compromise or waiver by the State of any rights or defenses of any immunities provided by Federal law or the laws of the State of Connecticut to the State or any of its officers and employees, which they may have had, now have or will have with respect to all matters arising out of this contract. To the extent that this section conflicts with any other section, this section shall govern.

8.5 Forum and Choice of Law. The parties deem the Contract to have been made in the City of Hartford, State of Connecticut. Both parties agree that it is fair and reasonable for the validity and construction of the contract to be, and it shall be, governed by the laws and court decisions of the State of Connecticut, without giving effect

to its principles of conflicts of laws. To the extent that any immunities provided by Federal law or the laws of the State of Connecticut do not bar an action against the State, and to the extent that these courts are courts of competent jurisdiction, for the purpose of venue, the complaint shall be made returnable to the Judicial District of Hartford only or shall be brought in the United States District Court for the District of Connecticut only, and shall not be transferred to any other court, provided, however, that nothing here constitutes a waiver or compromise of the sovereign immunity of the State of Connecticut. The Contractor waives any objection which it may now have or will have to the laying of venue of any claims in any forum and further irrevocably submits to such jurisdiction in any suit, action or proceeding.

8.6 Termination.

8.6.1 Notwithstanding any provisions in this contract, the Institution, through a duly authorized employee, may terminate the Contract whenever the Institution makes a written determination that such termination is in the best interests of the State. The Institution shall notify the Contractor in writing of termination pursuant to this section, which notice shall specify the effective date of termination and the extent to which the Contractor must complete its performance under the contract prior to such date.

8.6.2 Notwithstanding any provisions in this contract, the Institution, through a duly authorized employee, may, after making a written determination that the Contractor has breached the contract, terminate the contract in accordance with the following breach provision:

Breach. If either party breaches the contract in any respect, the non-breaching party shall provide written notice of the breach to the breaching party and afford the breaching party an opportunity to cure within ten (10) days from the date that the breaching party receives the notice. In the case of a Contractor breach, any other time period which the Institution sets forth in the notice shall trump the ten (10) days. The right to cure period shall be extended if the non-breaching party is satisfied that the breaching party is making a good faith effort to cure but the nature of the breach is such that it cannot be cured within the right to cure period. The notice may include an effective contract termination date if the breach is not cured by the stated date and, unless otherwise modified by the non-breaching party in writing prior to the termination date, no further action shall be required of any party to effect the termination as of the stated date. If the notice does not set forth an effective contract termination date, then the non-breaching party may terminate the contract by giving the breaching party no less than twenty four (24) hours' prior written notice. If the Institution believes that the Contractor has not performed according to the contract, the Institution may withhold payment in whole or in part pending resolution of the performance issue, provided that the Institution notifies the Contractor in writing prior to the date that the payment would have been due.

8.6.3 The Institution shall send the notice of termination via certified mail, return receipt requested, to the Contractor at the most current address which the Contractor has furnished to the Institution for purposes of correspondence, or by hand delivery. Upon receiving the notice from the Institution, the Contractor shall immediately discontinue all services affected in accordance with the notice, undertake all commercially reasonable efforts to mitigate any losses or damages, and deliver to the Institution all records. The records are deemed to be the property of the Institution and the Contractor shall deliver them to the Institution no later than thirty (30) days after the termination of the contract or fifteen (15) days after the Contractor receives a written request from the Institution for the records. The Contractor shall deliver those records that exist in electronic, magnetic or other intangible form in a non-proprietary format, such as, but not limited to, ASCII or .TXT.

8.6.4 Upon receipt of a written notice of termination from the Institution, the Contractor shall cease operations as the Institution directs in the notice, and take all actions that are necessary or appropriate, or that the Institution may reasonably direct, for the protection, and preservation of the goods and any other property. Except for any work which the Institution directs the Contractor to perform in the notice prior to the effective date of termination, and except as otherwise provided in the notice, the Contractor shall terminate or conclude all existing subcontracts and purchase orders and shall not enter into any further subcontracts, purchase orders or commitments.

8.6.5 The Institution shall, within forty-five (45) days of the effective date of termination; reimburse the Contractor for its performance rendered and accepted by the Institution in accordance with the terms of this contract, in addition to all actual and reasonable costs incurred after termination in completing those portions of the performance which the notice required the Contractor to complete. However, the Contractor is not entitled to receive and the Institution is not obligated to tender to the Contractor any payments for anticipated or lost profits.

Upon request by the Institution, the Contractor shall assign to the Institution, or any replacement Contractor which the Institution designates, all subcontracts, purchase orders and other commitments, deliver to the Institution all records and other information pertaining to its performance, and remove from State premises, whether leased or owned, all of Contractor's property, equipment, waste material and rubbish related to its performance, all as the Institution may request.

8.6.6 For breach or violation of any of the provisions in the section concerning representations and warranties, the Institution may terminate the contract in accordance with its terms and revoke any consents to assignments given as if the assignments had never been requested or consented to, without liability to the Contractor or Contractor parties or any third party.

8.6.7 Upon termination of the contract, all rights and obligations shall be null and void, so that no party shall have any further rights or obligations to any other party, except with respect to the sections which survive termination. All representations, warranties, agreements and rights of the parties under the contract shall survive such termination to the extent not otherwise limited in the contract and without each one of them having to be specifically mentioned in the contract.

8.6.8 Termination of the contract pursuant to this section shall not be deemed to be a breach of contract by the Institution.

8.7 **Entire Agreement and Amendment.** This written contract shall constitute the entire agreement between the parties and no other terms and conditions in any document, acceptance or acknowledgment shall be effective or binding unless expressly agreed to in writing by the Institution. This contract may not be changed other than by a formal written contract amendment signed by the parties hereto and approved by the Connecticut Attorney General.

8.8 **Nondiscrimination.**

(a) For purposes of this Section, the following terms are defined as follows:

- (1) "Commission" means the Commission on Human Rights and Opportunities;
- (2) "Contract" and "contract" include any extension or modification of the Contract or contract;
- (3) "Contractor" and "contractor" include any successors or assigns of the Contractor or contractor;
- (4) "Gender identity or expression" means a person's gender-related identity, appearance or behavior, whether or not that gender-related identity, appearance or behavior is different from that traditionally associated with the person's physiology or assigned sex at birth, which gender-related identity can be shown by providing evidence including, but not limited to, medical history, care or treatment of the gender-related identity, consistent and uniform assertion of the gender-related identity or any other evidence that the gender-related identity is sincerely held, part of a person's core identity or not being asserted for an improper purpose.
- (5) "good faith" means that degree of diligence which a reasonable person would exercise in the performance of legal duties and obligations;
- (6) "good faith efforts" shall include, but not be limited to, those reasonable initial efforts necessary to comply with statutory or regulatory requirements and additional or substituted efforts when it is determined that such initial efforts will not be sufficient to comply with such requirements;
- (7) "marital status" means being single, married as recognized by the State of Connecticut, widowed, separated or divorced;
- (8) "mental disability" means one or more mental disorders, as defined in the most recent edition of the American Psychiatric Association's "Diagnostic and Statistical Manual of Mental Disorders", or a record of or regarding a person as having one or more such disorders;
- (9) "minority business enterprise" means any small contractor or supplier of materials fifty-one percent or more of the capital stock, if any, or assets of which is owned by a person or persons: (1) who are active in the daily affairs of the enterprise, (2) who have the power to direct the management and policies of the enterprise, and (3) who are members of a minority, as such term is defined in subsection (a) of C.G.S. § 32-9n; and
- (10) "public works contract" means any agreement between any individual, firm or corporation and the State or any political subdivision of the State other than a municipality for construction, rehabilitation,

conversion, extension, demolition or repair of a public building, highway or other changes or improvements in real property, or which is financed in whole or in part by the State, including, but not limited to, matching expenditures, grants, loans, insurance or guarantees.

For purposes of this Section, the terms "Contract" and "contract" do not include a contract where each contractor is (1) a political subdivision of the state, including, but not limited to, a municipality, unless the contract is a municipal public works contract or quasi-public agency project contract, (2) any other state, including but not limited to any federally recognized Indian tribal governments, as defined in C.G.S. § 1-267, (3) the federal government, (4) a foreign government, or (5) an agency of a subdivision, state or government described in the immediately preceding enumerated items (1), (2), (3), or (4).

- (b) (1) The Contractor agrees and warrants that in the performance of the Contract such Contractor will not discriminate or permit discrimination against any person or group of persons on the grounds of race, color, religious creed, age, marital status, national origin, ancestry, sex, gender identity or expression, status as a veteran, intellectual disability, mental disability or physical disability, including, but not limited to, blindness, unless it is shown by such Contractor that such disability prevents performance of the work involved, in any manner prohibited by the laws of the United States or of the State of Connecticut; and the Contractor further agrees to take affirmative action to insure that applicants with job-related qualifications are employed and that employees are treated when employed without regard to their race, color, religious creed, age, marital status, national origin, ancestry, sex, gender identity or expression, status as a veteran, intellectual disability, mental disability or physical disability, including, but not limited to, blindness, unless it is shown by the Contractor that such disability prevents performance of the work involved; (2) the Contractor agrees, in all solicitations or advertisements for employees placed by or on behalf of the Contractor, to state that it is an "affirmative action-equal opportunity employer" in accordance with regulations adopted by the Commission; (3) the Contractor agrees to provide each labor union or representative of workers with which the Contractor has a collective bargaining Agreement or other contract or understanding and each vendor with which the Contractor has a contract or understanding, a notice to be provided by the Commission, advising the labor union or workers' representative of the Contractor's commitments under this section and to post copies of the notice in conspicuous places available to employees and applicants for employment; (4) the Contractor agrees to comply with each provision of this Section and C.G.S. §§ 46a-68e and 46a-68f and with each regulation or relevant order issued by said Commission pursuant to C.G.S. §§ 46a-56, 46a-68e, 46a-68f and 46a-86; and (5) the Contractor agrees to provide the Commission on Human Rights and Opportunities with such information requested by the Commission, and permit access to pertinent books, records and accounts, concerning the employment practices and procedures of the Contractor as relate to the provisions of this Section and C.G.S. § 46a-56. If the contract is a public works contract, municipal public works contract or contract for a quasi-public agency project, the Contractor agrees and warrants that he or she will make good faith efforts to employ minority business enterprises as subcontractors and suppliers of materials on such public works or quasi-public agency projects.
- (c) Determination of the Contractor's good faith efforts shall include, but shall not be limited to, the following factors: The Contractor's employment and subcontracting policies, patterns and practices; affirmative advertising, recruitment and training; technical assistance activities and such other reasonable activities or efforts as the Commission may prescribe that are designed to ensure the participation of minority business enterprises in public works projects.
- (d) The Contractor shall develop and maintain adequate documentation, in a manner prescribed by the Commission, of its good faith efforts.
- (e) The Contractor shall include the provisions of subsection (b) of this Section in every subcontract or purchase order entered into in order to fulfill any obligation of a contract with the State and in every subcontract entered into in order to fulfill any obligation of a municipal public works contract for a quasi-public agency project, and such provisions shall be binding on a subcontractor, vendor or manufacturer unless exempted by regulations or orders of the Commission. The Contractor shall take such action with respect to any such subcontract or purchase order as the Commission may direct as a means of enforcing such provisions including sanctions for noncompliance in accordance with C.G.S. § 46a-56, as amended; provided if such Contractor becomes involved in, or is threatened with, litigation with a subcontractor or vendor as a result of such direction by the Commission regarding a State contract, the Contractor may request the State of

Connecticut to enter into any such litigation or negotiation prior thereto to protect the interests of the State and the State may so enter.

- (f) The Contractor agrees to comply with the regulations referred to in this Section as they exist on the date of this Contract and as they may be adopted or amended from time to time during the term of this Contract and any amendments thereto.
- (g) (1) The Contractor agrees and warrants that in the performance of the Contract such Contractor will not discriminate or permit discrimination against any person or group of persons on the grounds of sexual orientation, in any manner prohibited by the laws of the United States or the State of Connecticut, and that employees are treated when employed without regard to their sexual orientation; (2) the Contractor agrees to provide each labor union or representative of workers with which such Contractor has a collective bargaining Agreement or other contract or understanding and each vendor with which such Contractor has a contract or understanding, a notice to be provided by the Commission on Human Rights and Opportunities advising the labor union or workers' representative of the Contractor's commitments under this section, and to post copies of the notice in conspicuous places available to employees and applicants for employment; (3) the Contractor agrees to comply with each provision of this section and with each regulation or relevant order issued by said Commission pursuant to C.G.S. § 46a-56; and (4) the Contractor agrees to provide the Commission on Human Rights and Opportunities with such information requested by the Commission, and permit access to pertinent books, records and accounts, concerning the employment practices and procedures of the Contractor which relate to the provisions of this Section and C.G.S. § 46a-56.
- (h) The Contractor shall include the provisions of the foregoing paragraph in every subcontract or purchase order entered into in order to fulfill any obligation of a contract with the State and such provisions shall be binding on a subcontractor, vendor or manufacturer unless exempted by regulations or orders of the Commission. The Contractor shall take such action with respect to any such subcontract or purchase order as the Commission may direct as a means of enforcing such provisions including sanctions for noncompliance in accordance with C.G.S. § 46a-56 as amended; provided, if such Contractor becomes involved in, or is threatened with, litigation with a subcontractor or vendor as a result of such direction by the Commission regarding a State contract, the Contractor may request the State of Connecticut to enter into any such litigation or negotiation prior thereto to protect the interests of the State and the State may so enter.

8.9 Executive Orders. This Contract is subject to the provisions of Executive Order No. Three of Governor Thomas J. Meskill, promulgated June 16, 1971, concerning labor employment practices, Executive Order No. Seventeen of Governor Thomas J. Meskill, promulgated February 15, 1973, concerning the listing of employment openings and Executive Order No. Sixteen of Governor John G. Rowland promulgated August 4, 1999, concerning violence in the workplace, all of which are incorporated into and are made a part of the Contract as if they had been fully set forth in it. The Contract may also be subject to Executive Order No. 14 of Governor M. Jodi Rell, promulgated April 17, 2006, concerning procurement of cleaning products and services and to Executive Order No. 49 of Governor Dannel P. Malloy, promulgated May 22, 2015, mandating disclosure of certain gifts to public employees and contributions to certain candidates for office. If Executive Order 14 and/or Executive Order 49 are applicable, they are deemed to be incorporated into and are made a part of the Contract as if they had been fully set forth in it. At the Contractor's request, the Institution or DAS shall provide a copy of these orders to the Contractor.

8.10 Force Majeure. If the performance of obligations under this Contract are rendered impossible or hazardous or is otherwise prevented or impaired due to illness, accident, Act(s) of God, riots, strikes, labor difficulties, epidemics, earthquakes, and/or any other cause or event, similar or dissimilar, beyond the control of the Contractor, then each party's obligations to the other under this Contract shall be excused and neither party shall have any liability to the other under or in connection with this Contract.

8.11 Campaign Contribution Restrictions. For all state contracts as defined in C.G.S. § 9-612(g)(2), as amended by Public Act 10-1 having a value in a calendar year of \$50,000 or more or a combination or series of such agreements or contracts having a value of \$100,000 or more, the authorized signatory to this Agreement expressly acknowledges receipt of the State Election Enforcement Commission's notice advising state contractors of state campaign contribution and solicitation prohibitions, and will inform its principals of the contents of the Notice as set forth in Appendix C.

8.12 Contract Assignment. No right or duty, in whole or in part, of the Contractor under this Agreement may be assigned or delegated without the prior written consent of the institution.

8.13 Confidential Information. The Contractor acknowledges that it may have access to Confidential Information (as hereinafter defined). The Contractor agrees that it will use the Confidential Information solely for the purpose of performing its duties as a consultant and agrees that it will not divulge, furnish, publish or use for its own benefit or for the direct or indirect benefit of any other person or entity, whether or not for monetary gain, any Confidential Information.

For purposes of this Agreement, the term "Confidential Information" shall mean (i) all information related to the business operations, marketing plans, financial position and (ii) other business information and any other information disclosed to the Contractor. Confidential Information shall not include information which (i) is or becomes part of the public domain through no act or omission attributable to the Contractor, (ii) is released after prior written authorization or (iii) the Contractor receives from any third party who is unrelated to it and who is not under any obligation to maintain the confidentiality of such information.

8.14 Family Educational Rights and Privacy Act (FERPA). In all respects, Contractor shall comply with the provisions of the **Family Educational Rights and Privacy Act (FERPA)**. For purposes of this contract, FERPA includes any amendments or other relevant provisions of federal law, as well as all requirements of Chapter 99 of Title 34 of the Code of Federal Regulations, as amended from time to time. Nothing in this agreement may be construed to allow Contractor to maintain, use, disclose or share student information in a manner not allowed by federal law or regulation or by this contract. Contractor agrees that it shall not provide any student information obtained under this contract to any party ineligible to receive data protected by FERPA. This section shall survive the termination, cancellation or expiration of the contract.

8.15 Summary of State Ethics Laws. Pursuant to the requirements of section 1-101qq of the Connecticut General Statutes, the summary of State ethic laws developed by the State Ethics Commission pursuant to Section 1-81b of the Connecticut General Statutes is incorporated by reference into and made a part of the contract as if the summary had been fully set forth in the contract.

8.16 Whistleblower. This contract may be subject to the provisions of Section 4-61dd of the Connecticut General Statutes. In accordance with this statute, if an officer, employee or appointing authority of the Contractor takes or threatens to take any personnel action against any employee of the Contractor in retaliation for such employee's disclosure of information to any employee of the contracting state or quasi-public agency or the Auditors of Public Accounts or the Attorney General under the provisions of subsection (a) of such statute, the Contractor shall be liable for a civil penalty of not more than five thousand dollars for each offense, up to a maximum of twenty percent (20%) of the value of this contract. Each violation shall be a separate and distinct offense and in the case of a continuing violation, each calendar day's continuance of the violation shall be deemed to be a separate and distinct offense. The State may request that the Attorney General bring a civil action in the Superior Court for the Judicial District of Hartford to seek imposition and recovery of such civil penalty. In accordance with subsection (f) of such statute, each large state contractor, as defined in the statute, shall post a notice of the provisions of the statute relating to large state contractors in a conspicuous place which is readily available for viewing by the employees of the contractor.

8.17 Disclosure of Records. This Contract may be subject to the provisions of Section 1-218 of the Connecticut General Statutes. In accordance with this statute, each contract in excess of two million five hundred thousand dollars between a public agency and a person for the performance of a governmental function shall (a) provide that the public agency is entitled to receive a copy of records and files related to the performance of the governmental function, and (b) indicate that such records and files are subject to the Freedom of Information Act (FOIA) and may be disclosed by the public agency pursuant to FOIA. No request to inspect or copy such records or files shall be valid unless the request is made to the public agency in accordance with FOIA. Any complaint by a person who is denied the right to inspect or copy such records or files shall be brought to the Freedom of Information Commission in accordance with the provisions of Sections 1-205 and 1-206 of the Connecticut General Statutes.

8.18 Audit Requirements for State Grants. For purposes of this clause, the word "Contractor" shall be read to mean "nonstate entity," as that term is defined in C.G.S. § 4-230. The Contractor shall provide for an annual financial audit acceptable to the Institution for any expenditure of State-awarded funds made by the Contractor. Such audit shall include management letters and audit recommendations. The State Auditors of Public Accounts shall have access to all records and accounts for the fiscal year(s) in which the award was made. The Contractor will comply with federal and State single audit standards as applicable.

