mutare

Empower Your Enterprise Voicemail

Mutare Voice Empowers Voicemail with Caller Context & Unified Messaging

Make a choice that communication matters, that responsiveness is a priority, that it is important to pay attention to the details in your quest to achieve transformative experiences.

Mutare Voice™

Voicemail, Infused with Automated Workflow, Natural Language Transcription & CRM Integration

Key Features

A Simple, Mobile Experience

Natural Language Transcription

Context via CRM & Outlook Integrations

Clarity Thru Unified Messaging

Accessible Voice Recordings

We Play Nice with Others

Administration in a Snap

An Enterprise Solution

Mutare Voice is an enterprise-class solution that reimagines business voicemail. Traditional voicemail captures call recordings and stores them in a silo, requiring users to dial-in to access their messages.

Mutare Voice unleashes voicemail to enable improved communication, faster response times and more informed decisions by empowering voicemail to become an active component to your intelligent collaboration strategy. Our industry-leading solution allows users to receive voicemail messages in real-time by mobile phone, through text and through email. Once received, messages include: a link to stream the call recording, a readable transcription of the message, detailed contact information pulled from CRM / MS Outlook, relevant contact insights and message sentiment. Ultimately, Mutare Voice elevates voicemail to be truly actionable.

We Play Nice with Others

Mutare Voice is designed and built to work simply and easily with just about any telephony, collaboration or unified communications solution. Additionally, our systems are widely recognized for straightforward, clean implementation efforts. For the enterprise that still relies on traditional voicemail, Mutare Voice works with any phone system and can be deployed on premise or hosted in the cloud. Systems not limited to, but include:

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AVAYA   CISCO   Mitel   NORTEL NETWORKS
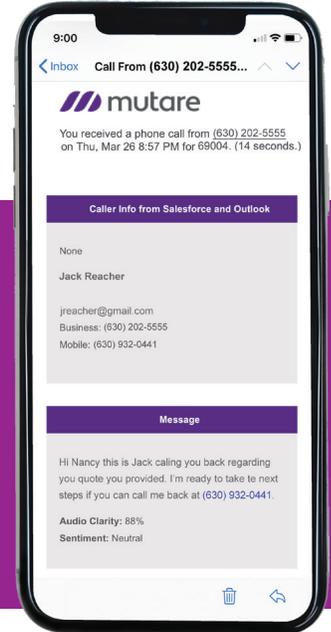
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Get the message.

Get to Know the Key Features
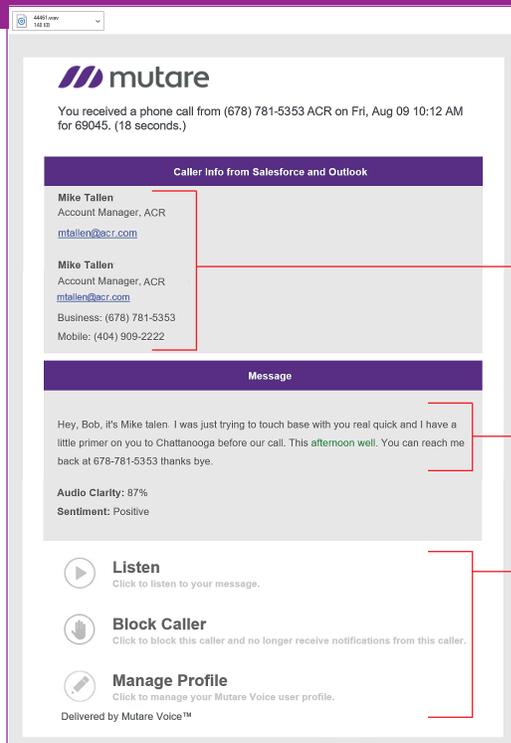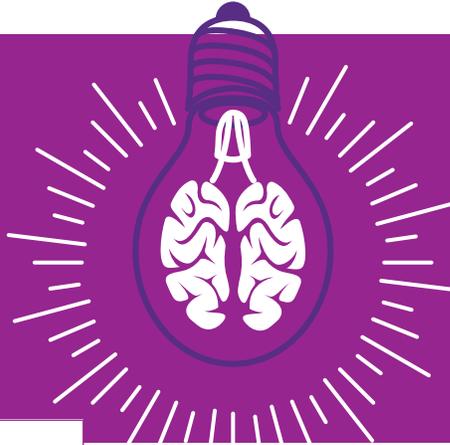
A Simple Mobile Experience

Mutare Voice is a modern business voicemail solution that simplifies your ability to access your voicemail on your mobile phone, through text and through email. Powered by our native workflow engine, we collaboratively deliver voicemail messages so that you stay engaged and can react quickly. Simplicity is our mantra, so there is no app to download or, new browser-based solution to access. Mutare Voice seamlessly integrates with your preferred email and text solutions for optimal efficiency.   And remember, with Mutare, you will never again need to dial-in to get your voicemail messages.

Business Voicemail
Reimagined

Voicemail, Infused with:

- Automated Workflow
- Natural Language Transcription
- Advanced Analytics
- CRM / MS Outlook Integration

mutare.com/voice

Context via CRM & Outlook Integration

One of the most important evolutions to traditional voicemail is our power to provide context. With Mutare Voice, when you receive a voicemail, you will know the caller's name, email address, company name and historical information, in addition to the transcribed message...and, it is all done in real-time!   By leveraging modern data collection and aggregation techniques, Mutare tranforms voicemail into multi-dimensional messages so that you can make better, faster decisions.

Natural Language Transcription

Mutare Voice invokes the industry's most advanced natural language translation engine to turn your voice recordings into written messages. These text-based messages are easy to read, efficiently stored, and are fully searchable! With Mutare, your voicemail is transformed into a valuable business asset.

Easy to use Controls make Mutare Voice a breeze to use!

Clarity Thru Unified Messaging

Voicemail should not be confined and isolated. Voicemail is a critical communication channel that must be part of your enterprise collaboration strategy.   With Mutare Voice, voicemail is immediately available and accessible through mutliple end-points and devices, including: desktop, laptop and mobile phone. Mutare transforms your voicemail into multi-dimensional messages that are communicated through email and text (sms) so that you can react quickly and with confidence.

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