8.19 Audit Requirements for Federal Grants. For U.S. based, non-profit Contractors expending \$500,000 or more of federal awards in one year: *The Contractor agrees to comply with the requirements of Office of Management and Budget (OMB) Circular A-133. Contractor further agrees to provide the Institution with copies of all independent auditors' reports which cover the period of performance of this contract. Contractor will provide a copy of its response to auditors' reports and, in instances of non-compliance, a plan for corrective action. All records and reports prepared in accordance with the requirements of OMB Circular A-133 shall be made available for review or audit by appropriate officials of the Federal agency, Institution, or the General Accounting Office (GAO) during normal business hours.*

For U.S. based, non-profit Contractors expending less than \$500,000 of Federal awards in one year: Contractor agrees that all records pertaining to this agreement will be made available for review or audit by appropriate officials of the Federal agency, Institution, or the GAO during normal business hours.

8.20 Professional Standards. In rendering services under this contract, the Contractor shall conform to high professional standards of work and business ethic. The Contractor warrants that the services shall be performed: 1) in a professional and workmanlike manner; and 2) in accordance with generally and currently accepted principles and practices. During the term of this contract, the Contractor agrees to provide to Institution in a good and faithful manner, using its best efforts and in a manner that shall promote the interests of Institution, such services as Institution requests, provided in the contract.

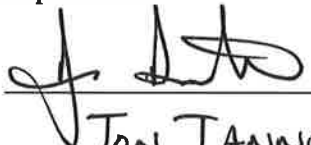
8.21 Contractor's Standards of Conduct.

- (a) In order to insure the orderly and efficient performance of duties and services at the Institution and to protect the health, safety and welfare of all members of Institution's community the Contractor agrees that the following items are strictly prohibited while performing services under this Agreement:
- i. Use or possession of drugs or alcohol;
 - ii. Possession of firearms or illegal weapons anywhere on campus property including vehicles;
 - iii. Smoking in buildings;
 - iv. Harassment (sexual, racial or otherwise) or intimidation of anyone on the premises of the campus;
 - v. Violation of applicable traffic or public safety regulations or of Institution rules and procedures;
 - vi. Unauthorized use of Institution vehicles, equipment or property;
 - vii. Use of University telephones for personal business;
 - viii. Removal or theft of University property;
 - ix. Unauthorized duplication or possession of University keys;
 - x. Transfer of personal identification card or of parking pass to unauthorized personnel;
 - xi. Conduct or behavior that endangers the health, safety and welfare of any member of the public or of the University community;
 - xii. Interference with the work of other employees;
 - xiii. Work attire other than the specified uniform; and
 - xiv. Loud, vulgar behavior or the use of profanity.
- (b) Violation of Standards: Contractor will require its employees to comply with the standards listed in Section 7.20 (Professional Standards) and 7.21(a) above. The Institution may at its discretion recommend discharge of any employee of the Contractor found to be in violation of the standards listed above, or in violation of any law or standards adopted by the Institution from time to time, as required, to protect the health, safety and welfare of the Institution's community. Upon request of the Institution, Contractor shall remove any of its employees that violate said standards from assignments to be performed under this Agreement.

9. **ACCEPTANCE OF THE AGREEMENT**

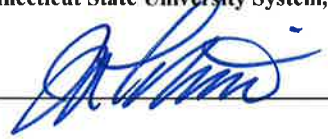
IN WITNESS WHEREOF, the parties have executed this Contract by their duly authorized representatives with full knowledge of and agreement with its terms and conditions.

NWN Corporation

By: 
Name: JON IANNOTTI
Title: Sr. VP
Date: 8/29/19

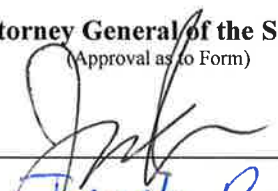
Connecticut State Colleges and Universities

(on behalf of Connecticut State University System, the Community-Technical Colleges, and Charter Oak State College)

By: 
Name: Joseph Tolisano
Title: Chief Information Officer
Date: 9/3/19

By the Attorney General of the State of Connecticut

(Approval as to Form)

By: 
Name: Joseph Rubin
Title: ASST. DEPUTY ATTY. GENERAL
Date: 9/11/19

APPENDIX A – PRICING SCHEDULES

(Pages 15-45 of the Contract)

APPENDIX A consists of three sections: (1) IT Hardware Lines and Related Services . Page 15
 (2) IT Software Lines and Related Services . Page 16
 (3) IT Professional Services . Pages 17-45

IT Hardware Lines and Related Services – Table 4.4 excerpted from NWN response to RFP CSCU-1902

TABLE 4.4 - PRICING FOR IT HARDWARE LINES	Sells New (Y/N)	Refurbished (Y/N)	Product Line Price (% Discount Off List)	Installation Svcs Pricing (% Discount Off List)	Maintenance/Support Svcs Pricing (% Discount Off List)	Training Svcs Pricing (% Discount Off List)	Comments, Notes; possible Related Supplies or Additional Svcs
Amazon	Y	N	5%	5%	5%	5%	Amazon Web Services (Solution Provider)
Avocent	Y	N	10%	10%	10%	10%	Entire Product Line
CheckPoint	Y	N	15%	10%	10%	10%	Entire Product Line (Preferred Partner)
Cisco	Y	Y	46%	7%	31%	7%	Entire Product Line (Gold Partner)
Citrix	Y	N	12%	7%	(N/A)	7%	Entire Product Line, Maintenance Renewals go direct to Citrix (Solution Provider)
Dell	Y	Y	12%	7%	7%	7%	Dell Desktop Workstation Product Line (Gold Partner)
EMC	Y	Y	20%	7%	16%	7%	EMC Storage and Backup Product Line (Gold Partner)
F5	Y	N	30%	7%	20%	7%	Entire Product Line (Gold Partner)
FlexPod	Y	N	30%	5%	25%	5%	Blended Discount across solution providers; Cisco, NetApp, VMWare (Gold Partner)
Fortinet	Y	N	10%	7%	12%	7%	Entire Product Line (Gold Partner)
Hewlett Packard	Y	Y	15%	7%	7%	7%	HPI Product Line (Platinum Partner)
HPE	Y	Y	35%	10%	20%	10%	HPE Entire Product Line (Platinum Partner)
Infoblox	Y	N	20%	7%	15%	7%	Entire Product Line (Preferred Partner)
ISI (incl. Infortel)	Y	N	20%	7%	10%	7%	Entire Product Line (Preferred Partner)
Lenovo (incl. LanSchool software)	Y	Y	12%	7%	7%	7%	Entire Product Line (Gold partner)
Liebert	Y	N	20%	10%	12%	10%	Entire Product Line (Premier Partner)
Mcafee	Y	N	12%	7%	10%	7%	Entire Product Line (Gold Partner)
NetApp	Y	N	30%	10%	25%	10%	Entire Product Line (Platinum Partner)
Nutanix	Y	N	30%	10%	25%	10%	Entire Product Line
Palo Alto	Y	N	25%	7%	20%	7%	Entire Product Line
Pure Storage / Brocade	Y	N	30%	10%	25%	10%	Entire Product Line
Schneider Electric (incl. APC, Fluke, Andover Continuum, Struxureware, et al)	Y	N	20%	10%	12%	10%	Entire Product Line (Select Partner)
Vertiv (incl. Liebert, Emerson, Multilink, et al)	Y	N	20%	10%	12%	10%	Entire Product Line (Preferred Reseller)

APPENDIX A – PRICING SCHEDULES

IT Software Lines and Related Services – Table 4.5 excerpted from NWN response to RFP CSCU-1902

TABLE 4.5 - PRICING FOR IT SOFTWARE LINES	Software Product	Volume Discount		Product Training	Implementation Svcs	Maintenance /Upgrades	Use additional columns for comments/notes
IT SOFTWARE MANUFACTURER	% off List Price	% off List	Qty & Benchmark Notes	% off List Price	% off List Price	% off List Price	
Amazon	7%	10% 14%	Bill >\$150K/mo Bill >\$200K/mo	5%	5%	5%	Amazon Web Services (AWS Solution Provider)
CheckPoint	10%			10%	10%	10%	Entire Product Line
Ciena	45%			10%	10%	31%	ELAs, Flex, Subscription Services
Citrix	12%			7%	7%	(N/A)	Maintenance goes to Citrix Direct
Duo	45%			7%	7%	31%	Duo is now part of Cisco
Fortinet	10%			7%	7%	12%	Entire Product Line
Hewlett Packard	15%			7%	7%	7%	HPI Product Line
ISI (incl. Infortel)	20%			10%	10%	10%	
Lenovo (incl. LanSchool software)	12%			7%	7%	7%	
Mcafee	12%			7%	7%	10%	
NetApp	30%			10%	10%	25%	
Nutanix	30%			10%	10%	25%	
PaperCut	15%	20%	Project size > \$100K	5%	5%	10%	
Riverbed Technology (incl. WinPcap)	20%			7%	7%	10%	
Schneider Electric (incl. APC, Fluke, Andover Continuum, Struxware, et al)	20%			10%	10%	12%	
Singlewire (incl. InformaCast)	15%			10%	10%	10%	
SolarWinds (incl. iScan)	12%			7%	7%	8%	
Symantec	12%			7%	7%	7%	
Varonis (incl. DataPrivilege)	12%			7%	7%	7%	
Veeam	20%			10%	10%	15%	
Vertiv (incl. Liebert, Emerson, Multilink, et al)	20%			10%	10%	12%	
VMware	15%			7%	7%	10%	
Vmware Horizon View	15%			7%	7%	10%	

APPENDIX A – PRICING SCHEDULES

IT Professional Services – Table 4.6 excerpted from NWN response to RFP CSU-1902

Sort #	Price Method	Vendor SKU	Product Name	Product Description	Current Price	Unit of Measure	Mfr Name	Manufacturer SKU
Professional Services - Technicians and Engineers								
1	FX	NPro-Engage-ASE-A	NPro Engagement - Associate Solutions Engineer	NPro Engagement - Associate Solutions Engineer	\$ 123.50	Hour	NWN	NPro-Engage-ASE-A
2	FX	NPro-Engage-ASE-OT	NPro Engagement - Associate Solutions Engineer Overtime	NPro Engagement - Associate Solutions Engineer Overtime	\$ 247.00	Hour	NWN	NPro-Engage-ASE-OT
3	FX	NPro-Engage-RDT	NPro Engagement - Remote Deployment Technician Engineer	NPro Engagement - Remote Deployment Technician Engineer	\$ 137.75	Hour	NWN	NPro-Engage-RDT
4	FX	NPro-Engage-RDTOT	NPro Engagement - Remote Deployment Technician Engineer Overtime	NPro Engagement - Remote Deployment Technician Engineer Overtime	\$ 275.50	Hour	NWN	NPro-Engage-RDTOT
5	FX	NPro-Engage-SE-A	NPro Engagement - Solutions Engineer	NPro Engagement - Solutions Engineer	\$ 169.10	Hour	NWN	NPro-Engage-SE-A
6	FX	NPro-Engage-SE-OT	NPro Engagement - Solutions Engineer Overtime	NPro Engagement - Solutions Engineer Overtime	\$ 338.20	Hour	NWN	NPro-Engage-SE-OT
7	FX	NPro-Engage-SrSE-A	NPro Engagement - Senior Solutions Engineer	NPro Engagement - Senior Solutions Engineer	\$ 198.55	Hour	NWN	NPro-Engage-SrSE-A
8	FX	NPro-Engage-SrSE-OT	NPro Engagement - Senior Solutions Engineer Overtime	NPro Engagement - Senior Solutions Engineer Overtime	\$ 397.10	Hour	NWN	NPro-Engage-SrSE-OT
9	FX	NPro-Engage-SrSTech-A	NPro Engagement - Senior Service Technician	NPro Engagement - Senior Service Technician	\$ 93.10	Hour	NWN	NPro-Engage-SrSTech-A
10	FX	NPro-Engage-SrSTech-OT	NPro Engagement - Senior Service Technician Overtime	NPro Engagement - Senior Service Technician Overtime	\$ 186.20	Hour	NWN	NPro-Engage-SrSTech-OT
11	FX	NPro-Engage-SvcTech-A	NPro Engagement - Service Technician	NPro Engagement - Service Technician	\$ 71.25	Hour	NWN	NPro-Engage-SvcTech-A
12	FX	NPro-Engage-SvcTech-OT	NPro Engagement - Service Technician Overtime	NPro Engagement - Service Technician Overtime	\$ 142.50	Hour	NWN	NPro-Engage-SvcTech-OT
Professional Services - Project Management								
13	FX	NPro-Engage-PC	NPro Engagement - Project Coordinator	NPro Engagement - Project Coordinator	\$ 140.00	Hour	NWN	NPro-Engage-PC

14	FX	NPro-Engage-PM	NPro Engagement - Project Manager	NPro Engagement - Project Manager	\$ 172.00	Hour	NWN	NPro-Engage-PM
15	FX	NPro-Engage-PMStr	NPro Engagement - Strategic Project Manager	NPro Engagement - Strategic Project Manager	\$ 209.00	Hour	NWN	NPro-Engage-PMStr
16	FX	NPro-Engage-SrPM	NPro Engagement - Senior Project Manager	NPro Engagement - Senior Project Manager	\$ 197.00	Hour	NWN	NPro-Engage-SrPM
17	FX	NPro-Engage-PCOT	NPro Engagement - Project Coordinator Overtime	NPro Engagement - Project Coordinator Overtime	\$ 280.00	Hour	NWN	NPro-Engage-PCOT
18	FX	NPro-Engage-PMOT	NPro Engagement - Project Manager Overtime	NPro Engagement - Project Manager Overtime	\$ 344.00	Hour	NWN	NPro-Engage-PMOT
19	FX	NPro-Engage-PMStrOT	NPro Engagement - Strategic Project Manager Overtime	NPro Engagement - Strategic Project Manager Overtime	\$ 418.00	Hour	NWN	NPro-Engage-PMStrOT
20	FX	NPro-Engage-SrPMOT	NPro Engagement - Senior Project Manager Overtime	NPro Engagement - Senior Project Manager Overtime	\$ 394.00	Hour	NWN	NPro-Engage-SrPMOT
Professional Services - Consultants								
14	FX	NPro-Engage-Consult-A	NPro Engagement - Consultant	NPro Engagement - Consultant	\$ 253.00	Hour	NWN	NPro-Engage-Consult-A
15	FX	NPro-Engage-PrinConsult-A	NPro Engagement - Principal Consultant	NPro Engagement - Principal Consultant	\$ 278.00	Hour	NWN	NPro-Engage-PrinConsult-A
16	FX	NPro-Engage-Consult-OT	NPro Engagement - Consultant Overtime	NPro Engagement - Consultant Overtime	\$ 506.00	Hour	NWN	NPro-Engage-Consult-OT
17	FX	NPro-Engage-PrinConsult-OT	NPro Engagement - Principal Consultant Overtime	NPro Engagement - Principal Consultant Overtime	\$ 556.00	Hour	NWN	NPro-Engage-PrinConsult-OT
Professional Services - Training								
18	FX	NPro-Train-Trainer-A	Training - Train the Trainer (1.5 Hour Engagement)	Training - Train the Trainer (1.5 Hour Engagement)	\$ 525.00	Session	NWN	NPro-Train-Trainer-A
19	FX	NPro-Train-WBT-Class	Training - Web Based Training (1.5 Hour Engagement)	Training - Web Based Training (1.5 Hour Engagement)	\$ 475.00	Session	NWN	NPro-Train-WBT-Class
20	FX	NPro-Train-Class-A	Training - Classroom Based Training (1.5 Hour Engagement)	Training - Classroom Based Training (1.5 Hour Engagement)	\$ 475.00	Session	NWN	NPro-Train-Class-A
21	FX	NPro-Train-OnDemand-A	Training - OnDemand Training from 3rd party Vendor	Training - OnDemand Training from 3rd party Vendor	\$ 41.60	Concurrent Session	NWN	NPro-Train-OnDemand-A
22	FX	NPro-Train-OnDemand-NRC	Training - OnDemand Training from 3rd party Vendor Non-Recurring	Training - OnDemand Training from 3rd party Vendor Non-Recurring	\$ 52.00	One-Time, Non-Recurring Charge (NRC) Per Concurrent Session	NWN	NPro-Train-OnDemand-NRC

	FX	NPro-Site-A-A	Total Number of Physical Locations for Deployment	Quick Reference Cards for Users	Total Number of Physical Locations for Deployment	Quick Reference Cards for Users	\$	3,750.00	Site	NWN	NPro-Site-A-A
23	FX	NPro-Site-A-A	Quick Reference Cards for Users	Quick Reference Cards for Users	Quick Reference Cards for Users	Quick Reference Cards for Users	\$	9.00	Card	NWN	NPro-Train-ReferenceCard-A
24	FX	NPro-Train-ReferenceCard-A	NWNComm Voice Bundles - Includes Licensing, Call Control and Messaging Platform, Redundant WAN, SIP Trunks, DID								
25	FX	NWNComm-Voice-BundleA-500	NWNComm Bundle Essential and Analog - 500 to 999 total devices	NWNComm Bundle Single Device Public Sector - 500 to 999 total devices	NWNComm Bundle Single Device - 500 to 999 total devices	NWNComm Bundle Essential and Analog - 500 to 999 total devices	\$	13.54	User Profile	NWN	NWNComm-Voice-BundleA-500
26	FX	NWNComm-Voice-BundleB-500PS	NWNComm Bundle Single Device Public Sector - 500 to 999 total devices	NWNComm Bundle Single Device Public Sector - 500 to 999 total devices	NWNComm Bundle Single Device - 500 to 999 total devices	NWNComm Bundle Single Device Public Sector - 500 to 999 total devices	\$	17.58	User Profile	NWN	NWNComm-Voice-BundleB-500PS
27	FX	NWNComm-Voice-BundleC-500PS	NWNComm Bundle Multi-device Public Sector - 500 to 999 total devices	NWNComm Bundle Multi-device Public Sector - 500 to 999 total devices	NWNComm Bundle Multi-device - 500 to 999 total devices	NWNComm Bundle Multi-device Public Sector - 500 to 999 total devices	\$	18.76	User Profile	NWN	NWNComm-Voice-BundleC-500PS
28	FX	NWNComm-Voice-BundleB-500	NWNComm Bundle Single Device - 500 to 999 total devices	NWNComm Bundle Single Device - 500 to 999 total devices	NWNComm Bundle Single Device - 500 to 999 total devices	NWNComm Bundle Single Device - 500 to 999 total devices	\$	19.95	User Profile	NWN	NWNComm-Voice-BundleB-500
29	FX	NWNComm-Voice-BundleC-500	NWNComm Bundle Multi-device - 500 to 999 total devices	NWNComm Bundle Multi-device - 500 to 999 total devices	NWNComm Bundle Multi-device - 500 to 999 total devices	NWNComm Bundle Multi-device - 500 to 999 total devices	\$	22.80	User Profile	NWN	NWNComm-Voice-BundleC-500
30	FX	NWNComm-Voice-BundleA-1000	NWNComm Bundle Essential and Analog - 1,000 to 4,999 total devices	NWNComm Bundle Essential and Analog - 1,000 to 4,999 total devices	NWNComm Bundle Essential and Analog - 1,000 to 4,999 total devices	NWNComm Bundle Essential and Analog - 1,000 to 4,999 total devices	\$	11.88	User Profile	NWN	NWNComm-Voice-BundleA-1000
31	FX	NWNComm-Voice-BundleB-1000PS	NWNComm Bundle Single Device Public Sector - 1,000 to 4,999 total devices	NWNComm Bundle Single Device Public Sector - 1,000 to 4,999 total devices	NWNComm Bundle Single Device Public Sector - 1,000 to 4,999 total devices	NWNComm Bundle Single Device Public Sector - 1,000 to 4,999 total devices	\$	14.25	User Profile	NWN	NWNComm-Voice-BundleB-1000PS
32	FX	NWNComm-Voice-BundleC-1000PS	NWNComm Bundle Multi-device Public Sector - 1,000 to 4,999 total devices	NWNComm Bundle Multi-device Public Sector - 1,000 to 4,999 total devices	NWNComm Bundle Multi-device Public Sector - 1,000 to 4,999 total devices	NWNComm Bundle Multi-device Public Sector - 1,000 to 4,999 total devices	\$	15.68	User Profile	NWN	NWNComm-Voice-BundleC-1000PS
33	FX	NWNComm-Voice-BundleB-1000	NWNComm Bundle Single Device - 1,000 to 4,999 total devices	NWNComm Bundle Single Device - 1,000 to 4,999 total devices	NWNComm Bundle Single Device - 1,000 to 4,999 total devices	NWNComm Bundle Single Device - 1,000 to 4,999 total devices	\$	17.10	User Profile	NWN	NWNComm-Voice-BundleB-1000
34	FX	NWNComm-Voice-BundleC-1000	NWNComm Bundle Multi-device - 1,000 to 4,999 total devices	NWNComm Bundle Multi-device - 1,000 to 4,999 total devices	NWNComm Bundle Multi-device - 1,000 to 4,999 total devices	NWNComm Bundle Multi-device - 1,000 to 4,999 total devices	\$	19.95	User Profile	NWN	NWNComm-Voice-BundleC-1000
35	FX	NWNComm-Voice-BundleA-5000	NWNComm Bundle Essential and Analog - 5,000 to 9,999 total devices	NWNComm Bundle Essential and Analog - 5,000 to 9,999 total devices	NWNComm Bundle Essential and Analog - 5,000 to 9,999 total devices	NWNComm Bundle Essential and Analog - 5,000 to 9,999 total devices	\$	10.21	User Profile	NWN	NWNComm-Voice-BundleA-5000
36	FX	NWNComm-Voice-BundleB-5000PS	NWNComm Bundle Single Device Public Sector - 5,000 to 9,999 total devices	NWNComm Bundle Single Device Public Sector - 5,000 to 9,999 total devices	NWNComm Bundle Single Device Public Sector - 5,000 to 9,999 total devices	NWNComm Bundle Single Device Public Sector - 5,000 to 9,999 total devices	\$	11.88	User Profile	NWN	NWNComm-Voice-BundleB-5000PS
37	FX	NWNComm-Voice-BundleC-5000PS	NWNComm Bundle Multi-device Public Sector - 5,000 to 9,999 total devices	NWNComm Bundle Multi-device Public Sector - 5,000 to 9,999 total devices	NWNComm Bundle Multi-device Public Sector - 5,000 to 9,999 total devices	NWNComm Bundle Multi-device Public Sector - 5,000 to 9,999 total devices	\$	12.83	User Profile	NWN	NWNComm-Voice-BundleC-5000PS

38	FX	NWNCComm-Voice-BundleB-5000	NWNCComm Bundle Single Device - 5,000 to 9,999 total devices	NWNCComm Bundle Single Device - 5,000 to 9,999 total devices	\$	14.25	User Profile	NWN	NWNCComm-Voice-BundleB-5000
39	FX	NWNCComm-Voice-BundleC-5000	NWNCComm Bundle Multi-device - 5,000 to 9,999 total devices	NWNCComm Bundle Multi-device - 5,000 to 9,999 total devices	\$	17.10	User Profile	NWN	NWNCComm-Voice-BundleC-5000
40	FX	NWNCCommBNDL-NRC	NWNCComm: Hosted Telecomm-Voice, Video, Web Conferencing	NWNCComm Bundle "A" "B" and "C" Implementation Fee (EDPPM)	\$	23.75	One-Time, Non-Recurring Charge (NRC) Per Profile User	NWN	NWNCCommBNDL-NRC
NWNCComm User and Device Licenses									
41	FX	NWNCComm-Voice-ESS-A	Essential and Analog Device	Essential and Analog Device	\$	6.18	Device	NWN	NWNCComm-Voice-ESS-A
42	FX	NWNCComm-Voice-BAS-PS	Basic IP Phone Device - Public Sector	Basic IP Phone Device - Public Sector	\$	9.03	User Profile	NWN	NWNCComm-Voice-BAS-PS
43	FX	NWNCComm-Voice-MSG-PS	Messaging Service - Public Sector	Messaging Service - Public Sector	\$	0.95	User Profile	NWN	NWNCComm-Voice-MSG-PS
44	FX	NWNCComm-Voice-Single-PS	Single Device - Public Sector	Single Device - Public Sector	\$	10.21	User Profile	NWN	NWNCComm-Voice-Single-PS
45	FX	NWNCComm-Voice-Multi-PS	Multi-Device - Public Sector	Multi-Device - Public Sector	\$	11.88	User Profile	NWN	NWNCComm-Voice-Multi-PS
46	FX	NWNCComm-Voice-BAS-Comm	Basic IP Phone Service	Basic IP Phone Service	\$	10.21	User Profile	NWN	NWNCComm-Voice-BAS-Comm
47	FX	NWNCComm-Voice-MSG-Comm	Messaging Service	Messaging Service	\$	2.38	User Profile	NWN	NWNCComm-Voice-MSG-Comm
48	FX	NWNCComm-Voice-Single-Comm	Single Device Service	Single Device Service	\$	11.64	User Profile	NWN	NWNCComm-Voice-Single-Comm
49	FX	NWNCComm-Voice-Multi-Comm	Multi-Device Service	Multi-Device Service	\$	13.78	User Profile	NWN	NWNCComm-Voice-Multi-Comm
50	FX	NWNCComm-Voice-Multi-A	Telepresence Multipurpose Device Service	Telepresence Multipurpose Device Service	\$	44.18	User Profile	NWN	NWNCComm-Voice-Multi-A
51	FX	NWNCCommUDL-NRC	NWNCComm: Hosted Telecomm-Voice, Video, Web Conferencing	NWNCComm User & Device License Implementation Fee (EDPPM)	\$	23.75	One-Time, Non-Recurring Charge (NRC) Per Profile	NWN	NWNCCommUDL-NRC
NWNCComm Hosted Voice and Messaging Platform									
52	FX	NWNCComm-Voice-CUCM-2500	Cisco Call Control (<2,500 devices)	Cisco Call Control (<2,500 devices)	\$	855.00	Platform	NWN	NWNCComm-Voice-CUCM-2500
53	FX	NWNCComm-Voice-CUCM-7500	Cisco Call Control (2,500 - 5,000 devices)	Cisco Call Control (2,500 - 5,000 devices)	\$	1,187.50	Platform	NWN	NWNCComm-Voice-CUCM-7500
54	FX	NWNCComm-Voice-CUCM-20000	Cisco Call Control (5,001 - 20,000 devices)	Cisco Call Control (5,001 - 20,000 devices)	\$	1,472.50	Platform	NWN	NWNCComm-Voice-CUCM-20000

55	FX	NWNCComm-Voice-CUCM-50000	Cisco Call Control (20,001 - 50,000 devices)	Cisco Call Control (20,001 - 50,000 devices)	\$ 1,995.00	Platform	NWN	NWNCComm-Voice-CUCM-50000
56	FX	NWNCComm-Voice-VM-2500	Messaging (<2,500 users)	Messaging (<2,500 users)	\$ 427.50	Platform	NWN	NWNCComm-Voice-VM-2500
57	FX	NWNCComm-Voice-VM-7500	Messaging (2,500 - 7,500 users)	Messaging (2,500 - 7,500 users)	\$ 736.25	Platform	NWN	NWNCComm-Voice-VM-7500
58	FX	NWNCComm-Voice-VM-20000	Messaging (7,501 - 20,000 users)	Messaging (7,501 - 20,000 users)	\$ 1,083.00	Platform	NWN	NWNCComm-Voice-VM-20000
59	FX	NWNCComm-Voice-VM-50000	Messaging (20,001 - 50,000 users)	Messaging (20,001 - 50,000 users)	\$ 1,444.00	Platform	NWN	NWNCComm-Voice-VM-50000
60	FX	NWNCCommPlatform-NRC	NWNCComm: Hosted Telecomm-Voice, Video, Web Conferencing	NWNCComm Hosted Voice and Messaging Platform Implementation Fee (EDPPM)	\$ 4,750.00	One-Time, Non-Recurring Charge (NRC) Per Platform	NWN	NWNCCommPlatform-NRC
NWNCComm Additional Features								
61	FX	NWNCComm-Voice-CER-A	Cisco Emergency Responder Including Prof Svc for Emergency Locations (ERLs)	Cisco Emergency Responder Including Prof Svc for Emergency Responder Locations (ERLs)	\$ 1.19	Device	NWN	NWNCComm-Voice-CER-A
62	FX	NWNCComm-Voice-FoIP-A	FaxOverIP Channel	FaxOverIP Channel	\$ 166.25	Channel	NWN	NWNCComm-Voice-FoIP-A
63	FX	NWNCComm-Voice-IMRecord-HA	Instant Messaging Recording and Archiving - High Availability	Instant Messaging Recording and Archiving - High Availability	\$ 2.85	Device	NWN	NWNCComm-Voice-IMRecord-HA
64	FX	NWNCComm-Voice-CallRecord-AdHoc	Call Recording - Ad Hoc	Call Recording - Ad Hoc	\$ 12.11	Device	NWN	NWNCComm-Voice-CallRecord-AdHoc
65	FX	NWNCComm-Voice-CallRecord-AlwaysOn	Call Recording - Always On	Call Recording - Always On	\$ 21.38	Device	NWN	NWNCComm-Voice-CallRecord-AlwaysOn
66	FX	NWNCComm-Voice-Paging-50	Advanced Paging - 50 concurrent devices	Advanced Paging - 50 concurrent devices	\$ 71.25	50 Devices	NWN	NWNCComm-Voice-Paging-50
67	FX	NWNCComm-Voice-Paging-GTWY	Advanced Paging Gateway	Advanced Paging Gateway	\$ 71.25	Gateway	NWN	NWNCComm-Voice-Paging-GTWY
68	FX	NWNCComm-Voice-Reporting-Adv	Adv reporting - Additional custom report	Adv reporting - Additional custom report	\$ 807.50	Custom Report	NWN	NWNCComm-Voice-Reporting-Adv
69	FX	NWNCComm-Voice-NRC	NWNCComm Voice NRC for ER, Call Recording, Paging, IM	NWNCComm Voice NRC for ER, Call Recording, Paging, IM	\$ 237.50	One-Time, Non-Recurring Charge (NRC) Per Concurrent Session	NWN	NWNCComm-Voice-NRC
NWNCComm Call Center Bundles - Includes Agent/Sup Licensing, Call Center Platform, Agent Software, One IVR Ports per Agent (min of 50 total)								

70	FX	NWNCComm-CC-Bundle-Agent	Standard Agent or Supervisor license	Standard Agent or Supervisor		\$	130.20	User	NWN	NWNCComm-CC-Bundle-Agent
71	FX	NWNCComm-CC-Bundle-Agent-Mobile	Mobile Agent or Supervisor	Mobile Agent or Supervisor		\$	144.15	User	NWN	NWNCComm-CC-Bundle-Agent-Mobile
72	FX	NWNCComm-CC-Bundle-Agent-Adv	Advanced Agent or Supervisor - Includes WFM and QM (30 day call recording retention)	Advanced Agent or Supervisor - Includes WFM and QM (30 day call recording retention)		\$	162.75	User	NWN	NWNCComm-CC-Bundle-Agent-Adv
73	FX	NWNCCommCCBNDL-NRC	NWNCComm: Hosted Call Center	NWNCComm: Hosted Call Center	NWNCComm Hosted Call Center Bundles Implementation Fee (EDPPM)	\$	186.00	One-Time, Non-Recurring Charge (NRC) Per 50 Users	NWN	NWNCCommCCBNDL-NRC
NWNCComm Hosted Call Center Platform and Agents										
74	FX	NWNCComm-CC-Plat-100	Contact Center (<100 Agents)	Contact Center (<100 Agents)	Contact Center (<100 Agents)	\$	906.75	Platform	NWN	NWNCComm-CC-Plat-100
75	FX	NWNCComm-CC-Plat-500	Contact Center (100-500 Agents)	Contact Center (100-500 Agents)	Contact Center (100-500 Agents)	\$	1,813.50	Platform	NWN	NWNCComm-CC-Plat-500
76	FX	NWNCComm-CC-Plat-3000	Contact Center (501-3,000 Agents)	Contact Center (501-3,000 Agents)	Contact Center (501-3,000 Agents)	\$	3,603.75	Platform	NWN	NWNCComm-CC-Plat-3000
77	FX	NWNCComm-CC-Agent-A	Contact Center Agent (includes one IVR port)	Contact Center Agent (includes one IVR port)	Contact Center Agent (includes one IVR port)	\$	59.52	Agent	NWN	NWNCComm-CC-Agent-A
78	FX	NWNCComm-CC-Agent-Mobile	Contact Center Mobile Agent (includes SIP trunk)	Contact Center Mobile Agent (includes SIP trunk)	Contact Center Mobile Agent (includes SIP trunk)	\$	76.26	Agent	NWN	NWNCComm-CC-Agent-Mobile
79	FX	NWNCComm-CC-IVR-Port	HCS-CC IVR Port	HCS-CC IVR Port	HCS-CC IVR Port	\$	27.53	Port	NWN	NWNCComm-CC-IVR-Port
80	FX	NWNCComm-CC-WFM-A	Workforce Management	Workforce Management	Workforce Management	\$	26.04	Agent	NWN	NWNCComm-CC-WFM-A
81	FX	NWNCComm-CC-QM-A	Quality Management	Quality Management	Quality Management	\$	26.04	Agent	NWN	NWNCComm-CC-QM-A
82	FX	NWNCComm-CC-SMS-A	Text Message	Text Message	Text Message	\$	0.02	Message	NWN	NWNCComm-CC-SMS-A
83	FX	NWNCComm-CC-CallFlow-Basic	Call Flow Script Basic	Call Flow Script Basic	Call Flow Script Basic	\$	790.50	Script	NWN	NWNCComm-CC-CallFlow-Basic
84	FX	NWNCComm-CC-Skills-A	Skills Based Routing	Skills Based Routing	Skills Based Routing	\$	790.50	Skill Set	NWN	NWNCComm-CC-Skills-A
85	FX	NWNCComm-CC-Reporting-A	Advanced call center reporting (10 standard reports included with platform)	Advanced call center reporting (10 standard reports included with platform)	Advanced call center reporting (10 standard reports included with platform)	\$	1,627.50	Custom Report	NWN	NWNCComm-CC-Reporting-A
86	FX	NWNCCommCCBND-NRC	NWNCComm: Hosted Contact Center	NWNCComm: Hosted Contact Center	NWNCComm Hosted Contact Center Implementation Fee	\$	1,395.00	One-Time, Non-Recurring Charge (NRC) Per 50 Users	NWN	NWNCCommCCBND-NRC

NWNComm Endpoints (Includes Product Replacement)									
87	FX	NPro-Voice-Ph-Dply-FULL	NPro Phone Full Deployment	NPro Phone Full Deployment		\$ 38.00	Device	NWN	NPro-Voice-Ph-Dply-FULL
88	FX	NWNComm-Voice-Ph-3905	Entry IP Phone - Cisco 3905	Entry IP Phone - Cisco 3905		\$ 1.33	Device	NWN	NWNComm-Voice-Ph-3905
89	FX	NWNComm-Voice-Ph-6901	Common Area IP Phone - Cisco 6901	Common Area IP Phone - Cisco 6901		\$ 1.38	Device	NWN	NWNComm-Voice-Ph-6901
90	FX	NWNComm-Voice-Ph-7811	Common Desk IP Phone - Cisco 7811	Common Desk IP Phone - Cisco 7811		\$ 2.47	Device	NWN	NWNComm-Voice-Ph-7811
91	FX	NWNComm-Voice-Ph-7821	Common Desk IP Phone - Cisco 7821	Common Desk IP Phone - Cisco 7821		\$ 3.14	Device	NWN	NWNComm-Voice-Ph-7821
92	FX	NWNComm-Voice-Ph-7841	Common Desk IP Phone - Cisco 7841	Common Desk IP Phone - Cisco 7841		\$ 4.13	Device	NWN	NWNComm-Voice-Ph-7841
93	FX	NWNComm-Voice-Ph-7861	Common Desk IP Phone - Cisco 7861	Common Desk IP Phone - Cisco 7861		\$ 4.75	Device	NWN	NWNComm-Voice-Ph-7861
94	FX	NWNComm-Voice-Ph-7832	Cisco IP Conference Phone 7832; SPARK Calling Only	Cisco IP Conference Phone 7832; SPARK Calling Only		\$ 11.88	Device	NWN	NWNComm-Voice-Ph-7832
95	FX	NWNComm-Voice-Ph-8811	Advanced Desk IP Phone 8811	Advanced Desk IP Phone 8811		\$ 4.80	Device	NWN	NWNComm-Voice-Ph-8811
96	FX	NWNComm-Voice-Ph-8821	Cisco Wireless IP Phone 8821	Cisco Wireless IP Phone 8821		\$ 8.79	Device	NWN	NWNComm-Voice-Ph-8821
97	FX	NWNComm-Voice-Ph-8841	Advanced Desk IP Phone 8841	Advanced Desk IP Phone 8841		\$ 5.55	Device	NWN	NWNComm-Voice-Ph-8841
98	FX	NWNComm-Voice-Ph-8851	Advanced Desk IP Phone 8851	Advanced Desk IP Phone 8851		\$ 6.46	Device	NWN	NWNComm-Voice-Ph-8851
99	FX	NWNComm-Voice-Ph-8861	Advanced Desk IP Phone 8861	Advanced Desk IP Phone 8861		\$ 8.17	Device	NWN	NWNComm-Voice-Ph-8861
100	FX	NWNComm-Voice-Ph-8831	Conference IP Phone - Cisco 8831	Conference IP Phone - Cisco 8831		\$ 15.20	Device	NWN	NWNComm-Voice-Ph-8831
101	FX	NWNComm-Voice-Ph-8865	Video Desk IP Phone - Cisco 8865	Video Desk IP Phone - Cisco 8865		\$ 9.03	Device	NWN	NWNComm-Voice-Ph-8865
102	FX	NWNComm-Voice-Ph-8800ExpMod	Cisco 8800 Key Expansion Module	Cisco 8800 Key Expansion Module		\$ 4.94	Device	NWN	NWNComm-Voice-Ph-8800ExpMod
103	FX	NWNComm-Voice-Ph-8945	Video Desk IP Phone - Cisco 8945	Video Desk IP Phone - Cisco 8945		\$ 5.80	Device	NWN	NWNComm-Voice-Ph-8945
104	FX	NWNComm-Voice-Ph-8961	Video Desk IP Phone - Cisco 8961	Video Desk IP Phone - Cisco 8961		\$ 7.51	Device	NWN	NWNComm-Voice-Ph-8961
105	FX	NWNComm-Voice-Ph-Soft	Cisco IP Phone software client	Cisco IP Phone software client		\$ 0.71	Client	NWN	NWNComm-Voice-Ph-Soft
106	FX	NWNComm-Voice-Ph-AttCon	Cisco Attendant Console	Cisco Attendant Console		\$ 49.40	Client	NWN	NWNComm-Voice-Ph-AttCon
NWNComm Gateways									
107	FX	NWNComm-Telecom-GW-Mini	Survivable Gateway - Mini	Survivable Gateway - Mini		\$ 274.50	Gateway	NWN	NWNComm-Telecom-GW-Mini

108	FX	NWNCComm-Telecom-GW-Small	Survivable Gateway - Small	Survivable Gateway - Small	\$ 306.00	Gateway	NWNCComm-Telecom-GW-Small
109	FX	NWNCComm-Telecom-GW-Med	Survivable Gateway - Medium	Survivable Gateway - Medium	\$ 346.50	Gateway	NWNCComm-Telecom-GW-Med
110	FX	NWNCComm-Telecom-GW-Large	Survivable Gateway - Large	Survivable Gateway - Large	\$ 558.00	Gateway	NWNCComm-Telecom-GW-Large
111	FX	NWNCComm-Telecom-GW-XL	Survivable Gateway - XL	Survivable Gateway - XL	\$ 748.80	Gateway	NWNCComm-Telecom-GW-XL
112	FX	NWNCComm-Telecom-GW-SRSTCO	Customer Owned and Managed Survivable Gateway	Customer Owned and Managed Survivable Gateway	\$ 270.00	Gateway	NWNCComm-Telecom-GW-SRSTCO
113	FX	NWNCComm-Telecom-GW-PSTNCO	Customer Owned and Managed PSTN Gateway	Customer Owned and Managed PSTN Gateway	\$ 225.00	Gateway	NWNCComm-Telecom-GW-PSTNCO
114	FX	NWNCComm-Voice-GW-Analog2	Voice Analog Gateway -2 port	Voice Analog Gateway -2 port	\$ 17.28	Gateway	NWNCComm-Voice-GW-Analog2
115	FX	NWNCComm-Voice-GW-Analog4	Voice Analog Gateway -4 port	Voice Analog Gateway -4 port	\$ 26.01	Gateway	NWNCComm-Voice-GW-Analog4
116	FX	NWNCComm-Voice-GW-Analog24	Voice Analog Gateway -24 port	Voice Analog Gateway -24 port	\$ 274.50	Gateway	NWNCComm-Voice-GW-Analog24
117	FX	NWNCComm-Voice-GW-Analog48	Voice Analog Gateway -48 port	Voice Analog Gateway -48 port	\$ 427.50	Gateway	NWNCComm-Voice-GW-Analog48
118	FX	NWNCComm-Voice-GW-Analog144	Voice Analog Gateway -144 port	Voice Analog Gateway -144 port	\$ 765.00	Gateway	NWNCComm-Voice-GW-Analog 144
119	FX	NWNCComm-Voice-GW-AnalogCO4	Customer Owned Voice Analog Gateway - 2 or 4 port	Customer Owned Voice Analog Gateway - 2 or 4 port	\$ 5.76	Gateway	NWNCComm-Voice-GW-AnalogCO4
120	FX	NWNCComm-Voice-GW-AnalogCO24	Customer Owned and Managed Voice Analog Gateway - 24 port	Customer Owned and Managed Voice Analog Gateway - 24 port	\$ 180.00	Gateway	NWNCComm-Voice-GW-AnalogCO24
Telecom Circuits							
121	FX	NWNCComm-Telecom-DataCross-A	Data Center cross connect	Data Center cross connect	\$ 247.50	Connection	NWNCComm-Telecom-DataCross-A
122	FX	NWNCComm-Telecom-SIP-Trunk	SIP Service - Trunk - Includes e911	SIP Service - Trunk - Includes e911	\$ 16.20	Trunk	NWNCComm-Telecom-SIP-Trunk
123	FX	NWNCComm-Telecom-SIP-DID	SIP Service - New or Ported Number (standard or toll free)	SIP Service - New or Ported Number (standard or toll free)	\$ 0.68	DID	NWNCComm-Telecom-SIP-DID
124	FX	NWNCComm-Telecom-SIP-LDDOVR	SIP Service - Overage Local & LD	SIP Service - Overage Local & LD	\$ 0.02	Minute	NWNCComm-Telecom-SIP-LDDOVR
125	FX	NWNCComm-Telecom-Internet-100	Internet - Throughput	Internet - Throughput	\$ 79.20	100 GB	NWNCComm-Telecom-Internet-100
126	FX	NWNCComm-Telecom-SIP-TollFree	Toll Free Usage in Minutes	Toll Free Usage in Minutes	\$ 0.02	Minute	NWNCComm-Telecom-SIP-TollFree
127	FX	NWNCComm-Telecom-10MB-ATTIR	AT&T MPLS Circuit 10MB in region	AT&T MPLS Circuit 10MB in region	\$ 748.80	Circuit	NWNCComm-Telecom-10MB-ATTIR
128	FX	NWNCComm-Telecom-20MB-ATTIR	AT&T MPLS Circuit 20MB in region	AT&T MPLS Circuit 20MB in region	\$ 928.80	Circuit	NWNCComm-Telecom-20MB-ATTIR
129	FX	NWNCComm-Telecom-50MB-ATTIR	AT&T MPLS Circuit 50MB in region	AT&T MPLS Circuit 50MB in region	\$ 1,116.00	Circuit	NWNCComm-Telecom-50MB-ATTIR

130	FX	NWNCComm-Telecom-100MB-ATTIR	AT&T MPLS Circuit 100MB in region	AT&T MPLS Circuit 100MB in region	\$ 1,447.20	Circuit	NWN	NWNCComm-Telecom-100MB-ATTIR
131	FX	NWNCComm-Telecom-500MB-ATTIR	AT&T MPLS Circuit 500MB in region	AT&T MPLS Circuit 500MB in region	\$ 3,330.00	Circuit	NWN	NWNCComm-Telecom-500MB-ATTIR
132	FX	NWNCComm-Telecom-1000MB-ATTIR	AT&T MPLS Circuit 1000MB in region	AT&T MPLS Circuit 1000MB in region	\$ 5,688.00	Circuit	NWN	NWNCComm-Telecom-1000MB-ATTIR
133	FX	NWNCComm-Telecom-10MB-ATTOR1	AT&T MPLS Circuit 10MB out of region 1	AT&T MPLS Circuit 10MB out of region 1	\$ 878.40	Circuit	NWN	NWNCComm-Telecom-10MB-ATTOR1
134	FX	NWNCComm-Telecom-20MB-ATTOR1	AT&T MPLS Circuit 20MB out of region 1	AT&T MPLS Circuit 20MB out of region 1	\$ 1,094.40	Circuit	NWN	NWNCComm-Telecom-20MB-ATTOR1
135	FX	NWNCComm-Telecom-50MB-ATTOR1	AT&T MPLS Circuit 50MB out of region 1	AT&T MPLS Circuit 50MB out of region 1	\$ 1,476.00	Circuit	NWN	NWNCComm-Telecom-50MB-ATTOR1
136	FX	NWNCComm-Telecom-100MB-ATTOR1	AT&T MPLS Circuit 100MB out of region 1	AT&T MPLS Circuit 100MB out of region 1	\$ 1,836.00	Circuit	NWN	NWNCComm-Telecom-100MB-ATTOR1
137	FX	NWNCComm-Telecom-500MB-ATTOR1	AT&T MPLS Circuit 500MB out of region 1	AT&T MPLS Circuit 500MB out of region 1	\$ 4,032.00	Circuit	NWN	NWNCComm-Telecom-500MB-ATTOR1
138	FX	NWNCComm-Telecom-1000MB-ATTOR1	AT&T MPLS Circuit 1000MB out of region 1	AT&T MPLS Circuit 1000MB out of region 1	\$ 8,496.00	Circuit	NWN	NWNCComm-Telecom-1000MB-ATTOR1
139	FX	NWNCComm-Telecom-10MB-ATTOR2	AT&T MPLS Circuit 10MB out of region 2	AT&T MPLS Circuit 10MB out of region 2	\$ 2,115.00	Circuit	NWN	NWNCComm-Telecom-10MB-ATTOR2
140	FX	NWNCComm-Telecom-20MB-ATTOR2	AT&T MPLS Circuit 20MB out of region 2	AT&T MPLS Circuit 20MB out of region 2	\$ 2,376.00	Circuit	NWN	NWNCComm-Telecom-20MB-ATTOR2
141	FX	NWNCComm-Telecom-50MB-ATTOR2	AT&T MPLS Circuit 50MB out of region 2	AT&T MPLS Circuit 50MB out of region 2	\$ 2,880.00	Circuit	NWN	NWNCComm-Telecom-50MB-ATTOR2
142	FX	NWNCComm-Telecom-100MB-ATTOR2	AT&T MPLS Circuit 100MB out of region 2	AT&T MPLS Circuit 100MB out of region 2	\$ 4,032.00	Circuit	NWN	NWNCComm-Telecom-100MB-ATTOR2
143	FX	NWNCComm-Telecom-500MB-ATTOR2	AT&T MPLS Circuit 500MB out of region 2	AT&T MPLS Circuit 500MB out of region 2	\$ 10,512.00	Circuit	NWN	NWNCComm-Telecom-500MB-ATTOR2
144	FX	NWNCComm-Telecom-1000MB-ATTOR2	AT&T MPLS Circuit 1000MB out of region 2	AT&T MPLS Circuit 1000MB out of region 2	\$ 16,920.00	Circuit	NWN	NWNCComm-Telecom-1000MB-ATTOR2
145	FX	NWNCComm-Telecom-Expedite-ATT	Expedite of ATT Circuit Order	Expedite of ATT Circuit Order	\$ 1,935.00	Circuit	NWN	NWNCComm-Telecom-Expedite-ATT
146	FX	NWNCComm-Telecom-Bundle-PSTN	NWNCComm: MPLS, SIP/PSTN, and Gateways	Includes local/LD in US 48, DID, E911, Porting fee (EDPPM)	\$ 4.50	One Time Non-Recurring Charge (NRC) Per DID	NWN	NWNCComm Tel-BndIPSTNEDUCP
NWNCComm Spark								

147	FX	NWNCComm-SPK-NU-M1	Spark Named User Business Messaging	Spark Named User Business Messaging	\$ 5.94	User Profile	NWN	NWNCComm-SPK-NU-M1
148	FX	NWNCComm-SPK-NU-M2	Spark Named User Business Messaging and Basic Meetings	Spark Named User Business Messaging and Basic Meetings	\$ 10.83	User Profile	NWN	NWNCComm-SPK-NU-M2
149	FX	NWNCComm-SPK-NU-M3	Spark Named User Business Messaging and Advanced Meetings	Spark Named User Business Messaging and Advanced Meetings	\$ 23.28	User Profile	NWN	NWNCComm-SPK-NU-M3
150	FX	NWNCComm-SPK-NU-C0	Spark Named User Basic Cloud Calling Intro and Business Messaging	Spark Named User Basic Cloud Calling Intro and Business Messaging	\$ 11.02	User Profile	NWN	NWNCComm-SPK-NU-C0
151	FX	NWNCComm-SPK-NU-C1	Spark Named User Cloud Calling and Business Messaging	Spark Named User Cloud Calling and Business Messaging	\$ 15.44	User Profile	NWN	NWNCComm-SPK-NU-C1
152	FX	NWNCComm-SPK-NU-C2	Spark Named User Cloud Calling, Business Messaging, and Basic Meetings	Spark Named User Cloud Calling, Business Messaging, and Basic Meetings	\$ 19.90	User Profile	NWN	NWNCComm-SPK-NU-C2
153	FX	NWNCComm-SPK-NU-C3	Spark Named User Cloud Calling, Business Messaging, and Advanced Meetings	Spark Named User Cloud Calling, Business Messaging, and Advanced Meetings	\$ 31.11	User Profile	NWN	NWNCComm-SPK-NU-C3
154	FX	NWNCComm-SPK-RD	Spark Room Device Registration (Endpoints purchased via non-MSRP)	Spark Room Device Registration (Endpoints purchased via non-MSRP)	\$ 23.28	User Profile	NWN	NWNCComm-SPK-RD
155	FX	NWNCComm-SPK-TC200	Spark Webex Training Center 200 Add-on	Spark Webex Training Center 200 Add-on	\$ 236.55	User Profile	NWN	NWNCComm-SPK-TC200
156	FX	NWNCComm-SPK-EC1000	Spark Webex Event Center 1,000 Add-on	Spark Webex Event Center 1,000 Add-on	\$ 346.75	User Profile	NWN	NWNCComm-SPK-EC1000
157	FX	NWNCComm-SPK-NU-T	Spark Toll Named User Audio Service	Spark Toll Named User Audio Service	\$ 3.66	User Profile	NWN	NWNCComm-SPK-NU-T
158	FX	NWNCComm-SPK-NU-T+	Spark Toll Named User Plus Audio Service	Spark Toll Named User Plus Audio Service	\$ 4.99	User Profile	NWN	NWNCComm-SPK-NU-T+
159	FX	NWNCComm-SPK-NU-T+I	Spark Toll Named User Plus International Audio Service	Spark Toll Named User Plus International Audio Service	\$ 23.75	User Profile	NWN	NWNCComm-SPK-NU-T+I
160	FX	NWNCComm-SPK-PSTN	Spark IntelePeer PSTN service	Spark IntelePeer PSTN service	\$ 8.50	User Profile	NWN	NWNCComm-SPK-PSTN
161	FX	NWNCComm-SPK-SUB	Spark Board, MX200, MX300 Subscription	Spark Board, MX200, MX300 Subscription	\$ 156.75	User Profile	NWN	NWNCComm-SPK-SUB
162	FX	NWNCComm-SPK-LG-SUB	Spark MX700/MX800 Subscription	Spark MX700/MX800 Subscription	\$ 313.50	User Profile	NWN	NWNCComm-SPK-LG-SUB

163	FX	NWNComm-SPK-RK-SUB	Spark Room Kit/Room Kit Plus Subscription	Spark Room Kit/Room Kit Plus Subscription	\$ 77.90	User Profile	NWN	NWNComm-SPK-RK-SUB
164	FX	NWNComm-SPK-DX-SUB	Spark DX70/DX80 Subscription	Spark DX70/DX80 Subscription	\$ 38.00	User Profile	NWN	NWNComm-SPK-DX-SUB
165	FX	NWNComm-Flex-C1-Bundle250-EC	Spark Flex Employee Count Calling (250 - 1,999 employees)	Spark Flex Employee Count Calling (250 - 1,999 employees)	\$ 9.50	User Profile	NWN	NWNComm-Flex-C1-Bundle250-EC
166	FX	NWNComm-Flex-C1-Bundle2000-EC	Spark Flex Employee Count Calling (2,000 - 9,999 employees)	Spark Flex Employee Count Calling (2,000 - 9,999 employees)	\$ 8.79	User Profile	NWN	NWNComm-Flex-C1-Bundle2000-EC
167	FX	NWNComm-Flex-C1-Bundle10000-EC	Spark Flex Employee Count Calling (10,000> employees)	Spark Flex Employee Count Calling (10,000> employees)	\$ 8.31	User Profile	NWN	NWNComm-Flex-C1-Bundle10000-EC
168	FX	NWNComm-Flex-C1-Bundle250-MSG	Spark Flex Employee Count Business Messaging C1 (250 - 1,999 employees)	Spark Flex Employee Count Business Messaging C1 (250 - 1,999 employees)	\$ 3.33	User Profile	NWN	NWNComm-Flex-C1-Bundle250-MSG
169	FX	NWNComm-Flex-C1-Bundle2000-MSG	Spark Flex Employee Count Business Messaging C1 (2,000 - 9,999 employees)	Spark Flex Employee Count Business Messaging C1 (2,000 - 9,999 employees)	\$ 3.09	User Profile	NWN	NWNComm-Flex-C1-Bundle2000-MSG
170	FX	NWNComm-Flex-C1-Bundle10000-MSG	Spark Flex Employee Count Business Messaging C1 (10,000> employees)	Spark Flex Employee Count Business Messaging C1 (10,000> employees)	\$ 2.85	User Profile	NWN	NWNComm-Flex-C1-Bundle10000-MSG
171	FX	NWNComm-Flex-C2-Bundle250-MSG	Spark Flex Employee Count Business Messaging & Basic Meetings C2 (250 - 1,999 employees)	Spark Flex Employee Count Business Messaging & Basic Meetings C2 (250 - 1,999 employees)	\$ 4.89	User Profile	NWN	NWNComm-Flex-C2-Bundle250-MSG
172	FX	NWNComm-Flex-C2-Bundle2000-MSG	Spark Flex Employee Count Business Messaging & Basic Meetings C2 (2,000 - 9,999 employees)	Spark Flex Employee Count Business Messaging & Basic Meetings C2 (2,000 - 9,999 employees)	\$ 4.66	User Profile	NWN	NWNComm-Flex-C2-Bundle2000-MSG
173	FX	NWNComm-Flex-C2-Bundle10000-MSG	Spark Flex Employee Count Business Messaging & Basic Meetings C2 (10,000> employees)	Spark Flex Employee Count Business Messaging & Basic Meetings C2 (10,000> employees)	\$ 4.51	User Profile	NWN	NWNComm-Flex-C2-Bundle10000-MSG
174	FX	NWNComm-Flex-C3-Bundle250-Cloud-MSG	Spark Flex Employee Count Advanced Meeting C3 (250 - 1,999 employees)	Spark Flex Employee Count Advanced Meeting C3 (250 - 1,999 employees)	\$ 5.13	User Profile	NWN	NWNComm-Flex-C3-Bundle250-Cloud-MSG
175	FX	NWNComm-Flex-C3-Bundle2000-Cloud-MSG	Spark Flex Employee Count Advanced Meeting C3 (2,000 - 9,999 employees)	Spark Flex Employee Count Advanced Meeting C3 (2,000 - 9,999 employees)	\$ 4.70	User Profile	NWN	NWNComm-Flex-C3-Bundle2000-Cloud-MSG

176	FX	NWNComm-Flex-C3-Bundle10000-Cloud-MSG	Spark Flex Employee Count Advanced Meeting C3 (10,000> employees)	Spark Flex Employee Count Advanced Meeting C3 (10,000> employees)	\$ 4.51	User Profile	NWN	NWNComm-Flex-C3-Bundle10000-Cloud-MSG
177	FX	NWNComm-Flex-EC-M1-Bundle250	Spark Flex Employee Count Business Messaging (250 - 1,999 employees)	Spark Flex Employee Count Business Messaging (250 - 1,999 employees)	\$ 3.56	User Profile	NWN	NWNComm-Flex-EC-M1-Bundle250
178	FX	NWNComm-Flex-EC-M1-Bundle2000	Spark Flex Employee Count Business Messaging (2,000 - 9,999 employees)	Spark Flex Employee Count Business Messaging (2,000 - 9,999 employees)	\$ 3.18	User Profile	NWN	NWNComm-Flex-EC-M1-Bundle2000
179	FX	NWNComm-Flex-EC-M1-Bundle10000	Spark Flex Employee Count Business Messaging (10,000> employees)	Spark Flex Employee Count Business Messaging (10,000> employees)	\$ 2.95	User Profile	NWN	NWNComm-Flex-EC-M1-Bundle10000
180	FX	NWNComm-Flex-EC-M2-Bundle250	Spark Flex Employee Count Business Messaging & Basic Meetings (250 - 1,999 employees)	Spark Flex Employee Count Business Messaging & Basic Meetings (250 - 1,999 employees)	\$ 5.13	User Profile	NWN	NWNComm-Flex-EC-M2-Bundle250
181	FX	NWNComm-Flex-EC-M2-Bundle2000	Spark Flex Employee Count Business Messaging & Basic Meetings (2,000 - 9,999 employees)	Spark Flex Employee Count Business Messaging & Basic Meetings (2,000 - 9,999 employees)	\$ 4.75	User Profile	NWN	NWNComm-Flex-EC-M2-Bundle2000
182	FX	NWNComm-Flex-EC-M2-Bundle10000	Spark Flex Employee Count Business Messaging & Basic Meetings (10,000> employees)	Spark Flex Employee Count Business Messaging & Basic Meetings (10,000> employees)	\$ 4.51	User Profile	NWN	NWNComm-Flex-EC-M2-Bundle10000
183	FX	NWNComm-Flex-EC-M3-Bundle250	Spark Flex Employee Count Advanced Meetings (250 - 1,999 employees)	Spark Flex Employee Count Advanced Meetings (250 - 1,999 employees)	\$ 9.83	User Profile	NWN	NWNComm-Flex-EC-M3-Bundle250
184	FX	NWNComm-Flex-EC-M3-Bundle2000	Spark Flex Employee Count Advanced Meeting (2,000 - 9,999 employees)	Spark Flex Employee Count Advanced Meeting (2,000 - 9,999 employees)	\$ 9.07	User Profile	NWN	NWNComm-Flex-EC-M3-Bundle2000
185	FX	NWNComm-Flex-EC-M3-Bundle10000	Spark Flex Employee Count Advanced Meeting (10,000> employees)	Spark Flex Employee Count Advanced Meeting (10,000> employees)	\$ 8.69	User Profile	NWN	NWNComm-Flex-EC-M3-Bundle10000
186	FX	NWNComm-Flex-EC-T	Spark Flex Employee Count Toll Audio	Spark Flex Employee Count Toll Audio	\$ 3.66	User Profile	NWN	NWNComm-Flex-EC-T
187	FX	NWNComm-Flex-EC-T+	Spark Flex Employee Count Toll Plus Audio	Spark Flex Employee Count Toll Plus Audio	\$ 4.89	User Profile	NWN	NWNComm-Flex-EC-T+
188	FX	NWNComm-Flex-EC-T+I	Spark Flex Employee Count Toll Plus International Audio	Spark Flex Employee Count Toll Plus International Audio	\$ 23.75	User Profile	NWN	NWNComm-Flex-EC-T+I

189	FX	NWNComm-Flex-SM	Spark Flex Cloud Shared Meetings	Spark Flex Cloud Shared Meetings	\$ 394.25	User Profile	NWN	NWNComm-Flex-SM
190	FX	NWNComm-Flex-Toll-5k	Spark Flex Toll Shared 5k Minute Bundle	Spark Flex Toll Shared 5k Minute Bundle	\$ 28.50	User Profile	NWN	NWNComm-Flex-Toll-5k
191	FX	NWNComm-Flex-TollPlus-5k	Spark Flex Toll Shared Plus 5k Minute Bundle	Spark Flex Toll Shared Plus 5k Minute Bundle	\$ 42.61	User Profile	NWN	NWNComm-Flex-TollPlus-5k
192	FX	NWNComm-Flex-EC-T-I	Spark Flex Employee Count Toll Plus International Audio	Spark Flex Employee Count Toll Plus International Audio	\$ 22.09	User Profile	NWN	NWNComm-Flex-EC-T-I
193	FX	NWNComm-Flex-SM	Spark Flex Cloud Shared Meetings	Spark Flex Cloud Shared Meetings	\$ 394.25	User Profile	NWN	NWNComm-Flex-SM
NWNComm Meetings								
194	FX	NWNComm-Meetings-BundleA-75	Cisco WebEx Meeting Center 1000 - 75 to 99 Active Users incl Spark Meeting	Cisco WebEx Meeting Center 1000 - 75 to 99 Active Users incl Spark Meeting	\$ 26.60	User Profile	NWN	NWNComm-Meetings-BundleA-75
195	FX	NWNComm-Meetings-BundleA-100	Cisco WebEx Meeting Center 1000 - 100 to 499 Active Users incl Spark Meeting	Cisco WebEx Meeting Center 1000 - 100 to 499 Active Users incl Spark Meeting	\$ 22.80	User Profile	NWN	NWNComm-Meetings-BundleA-100
196	FX	NWNComm-Meetings-BundleA-500	Cisco WebEx Meeting Center 1000 - 500 to 2,499 Active Users incl Spark Meeting	Cisco WebEx Meeting Center 1000 - 500 to 2,499 Active Users incl Spark Meeting	\$ 21.85	User Profile	NWN	NWNComm-Meetings-BundleA-500
197	FX	NWNComm-Meetings-BundleA-2500	Cisco WebEx Meeting Center 1000 - 2,500+ Active Users incl Spark Meeting	Cisco WebEx Meeting Center 1000 - 2,500+ Active Users incl Spark Meeting	\$ 20.90	User Profile	NWN	NWNComm-Meetings-BundleA-2500
198	FX	NWNComm-Meetings-BundleC-75-EE	Cisco WebEx Enterprise Edition 1000 - 75 to 99 Active Users incl Spark Meeting	Cisco WebEx Enterprise Edition 1000 - 75 to 99 Active Users incl Spark Meeting	\$ 27.55	User Profile	NWN	NWNComm-Meetings-BundleC-75-EE
199	FX	NWNComm-Meetings-BundleC-100-EE	Cisco WebEx Enterprise Edition 1000 - 100 to 2,499 Active Users incl Spark Meeting	Cisco WebEx Enterprise Edition 1000 - 100 to 2,499 Active Users incl Spark Meeting	\$ 26.60	User Profile	NWN	NWNComm-Meetings-BundleC-100-EE
200	FX	NWNComm-Meetings-BundleC-2500-EE	Cisco WebEx Enterprise Edition 1000 - 2,500+ Active Users incl Spark Meeting	Cisco WebEx Enterprise Edition 1000 - 2,500+ Active Users incl Spark Meeting	\$ 24.70	User Profile	NWN	NWNComm-Meetings-BundleC-2500-EE
201	FX	NWNComm-Meetings-BundleB-1-MC	Cisco WebEx Meeting Center 25 or 200 - 1 to 24 Named Users incl Spark Meeting	Cisco WebEx Meeting Center 25 or 200 - 1 to 24 Named Users incl Spark Meeting	\$ 53.20	User Profile	NWN	NWNComm-Meetings-BundleB-1-MC
202	FX	NWNComm-Meetings-BundleB-25-MC	Cisco WebEx Meeting Center 25 or 200 - 25 to 99 Named Users incl Spark Meeting	Cisco WebEx Meeting Center 25 or 200 - 25 to 99 Named Users incl Spark Meeting	\$ 40.14	User Profile	NWN	NWNComm-Meetings-BundleB-25-MC

203	FX	NWNCComm-Meetings-BundleB-100-MC	Cisco WebEx Meeting Center 25 or 100 to 249 Named Users incl Spark Meeting	Cisco WebEx Meeting Center 25 or 200 - 100 to 249 Named Users incl Spark Meeting	\$ 38.00	User Profile	NWN	NWNCComm-Meetings-BundleB-100-MC
204	FX	NWNCComm-Meetings-BundleB-250-MC	Cisco WebEx Meeting Center 25 or 200 - 250 to 499 Named Users incl Spark Meeting	Cisco WebEx Meeting Center 25 or 200 - 250 to 499 Named Users incl Spark Meeting	\$ 33.25	User Profile	NWN	NWNCComm-Meetings-BundleB-250-MC
205	FX	NWNCComm-Meetings-BundleB-500-MC	Cisco WebEx Meeting Center 25 or 200 - 500 to 999 Named Users incl Spark Meeting	Cisco WebEx Meeting Center 25 or 200 - 500 to 999 Named Users incl Spark Meeting	\$ 24.70	User Profile	NWN	NWNCComm-Meetings-BundleB-500-MC
206	FX	NWNCComm-Meetings-BundleB-1000-MC	Cisco WebEx Meeting Center 25 or 200 - 1,000 to 2,499 Named Users incl Spark Meeting	Cisco WebEx Meeting Center 25 or 200 - 1,000 to 2,499 Named Users incl Spark Meeting	\$ 20.66	User Profile	NWN	NWNCComm-Meetings-BundleB-1000-MC
207	FX	NWNCComm-Meetings-BundleB-2500-MC	Cisco WebEx Meeting Center 25 or 200 - 2,500 to 9,999 Named Users incl Spark Meeting	Cisco WebEx Meeting Center 25 or 200 - 2,500 to 9,999 Named Users incl Spark Meeting	\$ 12.83	User Profile	NWN	NWNCComm-Meetings-BundleB-2500-MC
208	FX	NWNCComm-Meetings-BundleB-10000-MC	Cisco WebEx Meeting Center 25 or 200 - 10,000+ Named Users incl Spark Meeting	Cisco WebEx Meeting Center 25 or 200 - 10,000+ Named Users incl Spark Meeting	\$ 11.40	User Profile	NWN	NWNCComm-Meetings-BundleB-10000-MC
209	FX	NWNCComm-Meetings-BundleB-25-EE	Cisco WebEx Enterprise Edition 200 or 1000 - 25 to 99 Named Users incl Spark Meeting	Cisco WebEx Enterprise Edition 200 or 1000 - 25 to 99 Named Users incl Spark Meeting	\$ 49.40	User Profile	NWN	NWNCComm-Meetings-BundleB-25-EE
210	FX	NWNCComm-Meetings-BundleB-100-EE	Cisco WebEx Enterprise Edition 200 or 1000 - 100 to 249 Named Users incl Spark Meeting	Cisco WebEx Enterprise Edition 200 or 1000 - 100 to 249 Named Users incl Spark Meeting	\$ 42.75	User Profile	NWN	NWNCComm-Meetings-BundleB-100-EE
211	FX	NWNCComm-Meetings-BundleB-250-EE	Cisco WebEx Enterprise Edition 200 or 1000 - 250 to 499 Named Users incl Spark Meeting	Cisco WebEx Enterprise Edition 200 or 1000 - 250 to 499 Named Users incl Spark Meeting	\$ 33.25	User Profile	NWN	NWNCComm-Meetings-BundleB-250-EE
212	FX	NWNCComm-Meetings-BundleB-500-EE	Cisco WebEx Enterprise Edition 200 or 1000 - 500 to 999 Named Users incl Spark Meeting	Cisco WebEx Enterprise Edition 200 or 1000 - 500 to 999 Named Users incl Spark Meeting	\$ 30.88	User Profile	NWN	NWNCComm-Meetings-BundleB-500-EE
213	FX	NWNCComm-Meetings-BundleB-1000-EE	Cisco WebEx Enterprise Edition 200 or 1000 - 1,000 to 2,499 Named Users incl Spark Meeting	Cisco WebEx Enterprise Edition 200 or 1000 - 1,000 to 2,499 Named Users incl Spark Meeting	\$ 26.60	User Profile	NWN	NWNCComm-Meetings-BundleB-1000-EE
214	FX	NWNCComm-Meetings-BundleB-2500-EE	Cisco WebEx Enterprise Edition 200 or 1000 - 2,500 to 9,999 Named Users incl Spark Meeting	Cisco WebEx Enterprise Edition 200 or 1000 - 2,500 to 9,999 Named Users incl Spark Meeting	\$ 23.04	User Profile	NWN	NWNCComm-Meetings-BundleB-2500-EE

215	FX	NWNCComm-Meetings-BundleB-10000-EE	Cisco WebEx Enterprise Edition 200 or 1000 - 10,000+ Named Users incl Spark Meeting	Cisco WebEx Enterprise Edition 200 or 1000 - 10,000+ Named Users incl Spark Meeting	\$ 20.66	User Profile	NWN	NWNCComm-Meetings-BundleB-10000-EE
216	FX	NWNCComm-Meetings-BundleD-100-EE	Cisco Webex Enterprise Edition 1000 - 100 to 249 Employee Count incl Spark Meeting	Cisco Webex Enterprise Edition 1000 - 100 to 249 Employee Count incl Spark Meeting	\$ 16.15	User Profile	NWN	NWNCComm-Meetings-BundleD-100-EE
217	FX	NWNCComm-Meetings-BundleD-250-EE	Cisco Webex Enterprise Edition 1000 - 250 to 2,499 Employee Count incl Spark Meeting	Cisco Webex Enterprise Edition 1000 - 250 to 2,499 Employee Count incl Spark Meeting	\$ 10.93	User Profile	NWN	NWNCComm-Meetings-BundleD-250-EE
218	FX	NWNCComm-Meetings-BundleD-2500-EE	Cisco Webex Enterprise Edition 1000 - 2,500+ Employee Count incl Spark Meeting	Cisco Webex Enterprise Edition 1000 - 2,500+ Employee Count incl Spark Meeting	\$ 9.98	User Profile	NWN	NWNCComm-Meetings-BundleD-2500-EE
219	FX	NWNCComm-Meetings-BundleD-100-MC	Cisco Webex Meeting Center 1000 - 100 to 249 Employee Count incl Spark Meeting	Cisco Webex Meeting Center 1000 - 100 to 249 Employee Count incl Spark Meeting	\$ 14.25	User Profile	NWN	NWNCComm-Meetings-BundleD-100-MC
220	FX	NWNCComm-Meetings-BundleD-250-MC	Cisco Webex Meeting Center 1000 - 250 to 2,499 Employee Count incl Spark Meeting	Cisco Webex Meeting Center 1000 - 250 to 2,499 Employee Count incl Spark Meeting	\$ 8.79	User Profile	NWN	NWNCComm-Meetings-BundleD-250-MC
221	FX	NWNCComm-Meetings-BundleD-2500-MC	Cisco Webex Meeting Center 1000 - 2,500+ Employee Count incl Spark Meeting	Cisco Webex Meeting Center 1000 - 2,500+ Employee Count incl Spark Meeting	\$ 8.08	User Profile	NWN	NWNCComm-Meetings-BundleD-2500-MC
222	FX	NWNCComm-Meetings-BundleB-TC-30	Named User Training Center - 30	Named User Training Center - 30	\$ 175.75	User Profile	NWN	NWNCComm-Meetings-BundleB-TC-30
223	FX	NWNCComm-Meetings-BundleB-TC-30	Named User Training Center - 200	Named User Training Center - 200	\$ 413.25	User Profile	NWN	NWNCComm-Meetings-BundleB-TC-30
224	FX	NWNCComm-Meetings-BundleB-EC-100	Named User Event Center - 100	Named User Event Center - 100	\$ 118.75	User Profile	NWN	NWNCComm-Meetings-BundleB-EC-100
225	FX	NWNCComm-Meetings-BundleB-EC-500	Named User Event Center - 500	Named User Event Center - 500	\$ 470.25	User Profile	NWN	NWNCComm-Meetings-BundleB-EC-500
226	FX	NWNCComm-Meetings-BundleB-EC-1000	Named User Event Center - 1000	Named User Event Center - 1000	\$ 570.00	User Profile	NWN	NWNCComm-Meetings-BundleB-EC-1000
227	FX	NWNCComm-Meetings-BundleB-EC-3000	Named User Event Center - 3000	Named User Event Center - 3000	\$ 5,699.05	User Profile	NWN	NWNCComm-Meetings-BundleB-EC-3000
228	FX	NWNCComm-Meetings-Webex-EDU-EC	Cisco Webex Higher Education Employee Count Model Enterprise Edition 1K	Cisco Webex Higher Education Employee Count Model Enterprise Edition 1K	\$ 1.43	User Profile	NWN	NWNCComm-Meetings-Webex-EDU-EC

229	FX	NWNCComm-Meetings-Webex-EDU-AU	Cisco Webex Higher Education Active User Model Enterprise Edition 1K	Cisco Webex Higher Education Active User Model Enterprise Edition 1K	\$	14.49	User Profile	NWN	NWNCComm-Meetings-Webex-EDU-AU
230	FX	NWNCComm-Meetings-WebexToll-NU-A	Cisco Webex Named User Toll Service	Cisco Webex Named User Toll Service	\$	5.23	User Profile	NWN	NWNCComm-Meetings-WebexToll-NU-A
231	FX	NWNCComm-Meetings-WebexTollCB-NU-A-US	Cisco Webex Named User Toll and Callback Service - US Only	Cisco Webex Named User Toll and Callback Service - US Only	\$	7.84	User Profile	NWN	NWNCComm-Meetings-WebexTollCB-NU-A-US
232	FX	NWNCComm-Meetings-WebexTollCB-NU-INT	Cisco Webex Named User Toll and Callback Service - International	Cisco Webex Named User Toll and Callback Service - International	\$	30.88	User Profile	NWN	NWNCComm-Meetings-WebexTollCB-NU-INT
233	FX	NWNCComm-Meetings-WebexToll-EC-A	Cisco WebEx Employee Count Toll Service	Cisco WebEx Employee Count Toll Service	\$	3.66	User Profile	NWN	NWNCComm-Meetings-WebexToll-EC-A
234	FX	NWNCComm-Meetings-WebexTollCB-EC-US	Cisco WebEx Employee Count Toll and Callback Service - US Only	Cisco WebEx Employee Count Toll and Callback Service - US Only	\$	4.99	User Profile	NWN	NWNCComm-Meetings-WebexTollCB-EC-US
235	FX	NWNCComm-Meetings-WebexTollCB-EC-INT	Cisco WebEx Employee Count Toll and Callback Service - International	Cisco WebEx Employee Count Toll and Callback Service - International	\$	25.41	User Profile	NWN	NWNCComm-Meetings-WebexTollCB-EC-INT
236	FX	NWNCComm-Meetings-WebexToll-AU-A	Cisco WebEx Active User Toll Service	Cisco WebEx Active User Toll Service	\$	14.25	User Profile	NWN	NWNCComm-Meetings-WebexToll-AU-A
237	FX	NWNCComm-Meetings-WebexTollCB-AU-US	Cisco WebEx Active User Toll and Callback Service - US Only	Cisco WebEx Active User Toll and Callback Service - US Only	\$	21.85	User Profile	NWN	NWNCComm-Meetings-WebexTollCB-AU-US
238	FX	NWNCComm-Meetings-WebexTollCB-AU-INT	Cisco WebEx Active User Toll and Callback Service - International	Cisco WebEx Active User Toll and Callback Service - International	\$	81.70	User Profile	NWN	NWNCComm-Meetings-WebexTollCB-AU-INT
239	FX	NWNCComm-Meetings-Webex-CS-BCT	Cisco Webex Committed Bridge Country Toll Call-In Audio	Cisco Webex Committed Bridge Country Toll Call-In Audio	\$	0.04	Minutes	NWN	NWNCComm-Meetings-Webex-CS-BCT
240	FX	NWNCComm-Meetings-Webex-CS-BCTF-226	Cisco Webex Committed Bridge Country Toll-Free Call-In Audio (\$226 - \$999)	Cisco Webex Committed Bridge Country Toll-Free Call-In Audio (\$226 - \$999)	\$	0.14	Minutes	NWN	NWNCComm-Meetings-Webex-CS-BCTF-226
241	FX	NWNCComm-Meetings-Webex-CS-BCTF-1000	Cisco Webex Committed Bridge Country Toll-Free Call-In Audio (\$1000 - \$2,499)	Cisco Webex Committed Bridge Country Toll-Free Call-In Audio (\$1000 - \$2,499)	\$	0.13	Minutes	NWN	NWNCComm-Meetings-Webex-CS-BCTF-1000
242	FX	NWNCComm-Meetings-Webex-CS-BCTF-2500	Cisco Webex Committed Bridge Country Toll-Free Call-In Audio (\$2500 - \$9999)	Cisco Webex Committed Bridge Country Toll-Free Call-In Audio (\$2500 - \$9999)	\$	0.12	Minutes	NWN	NWNCComm-Meetings-Webex-CS-BCTF-2500
243	FX	NWNCComm-Meetings-Webex-CS-BCTF-10000	Cisco Webex Committed Bridge Country Toll-Free Call-In Audio (\$10000 - \$24999)	Cisco Webex Committed Bridge Country Toll-Free Call-In Audio (\$10000 - \$24999)	\$	0.11	Minutes	NWN	NWNCComm-Meetings-Webex-CS-BCTF-10000

244	FX	NWNCComm-Meetings-Webex-CS-BCTF-25000	Cisco Webex Committed Bridge Country Toll-Free Call-In Audio (\$25000 and above)	Cisco Webex Committed Bridge Country Toll-Free Call-In Audio (\$25000 and above)	\$ 0.11	Minutes	NWN	NWNCComm-Meetings-Webex-CS-BCTF-25000
245	FX	NWNCComm-Meetings-Webex-CS-BCCB-226	Cisco Webex Committed Bridge Country Call-Back Audio (\$226-\$999)	Cisco Webex Committed Bridge Country Call-Back Audio (\$226-\$999)	\$ 0.14	Minutes	NWN	NWNCComm-Meetings-Webex-CS-BCCB-226
246	FX	NWNCComm-Meetings-Webex-CS-BCCB-1000	Cisco Webex Committed Bridge Country Call-Back Audio (\$1000-\$2,499)	Cisco Webex Committed Bridge Country Call-Back Audio (\$1000-\$2,499)	\$ 0.13	Minutes	NWN	NWNCComm-Meetings-Webex-CS-BCCB-1000
247	FX	NWNCComm-Meetings-Webex-CS-BCCB-2500	Cisco Webex Committed Bridge Country Call-Back Audio (\$2500-\$9,999)	Cisco Webex Committed Bridge Country Call-Back Audio (\$2500-\$9,999)	\$ 0.12	Minutes	NWN	NWNCComm-Meetings-Webex-CS-BCCB-2500
248	FX	NWNCComm-Meetings-Webex-CS-BCCB-10000	Cisco Webex Committed Bridge Country Call-Back Audio (\$10000-\$24999)	Cisco Webex Committed Bridge Country Call-Back Audio (\$10000-\$24999)	\$ 0.11	Minutes	NWN	NWNCComm-Meetings-Webex-CS-BCCB-10000
249	FX	NWNCComm-Meetings-Webex-CS-BCCB-25000	Cisco Webex Committed Bridge Country Call-Back Audio (\$25000 and above)	Cisco Webex Committed Bridge Country Call-Back Audio (\$25000 and above)	\$ 0.11	Minutes	NWN	NWNCComm-Meetings-Webex-CS-BCCB-25000
250	FX	NWNCComm-Meetings-Webex-US-BCT	Cisco Webex UnCommitted Bridge Country Toll Call-In Audio	Cisco Webex UnCommitted Bridge Country Toll Call-In Audio	\$ 0.05	Minutes	NWN	NWNCComm-Meetings-Webex-US-BCT
251	FX	NWNCComm-Meetings-Webex-US-BCTF	Cisco Webex UnCommitted Bridge Country Toll Free Call-In Audio	Cisco Webex UnCommitted Bridge Country Toll Free Call-In Audio	\$ 0.21	Minutes	NWN	NWNCComm-Meetings-Webex-US-BCTF
252	FX	NWNCComm-Meetings-Webex-US-BCCB	Cisco Webex UnCommitted Bridge Country Call-Back Audio	Cisco Webex UnCommitted Bridge Country Call-Back Audio	\$ 0.21	Minutes	NWN	NWNCComm-Meetings-Webex-US-BCCB
253	FX	NWNCComm-Meetings-Webex-STR-ADD	Cisco Webex Add-On Storage	Cisco Webex Add-On Storage	\$ 1.43	GB	NWN	NWNCComm-Meetings-Webex-STR-ADD
254	FX	NWNCComm-Meetings-Webex-STR-OVR	Cisco Webex Storage Overage	Cisco Webex Storage Overage	\$ 2.61	GB	NWN	NWNCComm-Meetings-Webex-STR-OVR
255	FX	NWNCComm-Meetings-Webex-STR-ADD	Cisco Webex Add-On Storage	Cisco Webex Add-On Storage	\$ 1.43	GB	NWN	NWNCComm-Meetings-Webex-STR-ADD
256	FX	NWNCComm-Meetings-Webex-STR-OVR	Cisco Webex Storage Overage	Cisco Webex Storage Overage	\$ 2.61	GB	NWN	NWNCComm-Meetings-Webex-STR-OVR
NWNCComm Video Services								
257	FX	NWNCComm-Video-MRA-V	MRA Virtual Server - Expressway C and E	MRA Virtual Server - Expressway C and E	\$ 456.00	Server Instance	NWN	NWNCComm-Video-MRA-V
258	FX	NWNCComm-Video-Jabber-A	Software Video Client	Software Video Client	\$ 0.91	Device	NWN	NWNCComm-Video-Jabber-A

259	FX	NWNCComm-Video-DX650-SNT	Advanced Video Desk IP Phone DX650	Advanced Video Desk IP Phone DX650	\$ 25.84	Device	NWN	NWNCComm-Video-DX650-SNT
260	FX	NWNCComm-Video-DX70-SNT	Advanced Video Desk Client - DX70	Advanced Video Desk Client - DX70	\$ 45.60	Device	NWN	NWNCComm-Video-DX70-SNT
261	FX	NWNCComm-Video-DX80-SNT	Advanced Video Desk Client - DX80	Advanced Video Desk Client - DX80	\$ 60.80	Device	NWN	NWNCComm-Video-DX80-SNT
262	FX	NWNCComm-Video-SX10-A	Video Client - SX10	Video Client - SX10	\$ 136.80	Device	NWN	NWNCComm-Video-SX10-A
263	FX	NWNCComm-Video-SX20-A	Video Client - SX20	Video Client - SX20	\$ 258.40	Device	NWN	NWNCComm-Video-SX20-A
264	FX	NWNCComm-Video-SX80-A	Video Client - SX80	Video Client - SX80	\$ 319.20	Device	NWN	NWNCComm-Video-SX80-A
265	FX	NWNCComm-Video-MX200-A	Video Client - MX200 G2	Video Client - MX200 G2	\$ 334.40	Device	NWN	NWNCComm-Video-MX200-A
266	FX	NWNCComm-Video-MX300-A	Video Client - MX300 G2	Video Client - MX300 G2	\$ 380.00	Device	NWN	NWNCComm-Video-MX300-A
267	FX	NWNCComm-Video-MX700-2Cam	Video Client - MX700 2 CAM	Video Client - MX700 2 CAM	\$ 790.40	Device	NWN	NWNCComm-Video-MX700-2Cam
268	FX	NWNCComm-Video-MX800-2Cam	Video Client - MX800 2 CAM	Video Client - MX800 2 CAM	\$ 912.00	Device	NWN	NWNCComm-Video-MX800-2Cam
269	FX	NWNCComm-Video-VMR5-SD	Virtual Meeting Room - 5 Port Standard Definition	Virtual Meeting Room - 5 Port Standard Definition	\$ 68.40	VMR	NWN	NWNCComm-Video-VMR5-SD
270	FX	NWNCComm-Video-VMR10-SD	Virtual Meeting Room - 10 Port Standard Definition	Virtual Meeting Room - 10 Port Standard Definition	\$ 98.80	VMR	NWN	NWNCComm-Video-VMR10-SD
271	FX	NWNCComm-Video-VMR20-SD	Virtual Meeting Room - 20 Port Standard Definition	Virtual Meeting Room - 20 Port Standard Definition	\$ 152.00	VMR	NWN	NWNCComm-Video-VMR20-SD
272	FX	NWNCComm-Video-VMR50-SD	Virtual Meeting Room - 50 Port Standard Definition	Virtual Meeting Room - 50 Port Standard Definition	\$ 380.00	VMR	NWN	NWNCComm-Video-VMR50-SD
273	FX	NWNCComm-Video-VMR100-SD	Virtual Meeting Room - 100 Port Standard Definition	Virtual Meeting Room - 100 Port Standard Definition	\$ 912.00	VMR	NWN	NWNCComm-Video-VMR100-SD
274	FX	NWNCComm-Video-VMR5-HD	Virtual Meeting Room - 5 Port High Definition	Virtual Meeting Room - 5 Port High Definition	\$ 91.20	VMR	NWN	NWNCComm-Video-VMR5-HD
275	FX	NWNCComm-Video-VMR10-HD	Virtual Meeting Room - 10 Port High Definition	Virtual Meeting Room - 10 Port High Definition	\$ 152.00	VMR	NWN	NWNCComm-Video-VMR10-HD
276	FX	NWNCComm-Video-VMR20-HD	Virtual Meeting Room - 20 Port High Definition	Virtual Meeting Room - 20 Port High Definition	\$ 288.80	VMR	NWN	NWNCComm-Video-VMR20-HD
277	FX	NWNCComm-Video-VMR50-HD	Virtual Meeting Room - 50 Port High Definition	Virtual Meeting Room - 50 Port High Definition	\$ 608.00	VMR	NWN	NWNCComm-Video-VMR50-HD
278	FX	NWNCComm-Video-VMR100-HD	Virtual Meeting Room - 100 Port High Definition	Virtual Meeting Room - 100 Port High Definition	\$ 1,216.00	VMR	NWN	NWNCComm-Video-VMR100-HD
279	FX	NWNCComm-Video-B2B-A	Video Offnet Service (B2B)	Video Offnet Service (B2B)	\$ 60.80	Concurrent Session	NWN	NWNCComm-Video-B2B-A

Virtual Data Center Bundles								
280	FX	VDC-Compute-VM-S	Small, Windows 2GB VMEM, 2VCPU, 30GB Storage	Small, Windows 2GB VMEM, 2VCPU, 30GB Storage	\$ 24.64	Compute Unit	NWN	VDC-Compute-VM-S
281	FX	VDC-Compute-VM-M	Medium Windows 4GB VMEM, 2VCPU, 250GB Storage	Medium Windows 4GB VMEM, 2VCPU, 250GB Storage	\$ 70.40	Compute Unit	NWN	VDC-Compute-VM-M
282	FX	VDC-Compute-VM-L	Large Windows 16GBVMEM, 4VCPU, 500GB Storage	Large Windows 16GBVMEM, 4VCPU, 500GB Storage	\$ 228.80	Compute Unit	NWN	VDC-Compute-VM-L
283	FX	VDC-Compute-VM-XL	Extra Large Windows 32GBVMEM 8VCPU 1TB Storage	Extra Large Windows 32GBVMEM 8VCPU 1TB Storage	\$ 431.20	Compute Unit	NWN	VDC-Compute-VM-XL
Virtual Data Center								
284	FX	VDC-DC-RU-A	Private Rack Unit	Private Rack Unit	\$ 70.40	RU	NWN	VDC-DC-RU-A
285	FX	VDC-DC-BaaS-A	EMC Powered Backup	EMC Powered Backup	\$ 13.38	100 GB	NWN	VDC-DC-BaaS-A
286	FX	VDC-VM-Win-M&M	Windows Manage and Monitor Per Virtual Machine	Windows Manage and Monitor Per Virtual Machine	\$ 176.00	VM	NWN	VDC-VM-Win-M&M
287	FX	VDC-VM-Win-M	Windows Monitor Only Per Virtual Machine	Windows Monitor Only Per Virtual Machine	\$ 77.44	VM	NWN	VDC-VM-Win-M
288	FX	VDC-VM-RH-Supp	Red Hat Linux Manage and Monitor Per Virtual Machine	Red Hat Linux Manage and Monitor Per Virtual Machine	\$ 126.72	VM	NWN	VDC-VM-RH-Supp
289	FX	VDC-VM-RH-M	Red Hat Monitor Only Per Virtual Machine	Red Hat Monitor Only Per Virtual Machine	\$ 59.84	VM	NWN	VDC-VM-RH-M
290	FX	VDC-Store-NAS-100GB	NetApp Powered FAS SAS Storage 100GB	NetApp Powered FAS SAS Storage 100GB	\$ 12.67	100 GB	NWN	VDC-Store-NAS-100GB
291	FX	VDC-Store-DD-100GB	EMC Data Domain Storage 100GB	EMC Data Domain Storage 100GB	\$ 7.04	100 GB	NWN	VDC-Store-DD-100GB
292	FX	VDC-Store-Avamar-100GB	EMC Avamar Backup Storage 100GB	EMC Avamar Backup Storage 100GB	\$ 18.30	100 GB	NWN	VDC-Store-Avamar-100GB
293	FX	VDC-VM-AddOn-vCPU	Additional Virtual Capacity - VCPU	Additional Virtual Capacity - VCPU	\$ 1.27	vCPU	NWN	VDC-VM-AddOn-vCPU
294	FX	VDC-VM-AddOn-vMEM	Additional Virtual Capacity - Vmem	Additional Virtual Capacity - Vmem	\$ 9.15	1 GB	NWN	VDC-VM-AddOn-vMEM
295	FX	VDC-Simplicity-Cluster-OnPrem	Simplicity Cluster On Premise	Simplicity Cluster On Premise	\$ 5,500.00	Cluster	NWN	VDC-Simplicity-Cluster-OnPrem
296	FX	VDC-Simplicity-Replication-Offsite	Simplicity Cluster Offsite Replication	Simplicity Cluster Offsite Replication	\$ 2,332.00	Cluster	NWN	VDC-Simplicity-Replication-Offsite
297	FX	NWNVDC-NRC	Virtual Data Center	Virtual Data Center (VDC) Implementation Fee (EDPPM)	\$ 132.00	One-Time, Non-Recurring Charge (NRC) Per	NWN	NWNVDC-NRC
Infrastructure as a Services								

298	FX	laaS-Rout-A-A	Managed Router	Managed Router		\$	281.60	Device	NWN	laaS-Rout-A-A
299	FX	laaS-Switch-24-A	Managed 24 Port Switch	Managed 24 Port Switch		\$	239.36	Device	NWN	laaS-Switch-24-A
300	FX	laaS-Switch-48-A	Managed 48 Port Switch	Managed 48 Port Switch		\$	362.56	Device	NWN	laaS-Switch-48-A
301	FX	laaS-AP-A-A	Managed Access Point	Managed Access Point		\$	56.32	Device	NWN	laaS-AP-A-A
302	FX	laaS-ASA-A-A	Managed Security Appliance	Managed Security Appliance		\$	330.88	Device	NWN	laaS-ASA-A-A
303	FX	laaS-VDaaS-EPaaS	Fully Managed Personal Computer (EDPPM)	Fully Managed Personal Computer (EDPPM)		\$	65.82	Device	NWN	laaS-VDaaS-EPaaS
304	FX	NWNlaaS-NRC	Infrastructure-as-a-Service	Infrastructure-as-a-Service (laaS) Implementation Fee (EDPPM)		\$	633.60	One-Time, Non-Recurring Charge (NRC) Per Device	NWN	NWNlaaS-NRC
EPaaS: Intel AMT/Feature Activation, Enablement and Software Support										
305	FX	EPaaS-999-5056	D&L Services: Configure Intel AMT USB key, install Intel SCS, and integrate with MS AD and SCCM	D&L Services: Configure Intel AMT USB key, install Intel SCS, and integrate with MS AD and SCCM		\$	209.00	Hour	NWN	EPaaS-999-5056
306	FX	EPaaS-999-6061	EPaaS: Deploy End Point Protection software - Security	EPaaS: Deploy End Point Protection client software - Security		\$	120.00	Hour	NWN	EPaaS-999-6061
EPaaS: Track & Protect Asset Support										
307	FX	EPaaS-999-5057	EPaaS: Maintenance and support of Intel AMT client infrastructure	EPaaS: Maintenance and support of Intel AMT client infrastructure		\$	120.00	Device	NWN	EPaaS-999-5057
308	FX	EPaaS-999-6062	EPaaS: Operating System patch management and patch deployment of client computers - Security	EPaaS: Operating System patch management and patch deployment of client computers - Security		\$	120.00	Device	NWN	EPaaS-999-6062
309	FX	EPaaS-999-6063	EPaaS: Track and report status of client computers using MS SCCM	EPaaS: Track and report status of client computer clients using MS SCCM		\$	55.00	Device	NWN	EPaaS-999-6063
310	FX	EPaaS-999-6064	EPaaS: Track lifecycle of client computers and report through ServiceNow	EPaaS: Track lifecycle of client computers and report through ServiceNow		\$	70.00	Device	NWN	EPaaS-999-6064
311	FX	EPaaS-999-6065	EPaaS: Build software packages and deploy packages to client computers	EPaaS: Build software packages and deploy packages to client computers		\$	120.00	Device	NWN	EPaaS-999-6065
EPaaS: Enterprise Technical and Maintenance Support										

312	FX	EPaaS-999-5101	Help Desk Level 1: Basic phone support and troubleshooting, ticket routing and escalations	Help Desk Level 1: Basic phone support and troubleshooting, ticket routing and escalations	\$ 42.00	Device	NWN	EPaaS-999-5101
313	FX	EPaaS-999-5102	Help Desk Level 2: Remote HW break/fix, config issues, troubleshooting, SW install's, & escalation	Help Desk Level 2: Remote HW break/fix, config issues, troubleshooting, SW install's, & escalation	\$ 55.00	Device	NWN	EPaaS-999-5102
314	FX	EPaaS-999-5103	Help Desk Level 3: Onsite hardware and software troubleshooting and repair during business hours	Help Desk Level 3: Onsite hardware and software troubleshooting and repair during business hours	\$ 70.00	Device	NWN	EPaaS-999-5103
Managed Print Service (MPS) "As Is 12 Month Term" - LaserJet; Consumables; Device Maintenance; Reporting, Project Management Office Services; Training								
315	FX	NWNMPS-Low25Mono	MPS: Enhanced Managed Print Service Low Volume 25PPM Mono ("As-Is" 12 Month)	MPS: Enhanced Managed Print Service Low Volume 25PPM Mono ("As-Is" 12 Month)	\$ 0.13	Per Page	NWN	NWNMPS-Low25Mono
316	FX	NWNMPS-Low25Clr	MPS: Enhanced Managed Print Service Low Volume 25PPM Color ("As-Is" 12 Month)	MPS: Enhanced Managed Print Service Low Volume 25PPM Color ("As-Is" 12 Month)	\$ 0.21	Per Page	NWN	NWNMPS-Low25Clr
317	FX	NWNMPS-Mid35Mono	MPS: Enhanced Managed Print Service Mid Volume 35PPM Mono ("As-Is" 12 Month)	MPS: Enhanced Managed Print Service Mid Volume 35PPM Mono ("As-Is" 12 Month)	\$ 0.12	Per Page	NWN	NWNMPS-Mid35Mono
318	FX	NWNMPS-Mid35Clr	MPS: Enhanced Managed Print Service Mid Volume 35PPM Color ("As-Is" 12 Month)	MPS: Enhanced Managed Print Service Mid Volume 35PPM Color ("As-Is" 12 Month)	\$ 0.16	Per Page	NWN	NWNMPS-Mid35Clr
319	FX	NWNMPS-High45Mono	MPS: Enhanced Managed Print Service High Volume 45PPM Mono ("As-Is" 12 Month)	MPS: Enhanced Managed Print Service High Volume 45PPM Mono ("As-Is" 12 Month)	\$ 0.10	Per Page	NWN	NWNMPS-High45Mono
320	FX	NWNMPS-High45Clr	MPS: Enhanced Managed Print Service High Volume 45PPM Color ("As-Is" 12 Month)	MPS: Enhanced Managed Print Service High Volume 45PPM Color ("As-Is" 12 Month)	\$ 0.13	Per Page	NWN	NWNMPS-High45Clr
Managed Print Services (PaaS) Printing as a Service 12 Month Term" - New Equipment single function or multi-function device; consumables; Device Installation, Transition Management Services; Device Relocation, Device Maintenance; Reporting, Project Management, Training, Phase-Out Services.								
321	FX	NWNMPS-Low25Mono-12	MPS: Enhanced Managed Print Service Low Volume 25PPM Mono ("PaaS" 12 Month)	MPS: Enhanced Managed Print Service Low Volume 25PPM Mono ("PaaS" 12 Month)	\$ 0.25	Per Page	NWN	NWNMPS-Low25Mono-12
322	FX	NWNMPS-Low25Clr-12	MPS: Enhanced Managed Print Service Low Volume 25PPM Color ("PaaS" 12 Month)	MPS: Enhanced Managed Print Service Low Volume 25PPM Color ("PaaS" 12 Month)	\$ 0.42	Per Page	NWN	NWNMPS-Low25Clr-12

323	FX	NWNMPS-Mid35Mono-12	MPS: Enhanced Managed Print Service Mid Volume 35PPM Mono ("PaaS" 12 Month)	MPS: Enhanced Managed Print Service Mid Volume 35PPM Mono ("PaaS" 12 Month)	\$ 0.23	Per Page	NWN	NWNMPS-Mid35Mono-12
324	FX	NWNMPS-Mid35Clr-12	MPS: Enhanced Managed Print Service Mid Volume 35PPM Color ("PaaS" 12 Month)	MPS: Enhanced Managed Print Service Mid Volume 35PPM Color ("PaaS" 12 Month)	\$ 0.31	Per Page	NWN	NWNMPS-Mid35Clr-12
325	FX	NWNMPS-High45Mono-12	MPS: Enhanced Managed Print Service High Volume 45PPM Mono ("PaaS" 12 Month)	MPS: Enhanced Managed Print Service High Volume 45PPM Mono ("PaaS" 12 Month)	\$ 0.19	Per Page	NWN	NWNMPS-High45Mono-12
326	FX	NWNMPS-High45Clr-12	MPS: Enhanced Managed Print Service High Volume 45PPM Color ("PaaS" 12 Month)	MPS: Enhanced Managed Print Service High Volume 45PPM Color ("PaaS" 12 Month)	\$ 0.25	Per Page	NWN	NWNMPS-High45Clr-12
Managed Print Services (PaaS) Printing as a Service 24 Month Term - New Equipment single function or multi-function device; consumables, Device Installation, Transition Management Services, Device Relocation, Device Maintenance, Reporting, Project Management, Training, Phase-Out Services.								
327	FX	NWNMPS-Low25Mono-24	MPS: Enhanced Managed Print Service Low Volume 25PPM Mono ("PaaS" 24 Month)	MPS: Enhanced Managed Print Service Low Volume 25PPM Mono ("PaaS" 24 Month)	\$ 0.20	Per Page	NWN	NWNMPS-Low25Mono-24
328	FX	NWNMPS-Low25Clr-24	MPS: Enhanced Managed Print Service Low Volume 25PPM Color ("PaaS" 24 Month)	MPS: Enhanced Managed Print Service Low Volume 25PPM Color ("PaaS" 24 Month)	\$ 0.34	Per Page	NWN	NWNMPS-Low25Clr-24
329	FX	NWNMPS-Mid35Mono-24	MPS: Enhanced Managed Print Service Mid Volume 35PPM Mono ("PaaS" 24 Month)	MPS: Enhanced Managed Print Service Mid Volume 35PPM Mono ("PaaS" 24 Month)	\$ 0.18	Per Page	NWN	NWNMPS-Mid35Mono-24
330	FX	NWNMPS-Mid35Clr-24	MPS: Enhanced Managed Print Service Mid Volume 35PPM Color ("PaaS" 24 Month)	MPS: Enhanced Managed Print Service Mid Volume 35PPM Color ("PaaS" 24 Month)	\$ 0.24	Per Page	NWN	NWNMPS-Mid35Clr-24
331	FX	NWNMPS-High45Mono-24	MPS: Enhanced Managed Print Service High Volume 45PPM Mono ("PaaS" 24 Month)	MPS: Enhanced Managed Print Service High Volume 45PPM Mono ("PaaS" 24 Month)	\$ 0.16	Per Page	NWN	NWNMPS-High45Mono-24
332	FX	NWNMPS-High45Clr-24	MPS: Enhanced Managed Print Service High Volume 45PPM Color ("PaaS" 24 Month)	MPS: Enhanced Managed Print Service High Volume 45PPM Color ("PaaS" 24 Month)	\$ 0.20	Per Page	NWN	NWNMPS-High45Clr-24
Managed Print Services (PaaS) Printing as a Service 36 Month Term - New Equipment single function or multi-function device; consumables, Device Installation, Transition Management Services, Device Relocation, Device Maintenance, Reporting, Project Management, Training, Phase-Out Services.								
333	FX	NWNMPS-Low25Mono-36	MPS: Enhanced Managed Print Service Low Volume 25PPM Mono ("PaaS" 36 Month)	MPS: Enhanced Managed Print Service Low Volume 25PPM Mono ("PaaS" 36 Month)	\$ 0.16	Per Page	NWN	NWNMPS-Low25Mono-36

334	FX	NWNMPS-Low25Clr-36	MPS: Enhanced Managed Print Service Low Volume 25PPM Color ("PaaS" 36 Month)	MPS: Enhanced Managed Print Service Low Volume 25PPM Color ("PaaS" 36 Month)	\$ 0.27	Per Page	NWN	NWNMPS-Low25Clr-36
335	FX	NWNMPS-Mid35Mono-36	MPS: Enhanced Managed Print Service Mid Volume 35PPM Mono ("PaaS" 36 Month)	MPS: Enhanced Managed Print Service Mid Volume 35PPM Mono ("PaaS" 36 Month)	\$ 0.15	Per Page	NWN	NWNMPS-Mid35Mono-36
336	FX	NWNMPS-Mid35Clr-36	MPS: Enhanced Managed Print Service Mid Volume 35PPM Color ("PaaS" 36 Month)	MPS: Enhanced Managed Print Service Mid Volume 35PPM Color ("PaaS" 36 Month)	\$ 0.20	Per Page	NWN	NWNMPS-Mid35Clr-36
337	FX	NWNMPS-High45Mono-36	MPS: Enhanced Managed Print Service High Volume 45PPM Mono ("PaaS" 36 Month)	MPS: Enhanced Managed Print Service High Volume 45PPM Mono ("PaaS" 36 Month)	\$ 0.12	Per Page	NWN	NWNMPS-High45Mono-36
338	FX	NWNMPS-High45Clr-36	MPS: Enhanced Managed Print Service High Volume 45PPM Color ("PaaS" 36 Month)	MPS: Enhanced Managed Print Service High Volume 45PPM Color ("PaaS" 36 Month)	\$ 0.16	Per Page	NWN	NWNMPS-High45Clr-36
Managed Print Services (PaaS) Printing as a Service 60 Month Term - New Equipment single function or multi-function device; consumables; Device Installation, Transition Management Services, Device Relocation, Device Maintenance, Reporting, Project Management, Training, Phase-Out Services.								
339	FX	NWNMPS-Low25Mono-60	MPS: Enhanced Managed Print Service Low Volume 25PPM Mono ("PaaS" 60 Month)	MPS: Enhanced Managed Print Service Low Volume 25PPM Mono ("PaaS" 60 Month)	\$ 0.13	Per Page	NWN	NWNMPS-Low25Mono-60
340	FX	NWNMPS-Low25Clr-60	MPS: Enhanced Managed Print Service Low Volume 25PPM Color ("PaaS" 60 Month)	MPS: Enhanced Managed Print Service Low Volume 25PPM Color ("PaaS" 60 Month)	\$ 0.21	Per Page	NWN	NWNMPS-Low25Clr-60
341	FX	NWNMPS-Mid35Mono-60	MPS: Enhanced Managed Print Service Mid Volume 35PPM Mono ("PaaS" 60 Month)	MPS: Enhanced Managed Print Service Mid Volume 35PPM Mono ("PaaS" 60 Month)	\$ 0.12	Per Page	NWN	NWNMPS-Mid35Mono-60
342	FX	NWNMPS-Mid35Clr-60	MPS: Enhanced Managed Print Service Mid Volume 35PPM Color ("PaaS" 60 Month)	MPS: Enhanced Managed Print Service Mid Volume 35PPM Color ("PaaS" 60 Month)	\$ 0.16	Per Page	NWN	NWNMPS-Mid35Clr-60
343	FX	NWNMPS-High45Mono-60	MPS: Enhanced Managed Print Service High Volume 45PPM Mono ("PaaS" 60 Month)	MPS: Enhanced Managed Print Service High Volume 45PPM Mono ("PaaS" 60 Month)	\$ 0.10	Per Page	NWN	NWNMPS-High45Mono-60
344	FX	NWNMPS-High45Clr-60	MPS: Enhanced Managed Print Service High Volume 45PPM Color ("PaaS" 60 Month)	MPS: Enhanced Managed Print Service High Volume 45PPM Color ("PaaS" 60 Month)	\$ 0.13	Per Page	NWN	NWNMPS-High45Clr-60
NWN Applications and Data Service Offerings: Applications Solutions								

345	FX	NWNADS_Apps01	NWNADS: Project Manager, Consultant	NWNADS: Project Manager, Consultant	\$ 166.25	Hour	NWN	NWNADS_Apps01
346	FX	NWNADS_Apps02	NWNADS: Business Analyst/Architect, Consultant	NWNADS: Business Analyst/Architect, Consultant	\$ 166.25	Hour	NWN	NWNADS_Apps02
347	FX	NWNADS_Apps03	NWNADS: Technical Architect (System or Data), Consultant	NWNADS: Technical Architect (System or Data), Consultant	\$ 237.50	Hour	NWN	NWNADS_Apps03
348	FX	NWNADS_Apps04	NWNADS: Developer Analyst, Consultant	NWNADS: Developer Analyst, Consultant	\$ 166.25	Hour	NWN	NWNADS_Apps04
349	FX	NWNADS_Apps05	NWNADS: Database Designer or Administrator, Consultant	NWNADS: Database Designer or Administrator, Consultant	\$ 213.75	Hour	NWN	NWNADS_Apps05
350	FX	NWNADS_Apps06	NWNADS: Quality Analyst, Consultant	NWNADS: Quality Analyst, Consultant	\$ 142.50	Hour	NWN	NWNADS_Apps06
NWN Applications and Data Service Offerings: Analytics and Big Data Solutions								
351	FX	NWNADS_BigData01	NWNADS: Project Manager, Consultant	NWNADS: Project Manager, Consultant	\$ 237.50	Hour	NWN	NWNADS_BigData01
352	FX	NWNADS_BigData02	NWNADS: Business Analyst/Architect, Consultant	NWNADS: Business Analyst/Architect, Consultant	\$ 237.50	Hour	NWN	NWNADS_BigData02
353	FX	NWNADS_BigData03	NWNADS: Technical Architect (System or Data), Consultant	NWNADS: Technical Architect (System or Data), Consultant	\$ 237.50	Hour	NWN	NWNADS_BigData03
354	FX	NWNADS_BigData04	NWNADS: Developer Analyst, Consultant	NWNADS: Developer Analyst, Consultant	\$ 166.25	Hour	NWN	NWNADS_BigData04
355	FX	NWNADS_BigData05	NWNADS: Database Designer or Administrator, Consultant	NWNADS: Database Designer or Administrator, Consultant	\$ 237.50	Hour	NWN	NWNADS_BigData05
356	FX	NWNADS_BigData06	NWNADS: Quality Analyst, Consultant	NWNADS: Quality Analyst, Consultant	\$ 142.50	Hour	NWN	NWNADS_BigData06
NWN Applications and Data Service Offerings: Enterprise Mobility Solutions								
357	FX	NWNADS_Mobility01	NWNADS: Project Manager, Consultant	NWNADS: Project Manager, Consultant	\$ 166.25	Hour	NWN	NWNADS_Mobility01
358	FX	NWNADS_Mobility02	NWNADS: Business Analyst/Architect, Consultant	NWNADS: Business Analyst/Architect, Consultant	\$ 166.25	Hour	NWN	NWNADS_Mobility02
359	FX	NWNADS_Mobility03	NWNADS: Technical Architect (System or Data), Consultant	NWNADS: Technical Architect (System or Data), Consultant	\$ 237.50	Hour	NWN	NWNADS_Mobility03
360	FX	NWNADS_Mobility04	NWNADS: Developer Analyst, Consultant	NWNADS: Developer Analyst, Consultant	\$ 166.25	Hour	NWN	NWNADS_Mobility04
361	FX	NWNADS_Mobility05	NWNADS: Database Designer or Administrator, Consultant	NWNADS: Database Designer or Administrator, Consultant	\$ 213.75	Hour	NWN	NWNADS_Mobility05

362	FX	NWNADS_Mobility06	NWNADS: Quality Analyst, Consultant	NWNADS: Quality Analyst, Consultant	\$	142.50	Hour	NWN	NWNADS_Mobility06
NWN Applications and Data Service Offerings: System Integration Solutions									
363	FX	NWNADS_SIS01	NWNADS: Project Manager, Consultant	NWNADS: Project Manager, Consultant	\$	166.25	Hour	NWN	NWNADS_SIS01
364	FX	NWNADS_SIS02	NWNADS: Business Analyst/Architect, Consultant	NWNADS: Business Analyst/Architect, Consultant	\$	166.25	Hour	NWN	NWNADS_SIS02
365	FX	NWNADS-SIS-01-A	NWNADS: Technical Architect (System or Data), Consultant	NWNADS: Technical Architect (System or Data), Consultant	\$	237.50	Hour	NWN	NWNADS-SIS-01-A
366	FX	NWNADS_SIS04	NWNADS: Developer Analyst, Consultant	NWNADS: Developer Analyst, Consultant	\$	166.25	Hour	NWN	NWNADS_SIS04
367	FX	NWNADS_SIS05	NWNADS: Database Designer or Administrator, Consultant	NWNADS: Database Designer or Administrator, Consultant	\$	213.75	Hour	NWN	NWNADS_SIS05
368	FX	NWNADS_SIS06	NWNADS: Quality Analyst, Consultant	NWNADS: Quality Analyst, Consultant	\$	142.50	Hour	NWN	NWNADS_SIS06
NWN Applications and Data Service Offerings: Hourly Rates									
369	FX	ADS-Engage-BA	NWN Apps & Data Services - Business Analyst/Architect	NWN Apps & Data Services - Business Analyst/Architect	\$	128.25	Hour	NWN	ADS-Engage-BA
370	FX	ADS-Engage-PM	NWN Apps & Data Services - Project Manager	NWN Apps & Data Services - Project Manager	\$	128.25	Hour	NWN	ADS-Engage-PM
371	FX	ADS-Engage-QA	NWN Apps & Data Services - Quality Analyst	NWN Apps & Data Services - Quality Analyst	\$	95.00	Hour	NWN	ADS-Engage-QA
372	FX	ADS-Engage-QALeal	NWN Apps & Data Services - Quality Analyst, Lead	NWN Apps & Data Services - Quality Analyst, Lead	\$	114.00	Hour	NWN	ADS-Engage-QALeal
373	FX	ADS-Engage-DA	NWN Apps & Data Services - Developer Analyst	NWN Apps & Data Services - Developer Analyst	\$	118.75	Hour	NWN	ADS-Engage-DA
374	FX	ADS-Engage-PMLead	NWN Apps & Data Services - Project Manager, Lead	NWN Apps & Data Services - Project Manager, Lead	\$	142.50	Hour	NWN	ADS-Engage-PMLead
375	FX	ADS-Engage-BALeal	NWN Apps & Data Services - Business Analyst/Architect, Lead	NWN Apps & Data Services - Business Analyst/Architect, Lead	\$	142.50	Hour	NWN	ADS-Engage-BALeal
376	FX	ADS-Engage-DALeal	NWN Apps & Data Services - Developer Analyst, Lead	NWN Apps & Data Services - Developer Analyst, Lead	\$	142.50	Hour	NWN	ADS-Engage-DALeal
377	FX	ADS-Engage-TA	NWN Apps & Data Services - Technical Architect (System or Data)	NWN Apps & Data Services - Technical Architect (System or Data)	\$	166.25	Hour	NWN	ADS-Engage-TA
378	FX	ADS-Engage-DD	NWN Apps & Data Services - Database Designer or Administrator	NWN Apps & Data Services - Database Designer or Administrator	\$	166.25	Hour	NWN	ADS-Engage-DD

	FX	ADS-Engage-DDLead	NWN Apps & Data Services - Database Designer or Administrator, Lead	NWN Apps & Data Services - Database Designer or Administrator, Lead	NWN Apps & Data Services - Database Designer or Administrator, Lead	\$	Hour	NWN	ADS-Engage-DDLead
379	FX					190.00			
380	FX	ADS-Engage-TALeal	NWN Apps & Data Services - Technical Architect (System or Data), Lead	NWN Apps & Data Services - Technical Architect (System or Data), Lead		204.25	Hour	NWN	ADS-Engage-TALeal
NWN Azure Cloud Offerings - Compute (Virtual Machines (Windows, Linux); Cloud Services; Container Services; VM Scale Sets; Remote Apps; Batch Processing)									
381	FX	NWNComp01	Azure: Compute Package "01"	Azure: Compute Package "01"		500.00	Package	NWN	NWNComp01
382	FX	NWNComp02	Azure: Compute Package "02"	Azure: Compute Package "02"		1,000.00	Package	NWN	NWNComp02
383	FX	NWNComp03	Azure: Compute Package "03"	Azure: Compute Package "03"		2,000.00	Package	NWN	NWNComp03
384	FX	NWNComp04	Azure: Compute Package "04"	Azure: Compute Package "04"		5,000.00	Package	NWN	NWNComp04
385	FX	NWNComp05	Azure: Compute Package "05"	Azure: Compute Package "05"		10,000.00	Package	NWN	NWNComp05
NWN Azure Cloud Offerings - Services (App Services; Mobile Services; Azure Websites; Azure AD)									
386	FX	NWNServ01	Azure: Service Package "01"	Azure: Service Package "01"		500.00	Package	NWN	NWNServ01
387	FX	NWNServ02	Azure: Service Package "02"	Azure: Service Package "02"		1,000.00	Package	NWN	NWNServ02
388	FX	NWNServ03	Azure: Service Package "03"	Azure: Service Package "03"		2,000.00	Package	NWN	NWNServ03
389	FX	NWNServ04	Azure: Service Package "04"	Azure: Service Package "04"		5,000.00	Package	NWN	NWNServ04
390	FX	NWNServ05	Azure: Service Package "05"	Azure: Service Package "05"		10,000.00	Package	NWN	NWNServ05
NWN Azure Cloud Offerings - Analytics (Cortana Analytics Suite; Parallel Data Warehouse; Hadoop; HDInsights; Event Hub; IoT Streaming)									
391	FX	NWNAAnI01	Azure: Analytics Package "01"	Azure: Analytics Package "01"		500.00	Package	NWN	NWNAAnI01
392	FX	NWNAAnI02	Azure: Analytics Package "02"	Azure: Analytics Package "02"		1,000.00	Package	NWN	NWNAAnI02
393	FX	NWNAAnI03	Azure: Analytics Package "03"	Azure: Analytics Package "03"		2,000.00	Package	NWN	NWNAAnI03
394	FX	NWNAAnI04	Azure: Analytics Package "04"	Azure: Analytics Package "04"		5,000.00	Package	NWN	NWNAAnI04
395	FX	NWNAAnI05	Azure: Analytics Package "05"	Azure: Analytics Package "05"		10,000.00	Package	NWN	NWNAAnI05
NWN Azure Cloud Offerings - Data & Storage (SQL DB; Storage; StorSimple; Document DB; SQL Data Warehouse; Managed Cache; SQL Stretch DB)									
396	FX	NWNStor01	Azure: Data & Storage Package "01"	Azure: Data & Storage Package "01"		500.00	Package	NWN	NWNStor01
397	FX	NWNStor02	Azure: Data & Storage Package "02"	Azure: Data & Storage Package "02"		1,000.00	Package	NWN	NWNStor02
398	FX	NWNStor03	Azure: Data & Storage Package "03"	Azure: Data & Storage Package "03"		2,000.00	Package	NWN	NWNStor03

417	FX	NCare-DC-Core-Mon01	NCare: Core - Monitoring Only	NCare: Core - Monitoring Only	\$ 76.95	Device	NWN	NCare-DC-Core-Mon01
418	FX	NCare-DC-Core-MM01	NCare: Core - Management & Monitoring	NCare: Core - Management & Monitoring	\$ 185.25	Device	NWN	NCare-DC-Core-MM01
419	FX	NCare-DC-Dist-Mon01	NCare: Distribution (Closet Switch) - Monitoring Only	NCare: Distribution (Closet Switch) - Monitoring Only	\$ 62.70	Device	NWN	NCare-DC-Dist-Mon01
420	FX	NCare-DC-Dist-MM01	NCare: Distribution (Closet Switch) - Management & Monitoring	NCare: Distribution (Closet Switch) - Management & Monitoring	\$ 115.90	Device	NWN	NCare-DC-Dist-MM01
421	FX	NCare-DC-Access-Mon01	NCare: Access (Stackable or SAN or WAP) - Monitoring Only	NCare: Access (Stackable or SAN or WAP) - Monitoring Only	\$ 46.55	Device	NWN	NCare-DC-Access-Mon01
422	FX	NCare-DC-Access-MM01	NCare: Access (Stackable or SAN or WAP) - Management & Monitoring	NCare: Access (Stackable or SAN or WAP) - Management & Monitoring	\$ 84.55	Device	NWN	NCare-DC-Access-MM01
423	FX	NCare-DC-Blade-Mon01	NCare: Router - Monitoring Only	NCare: Router - Monitoring Only	\$ 76.95	Device	NWN	NCare-DC-Blade-Mon01
424	FX	NCare-DC-Blade-MM01	NCare: Router - Management & Monitoring	NCare: Router - Management & Monitoring	\$ 149.15	Device	NWN	NCare-DC-Blade-MM01
425	FX	NCare-DC-Router-Mon01	NCare: Gateway PRI / SIP (Includes SRST) - Monitoring Only	NCare: Gateway PRI / SIP (Includes SRST) - Monitoring Only	\$ 103.55	Device	NWN	NCare-DC-Router-Mon01
426	FX	NCare-DC-Router-MM01	NCare: Gateway PRI / SIP (Includes SRST) - Management & Monitoring	NCare: Gateway PRI / SIP (Includes SRST) - Management & Monitoring	\$ 165.30	Device	NWN	NCare-DC-Router-MM01
427	FX	NCare-DC-GWPRI-Mon01	NCare: Gateway Analog - Monitoring Only	NCare: Gateway Analog - Monitoring Only	\$ 103.55	Device	NWN	NCare-DC-GWPRI-Mon01
428	FX	NCare-DC-GWPRI-MM01	NCare: Gateway Analog - Management & Monitoring	NCare: Gateway Analog - Management & Monitoring	\$ 125.40	Device	NWN	NCare-DC-GWPRI-MM01
429	FX	NCare-DC-GWLog-Mon01	NCare: Wireless Controller - Monitoring Only	NCare: Wireless Controller - Monitoring Only	\$ 76.95	Device	NWN	NCare-DC-GWLog-Mon01
430	FX	NCare-DC-GWLog-MM01	NCare: Wireless Controller - Management & Monitoring	NCare: Wireless Controller - Management & Monitoring	\$ 165.30	Device	NWN	NCare-DC-GWLog-MM01
431	FX	NCare-DC-Firewall-Mon01	NCare: Firewall - Monitoring Only	NCare: Firewall - Monitoring Only	\$ 52.25	Device	NWN	NCare-DC-Firewall-Mon01
432	FX	NCare-DC-Firewall-MM01	NCare: Firewall - Management & Monitoring	NCare: Firewall - Management & Monitoring	\$ 247.00	Device	NWN	NCare-DC-Firewall-MM01
433	FX	NCare-DC-FWHAP-Mon01	NCare: Firewall (High Availability Pair) - Monitoring Only	NCare: Firewall (High Availability Pair) - Monitoring Only	\$ 76.95	Device	NWN	NCare-DC-FWHAP-Mon01
434	FX	NCare-DC-FWHAP-MM01	NCare: Firewall (High Availability Pair) - Management & Monitoring	NCare: Firewall (High Availability Pair) - Management & Monitoring	\$ 370.50	Device	NWN	NCare-DC-FWHAP-MM01
435	FX	NCare-DC-IDS-MM01	NCare: IDS / IPS - Management & Monitoring	NCare: IDS / IPS - Management & Monitoring	\$ 247.00	Device	NWN	NCare-DC-IDS-MM01

436	FX	NCare-DC-Web-Mon01	NCare: Websites - Monitoring Only	NCare: Websites - Monitoring Only	\$ 30.40	Device	NWN	NCare-DC-Web-Mon01
NCare Service Desk								
437	FX	NCare-SD-Lvl.1-Mon01	NCare: Service Desk Support Level 1	NCare: Service Desk Support Level 1	Per Quote	Per Call	NWN	NCare-SD-Lvl.1-Mon01
438	FX	NCare-SD-Lvl.2-Mon01	NCare: Service Desk Support Level 2	NCare: Service Desk Support Level 2	Per Quote	Per Call	NWN	NCare-SD-Lvl.2-Mon01
439	FX	NCare-SD-Lvl.3-Mon01	NCare: Service Desk Support Level 3	NCare: Service Desk Support Level 3	Per Quote	Per Call	NWN	NCare-SD-Lvl.3-Mon01

APPENDIX B

The Descriptions of the CSCU and its Institutions

(Page 1 of 1)

The Connecticut State Colleges and Universities. CSCU operates under the authority of the State of Connecticut Board of Regents for Higher Education (BOR) and serves as the governing agency for the Connecticut State University System, the Regional Community-Technical College System, and Charter Oak State College pursuant to Subsection (a) of Section 211 of PA 11-48.

On January 1, 2012, the Board of Regents was also authorized to act, as necessary, as the Board of Trustees for the Community-Technical Colleges, the Board of Trustees for the Connecticut State University System and the Board for State Academic Awards (the Board overseeing Charter Oak State College) pursuant to sections 10a-71, 10a-88 and 10a-143 of the Connecticut General Statutes, as amended. The specific powers and duties of the Board are prescribed in Title 10a of the Connecticut General Statutes and are further delineated in policies adopted by the Board from time to time.

CSCU Institutions. Collectively known as “CSCU”, and individually referred to as “College” or “University” respectively, the Connecticut State Colleges and Universities maintain distinct mission statements to serve their constituents while collectively working to achieve a system-wide vision and mission. The academic Institutions are overseen by the BOR/CSCU System Office, located in Hartford.

The current college and university enrollment exceeds 90,000 students. CSCU institutions are located throughout the State of Connecticut and are as follows:

➤ **The Regional Community Technical Colleges (CTCs)**

• Asnuntuck Community College	ACC	Enfield
• Capital Community College	CCC	Hartford
• Gateway Community College	GCC	New Haven and North Haven
• Housatonic Community College	HCC	Bridgeport
• Manchester Community College	MCC	Manchester
• Middlesex Community College	MxCC	Middletown and Meriden
• Naugatuck Valley Community College	NVCC	Waterbury and Danbury
• Northwestern CT Community College	NCCC	Winsted
• Norwalk Community College	NCC	Norwalk
• Quinebaug Valley Community College	QVCC	Danielson
• Three Rivers Community College	TRCC	Norwich
• Tunxis Community College	TCC	Farmington and Bristol

➤ Charter Oak State College	COSC	New Britain
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➤ **The Connecticut State Universities (CSUS)**

• Central Connecticut State University	CCSU	New Britain
• Eastern Connecticut State University	ECSU	Willimantic
• Southern Connecticut State University	SCSU	New Haven
• Western Connecticut State University	WCSU	Danbury and Waterbury

Additional information regarding CSCU and/or its individual institutions may be found at the website: www.ct.edu



Notice to Executive Branch State Contractors and Prospective State Contractors of Campaign Contribution and Solicitation Limitations

This notice is provided under the authority of Connecticut General Statutes §9-612 (f) (2) and is for the purpose of informing state contractors and prospective state contractors of the following law (italicized words are defined on the reverse side of this page).

CAMPAIGN CONTRIBUTION AND SOLICITATION LIMITATIONS

No *state contractor*, *prospective state contractor*, *principal of a state contractor* or *principal of a prospective state contractor*, with regard to a *state contract* or *state contract solicitation* with or from a state agency in the executive branch or a quasi-public agency or a holder, or principal of a holder, of a valid prequalification certificate, shall make a contribution to (i) an exploratory committee or candidate committee established by a candidate for nomination or election to the office of Governor, Lieutenant Governor, Attorney General, State Comptroller, Secretary of the State or State Treasurer, (ii) a political committee authorized to make contributions or expenditures to or for the benefit of such candidates, or (iii) a party committee (which includes town committees).

In addition, no holder or principal of a holder of a valid prequalification certificate, shall make a contribution to (i) an exploratory committee or candidate committee established by a candidate for nomination or election to the office of State senator or State representative, (ii) a political committee authorized to make contributions or expenditures to or for the benefit of such candidates, or (iii) a party committee.

On and after January 1, 2011, no state contractor, prospective state contractor, principal of a state contractor or principal of a prospective state contractor, with regard to a state contract or state contract solicitation with or from a state agency in the executive branch or a quasi-public agency or a holder, or principal of a holder of a valid prequalification certificate, shall **knowingly solicit** contributions from the state contractor's or prospective state contractor's employees or from a *subcontractor* or *principals of the subcontractor* on behalf of (i) an exploratory committee or candidate committee established by a candidate for nomination or election to the office of Governor, Lieutenant Governor, Attorney General, State Comptroller, Secretary of the State or State Treasurer, (ii) a political committee authorized to make contributions or expenditures to or for the benefit of such candidates, or (iii) a party committee.

DUTY TO INFORM

State contractors and prospective state contractors are required to inform their principals of the above prohibitions, as applicable, and the possible penalties and other consequences of any violation thereof.

PENALTIES FOR VIOLATIONS

Contributions or solicitations of contributions made in violation of the above prohibitions may result in the following civil and criminal penalties:

Civil penalties—Up to \$2,000 or twice the amount of the prohibited contribution, whichever is greater, against a principal or a contractor. Any state contractor or prospective state contractor which fails to make reasonable efforts to comply with the provisions requiring notice to its principals of these prohibitions and the possible consequences of their violations may also be subject to civil penalties of up to \$2,000 or twice the amount of the prohibited contributions made by their principals.

Criminal penalties—Any knowing and willful violation of the prohibition is a Class D felony, which may subject the violator to imprisonment of not more than 5 years, or not more than \$5,000 in fines, or both.

CONTRACT CONSEQUENCES

In the case of a state contractor, contributions made or solicited in violation of the above prohibitions may result in the contract being voided.

In the case of a prospective state contractor, contributions made or solicited in violation of the above prohibitions shall result in the contract described in the state contract solicitation not being awarded to the prospective state contractor, unless the State Elections Enforcement Commission determines that mitigating circumstances exist concerning such violation.

The State shall not award any other state contract to anyone found in violation of the above prohibitions for a period of one year after the election for which such contribution is made or solicited, unless the State Elections Enforcement Commission determines that mitigating circumstances exist concerning such violation.

Additional information may be found on the website of the State Elections Enforcement Commission, www.ct.gov/seec. Click on the link to "Lobbyist/Contractor Limitations."



DEFINITIONS

"State contractor" means a person, business entity or nonprofit organization that enters into a state contract. Such person, business entity or nonprofit organization shall be deemed to be a state contractor until December thirty-first of the year in which such contract terminates. "State contractor" does not include a municipality or any other political subdivision of the state, including any entities or associations duly created by the municipality or political subdivision exclusively amongst themselves to further any purpose authorized by statute or charter, or an employee in the executive or legislative branch of state government or a quasi-public agency, whether in the classified or unclassified service and full or part-time, and only in such person's capacity as a state or quasi-public agency employee.

"Prospective state contractor" means a person, business entity or nonprofit organization that (i) submits a response to a state contract solicitation by the state, a state agency or a quasi-public agency, or a proposal in response to a request for proposals by the state, a state agency or a quasi-public agency, until the contract has been entered into, or (ii) holds a valid prequalification certificate issued by the Commissioner of Administrative Services under section 4a-100. "Prospective state contractor" does not include a municipality or any other political subdivision of the state, including any entities or associations duly created by the municipality or political subdivision exclusively amongst themselves to further any purpose authorized by statute or charter, or an employee in the executive or legislative branch of state government or a quasi-public agency, whether in the classified or unclassified service and full or part-time, and only in such person's capacity as a state or quasi-public agency employee.

"Principal of a state contractor or prospective state contractor" means (i) any individual who is a member of the board of directors of, or has an ownership interest of five per cent or more in, a state contractor or prospective state contractor, which is a business entity, except for an individual who is a member of the board of directors of a nonprofit organization, (ii) an individual who is employed by a state contractor or prospective state contractor, which is a business entity, as president, treasurer or executive vice president, (iii) an individual who is the chief executive officer of a state contractor or prospective state contractor, which is not a business entity, or if a state contractor or prospective state contractor has no such officer, then the officer who duly possesses comparable powers and duties, (iv) an officer or an employee of any state contractor or prospective state contractor who has *managerial or discretionary responsibilities with respect to a state contract*, (v) the spouse or a *dependent child* who is eighteen years of age or older of an individual described in this subparagraph, or (vi) a political committee established or controlled by an individual described in this subparagraph or the business entity or nonprofit organization that is the state contractor or prospective state contractor.

"State contract" means an agreement or contract with the state or any state agency or any quasi-public agency, let through a procurement process or otherwise, having a value of fifty thousand dollars or more, or a combination or series of such agreements or contracts having a value of one hundred thousand dollars or more in a calendar year, for (i) the rendition of services, (ii) the furnishing of any goods, material, supplies, equipment or any items of any kind, (iii) the construction, alteration or repair of any public building or public work, (iv) the acquisition, sale or lease of any land or building, (v) a licensing arrangement, or (vi) a grant, loan or loan guarantee. "State contract" does not include any agreement or contract with the state, any state agency or any quasi-public agency that is exclusively federally funded, an education loan, a loan to an individual for other than commercial purposes or any agreement or contract between the state or any state agency and the United States Department of the Navy or the United States Department of Defense.

"State contract solicitation" means a request by a state agency or quasi-public agency, in whatever form issued, including, but not limited to, an invitation to bid, request for proposals, request for information or request for quotes, inviting bids, quotes or other types of submittals, through a competitive procurement process or another process authorized by law waiving competitive procurement.

"Managerial or discretionary responsibilities with respect to a state contract" means having direct, extensive and substantive responsibilities with respect to the negotiation of the state contract and not peripheral, clerical or ministerial responsibilities.

"Dependent child" means a child residing in an individual's household who may legally be claimed as a dependent on the federal income tax of such individual.

"Solicit" means (A) requesting that a contribution be made, (B) participating in any fundraising activities for a candidate committee, exploratory committee, political committee or party committee, including, but not limited to, forwarding tickets to potential contributors, receiving contributions for transmission to any such committee, serving on the committee that is hosting a fundraising event, introducing the candidate or making other public remarks at a fundraising event, being honored or otherwise recognized at a fundraising event, or bundling contributions, (C) serving as chairperson, treasurer or deputy treasurer of any such committee, or (D) establishing a political committee for the sole purpose of soliciting or receiving contributions for any committee. Solicit does not include: (i) making a contribution that is otherwise permitted by Chapter 155 of the Connecticut General Statutes; (ii) informing any person of a position taken by a candidate for public office or a public official, (iii) notifying the person of any activities of, or contact information for, any candidate for public office; or (iv) serving as a member in any party committee or as an officer of such committee that is not otherwise prohibited in this section.

"Subcontractor" means any person, business entity or nonprofit organization that contracts to perform part or all of the obligations of a state contractor's state contract. Such person, business entity or nonprofit organization shall be deemed to be a subcontractor until December thirty first of the year in which the subcontract terminates. "Subcontractor" does not include (i) a municipality or any other political subdivision of the state, including any entities or associations duly created by the municipality or political subdivision exclusively amongst themselves to further any purpose authorized by statute or charter, or (ii) an employee in the executive or legislative branch of state government or a quasi-public agency, whether in the classified or unclassified service and full or part-time, and only in such person's capacity as a state or quasi-public agency employee.

"Principal of a subcontractor" means (i) any individual who is a member of the board of directors of, or has an ownership interest of five per cent or more in, a subcontractor, which is a business entity, except for an individual who is a member of the board of directors of a nonprofit organization, (ii) an individual who is employed by a subcontractor, which is a business entity, as president, treasurer or executive vice president, (iii) an individual who is the chief executive officer of a subcontractor, which is not a business entity, or if a subcontractor has no such officer, then the officer who duly possesses comparable powers and duties, (iv) an officer or an employee of any subcontractor who has *managerial or discretionary responsibilities with respect to a subcontract with a state contractor*, (v) the spouse or a *dependent child* who is eighteen years of age or older of an individual described in this subparagraph, or (vi) a political committee established or controlled by an individual described in this subparagraph or the business entity or nonprofit organization that is the subcontractor.